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Government  
Publications

Canada, Statistics Canada  
Federal government employment  
in metropolitan areas

72-205 annual .

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Ontario, Citizenship Branch

Government  
Publications

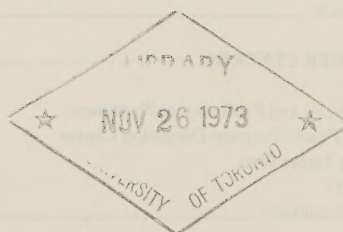
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## EMPLOYMENT: APPENDIX FOR METROPOLITAN TORONTO

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## EMPLOYMENT: APPENDIX FOR METROPOLITAN TORONTO

### HUMAN RIGHTS (DISCRIMINATION)

1. a. The Ontario Human Rights Commission 1.  
400 University Ave.  
Toronto 1, Ontario  
356-6841  
Personal contact: \_\_\_\_\_

Complaints can also be filed at:

- b. Services for Working People  
328a College Street  
Toronto, Ontario  
920-6403  
Personal contact: \_\_\_\_\_

### EMPLOYMENT STANDARDS

2. Employment Standards Branch 2.  
Ontario Department of Labour  
400 University Ave.  
Toronto 1, Ontario  
365-5251  
Personal contact: \_\_\_\_\_
3. Labour Standards Branch 3.  
Canada Department of Labour  
400 University Ave.  
Toronto 1, Ontario  
369-4012  
Personal contact: \_\_\_\_\_

or, for back-up assistance in dealing with numbers 1, 2, or 3, address #1 b above  
(Services for Working People)

### TRANSLATING WORK RESUMES

4. International Institute 4.  
321 Davenport Road  
Toronto, Ontario  
924-6621  
Personal contact: \_\_\_\_\_

### CANADA MANPOWER CENTRES

5. a. Commercial and Professional Placement: 5.  
Fourth Floor, Toronto Dominion Centre  
55 King Street West  
363-5931  
Personal contact: \_\_\_\_\_
- Industrial and Trade Placement:  
200 Dundas Street East  
363-5931  
Personal contact: \_\_\_\_\_



*Immigrant Settlement:*

200 Dundas Street East

363-5931 Local 201

Personal contact: \_\_\_\_\_

(Immigrants in the downtown area should go to the Immigrant Settlement Section at 200 Dundas Street East for counselling.)

Office hours for these three offices are 8:15 to 4:15, Monday to Friday.

- b. 2968 Dundas Street West  
763-3611  
Hours: 8:15 to 4:15, Monday to Friday.  
Languages spoken (varies): German, Dutch, French, Polish, Ukrainian, Yugoslav, Italian.  
Personal contact: \_\_\_\_\_

391 Keele Street (Temporary Male)  
763-3611  
Hours: 7:30 to 12:00 noon, Monday to Friday  
Has temporary farm labour in the summer.  
Personal contact: \_\_\_\_\_

- c. 4985 Yonge Street (Willowdale)  
221-9343  
Hours: 8:15 to 4:15, Monday to Friday  
Languages: French, sometimes others.  
Personal contact: \_\_\_\_\_

- d. 1610 Midland Avenue (Scarborough)  
751-9520  
Hours: 8:15 to 4:15, Monday to Friday  
Languages: French and sometimes others.  
Personal contact: \_\_\_\_\_

- e. 3253 Lakeshore Boulevard West (Etobicoke)  
255-8571  
Hours: 8:15 to 4:15, Monday to Friday  
Personal contact: \_\_\_\_\_

3715 Lakeshore Boulevard West (Temporary Male)  
255-8571  
Hours: 7:00 a.m. to 11:30  
Personal contact: \_\_\_\_\_

*Branch of Etobicoke Office:*

44 Dundas Street West,

Cooksville, Ontario

279-1821

Hours: 8:15 to 4:15

Languages: English only

Personal contact: \_\_\_\_\_

f. 1736 Weston Road (Downsview)  
247-8261  
Hours: 8:15 to 4:15, Monday to Friday  
Languages: French and Italian  
Personal contact: \_\_\_\_\_

1728 Weston Road (Temporary Male)  
247-8261  
Hours: 7:00 a.m. to 11:00 a.m.  
Personal contact: \_\_\_\_\_

## FREE TRANSLATIONS OF PROFESSIONAL DOCUMENTS

6. Ontario Citizenship Branch  
Department of the Provincial Secretary and Citizenship  
20 Spadina Road (4th Floor)  
365-2891  
Personal contact: \_\_\_\_\_

6.

## NON-ETHNIC PLACEMENT AGENCIES

7. a. Services for Working People  
326a College Street  
920-6403  
Personal contact: \_\_\_\_\_

(Languages spoken: Portuguese, Italian, Spanish, Greek.)

7.

b. International Institute of Metropolitan Toronto  
321 Davenport Road  
924-6621  
Personal contact: \_\_\_\_\_

(Languages spoken: Slavic languages, German, Italian, French, Hungarian, Greek, Arabic, Yugoslav languages, Russian, Spanish, Portuguese.)

c. Catholic Family Services  
67 Bond Street  
Toronto 2, Ontario  
362-2481  
Personal contact: \_\_\_\_\_

(Languages spoken: Italian, Portuguese, Spanish, Cantonese, Hungarian, Dutch, French, German, Serbian, Croatian, Slovenian, Polish, Czech, Tamil, Urdu, Hindi.)

(Catholic Family Services finds about 600 jobs per year for *sponsored* immigrants who are having difficulties finding jobs under the sponsorship program. Independent immigrants are usually referred to Canada Manpower. Catholic Family Services is capable of dealing with people who speak foreign languages.)

d. University Settlement  
23 Grange Road  
364-9133  
Personal contact: \_\_\_\_\_

(Languages spoken: English, Chinese, French.)

(University Settlement is particularly good at counselling Chinese immigrants. Other immigrants *may* also be helped here.)

e. Jewish Vocational Service of Metropolitan Toronto  
74 Tycos Drive  
787-1151  
Personal contact: \_\_\_\_\_

(Languages spoken: English, Yiddish.)



- f. Jewish Immigrant Aid Services of Canada  
152 Beverley Street  
363-7231  
Personal contact: \_\_\_\_\_

(Languages spoken: English, French,  
Spanish, Arabic, Yiddish, German, Ru-  
manian, Polish, Russian.)

(This organization offers immigration assistance and other services to all Jewish immigrants.)

## JOB TRAINING

8. George Brown College Counselling Centre  
33 Bloor Street East  
Toronto, Ontario  
924-4415  
Personal contact: \_\_\_\_\_

8.

9. The Industrial Training Branch  
Ontario Department of Labour  
400 University Ave.  
Toronto, Ontario  
365-4211  
Personal contact: \_\_\_\_\_

9.

## UNEMPLOYMENT INSURANCE

10. Unemployment Insurance Commission  
2770 Dufferin Street  
Toronto, Ontario  
369-3411, 369-3421  
For those who live west of Dufferin Street  
Personal contact: \_\_\_\_\_

10.

*Those who live east of Dufferin Street contact:*

20 Holly Street  
487-1711

Personal contact: \_\_\_\_\_

Walk-in Information Centres (no telephone numbers)

*West:*

- a. 3271 Bloor Street West (near Islington)
- b. 1384 St. Clair Avenue West (near Islington)
- c. 24 Queen Street East, Brampton (Room 405)

*East:*

- d. 2451 Danforth Avenue (at Shopper's World near Main Street)
- e. 790 Kennedy Road (at Eglinton)

## WORKMEN'S COMPENSATION

11. Workmen's Compensation Board 11.  
90 Harbour Street  
Toronto, Ontario  
362-3411  
Personal contact: \_\_\_\_\_
12. Services for Working People 12.  
326a College Street  
Toronto, Ontario  
920-6403  
Personal contact: \_\_\_\_\_

## LABOUR UNIONS

13. Canadian Labour Congress 13.  
15 Gervais Drive  
Don Mills, Ontario  
429-3710  
Personal contact: \_\_\_\_\_
- Ontario Federation of Labour  
15 Gervais Drive  
Don Mills, Ontario  
429-2731  
Personal contact: \_\_\_\_\_



## HEALTH: APPENDIX FOR METROPOLITAN TORONTO

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## HEALTH: APPENDIX FOR METROPOLITAN TORONTO

### HEALTH INSURANCE PROGRAMS

1. Health Insurance Registration Board, 1.  
2195 Yonge Street (just south of Eglinton).  
482-1111

### TEMPORARY HOSPITAL INSURANCE

2. Ontario Blue Cross, 2.  
24 Ferrand Drive,  
Don Mills, Ontario.  
429-2661

Healthcare for Immigrants to Canada,  
Canada Health and Accident Assurance Corp.,  
625 Church Street,  
Toronto, Ontario.  
924-0751

Hospital Medical Care,  
John Ingle, Administrator,  
700 Bay Street,  
Toronto, Ontario.  
364-4114

### SUPPLEMENTARY HEALTH INSURANCE

3. Associated Medical Services, Inc., 3.  
615 Yonge Street,  
Toronto 5, Ontario.  
921-4193

(A non-profit prepaid medical care program and prescription drug plan available either through a group or on a pay-direct basis. Rates and further information on request.)

Cumba Cooperative Health Services,  
88 Eglinton Avenue East,  
Toronto 12, Ontario.  
487-5451

(A subscriber-owned medical care plan and supplementary hospital care plan open to members of Credit Unions, Trade Unions, and employed groups of five or more persons and their dependents.)

Ontario Hospital Association,  
24 Ferrand Drive,  
Don Mills, Ontario.  
429-2661

(A representative body of Ontario public hospitals assisting in the co-ordination of hospital activities to ensure the best possible patient care, the Ontario Hospital Association operates the Blue Cross Plan for Hospital care in Ontario, offering a number of prepaid coverages. The "semi-private" plan pays the difference in cost between public ward and semi-private accommodation.



(Extended health care, comprehensive health care contracts, prescription drugs and dental care plans are also available through group enrolment.

(The “Landed Immigrant” plan is available which offers protection to immigrants against hospital costs during the three month waiting period before the provincial hospital insurance plan takes effect (see page 36.)

**PUBLIC HEALTH DEPARTMENTS**

4.

East York Public Health Department  
550 Mortimer Avenue  
461-9451  
Personal contact: \_\_\_\_\_

4.
- Etobicoke Public Health Department  
550 Burnhamthorpe Road  
626-4161  
Personal contact: \_\_\_\_\_
- North York Public Health Department  
5000 Yonge Street  
225-4611  
Personal contact: \_\_\_\_\_
- Scarborough Public Health Department  
2001 Eglinton Avenue East  
759-4747  
Personal contact: \_\_\_\_\_
- Toronto Public Health Department  
City Hall  
367-9111  
Personal contact: \_\_\_\_\_
- York Public Health Department  
2700 Eglinton Avenue West  
653-2700  
Personal contact: \_\_\_\_\_

**EMERGENCY HEALTH SERVICES**

**AMBULANCE SERVICES**

For emergency ambulance service the following numbers can be called:

- Municipality of Metropolitan Toronto,  
Department of Emergency,  
489-2111
- Metropolitan Toronto Police and Fire Department,  
361-1111

These two numbers service all the boroughs of Metropolitan Toronto. The person phoning for an ambulance should give the address to which the ambulance is to be sent and what type of emergency it is (i.e., a drowning, a heart-attack, an automobile accident, etc.). Emergency calls can also be placed with the operator by dialing “O” and saying “This is an emergency.” The operator then connects the person to one of the two above emergency numbers.

## EMERGENCY DENTAL SERVICES

The Academy of Dentistry provides emergency after-hours dental service by the following schedule:

Monday-Friday	6:00 p.m. to 1:00 a.m.
Saturday	12:00 noon to 1:00 a.m.
Sunday	10:00 a.m. to 1:00 a.m.

In an emergency the following number should be phoned:

Academy of Dentistry,  
230 St. George Street,  
Toronto, Ontario.  
924-8041.

The Academy of Dentistry may also be able to provide a person with a list of dentists who speak a certain language, depending on what that language is. For such information the number to phone is 925-6341.

## EMERGENCY MEDICAL SERVICES

A 24-hour telephone service is maintained by the Academy of Medicine to assist persons in locating a doctor in an emergency. The number serving all of Metropolitan Toronto is:

Academy of Medicine,  
288 Bloor Street West,  
Toronto, Ontario.  
922-1134.

The following hospital emergency departments could also be contacted in a medical emergency:

Hospital for Sick Children	366-7242
Humber Memorial Hospital	249-8111
New Mount Sinai Hospital	366-7361
Northwestern General Hospital	651-6111
North York Branson Hospital	633-9420
North York General Hospital	443-4500
Queensway General Hospital	259-6671
St. Joseph's Hospital	534-9531
St. Michael's Hospital	360-4000
Scarborough Centenary Hospital	284-8131
Scarborough General Hospital	491-4211
Sunnybrook Hospital	485-8651
Toronto East General Hospital	461-8272
Toronto General Hospital	595-3111
Toronto Western Hospital	368-2581
Wellesley Hospital	966-6600

## SPECIAL MEDICAL CONDITIONS

For those who have special medical conditions or problems, the Canadian Medic-Alert Foundation supplies warning bracelets and necklaces, identifying the wearer's medical problem, and a wallet card of supplementary information. The Foundation registers the card number, medical problem, and physician's name and telephone number in a central file for reference in case of need for emergency treatment when member is unable to communicate.

Membership is \$7.00 for life, and is open only to those who have special medical problems such as:

Allergies to penicillin, tetanus, etc.; conditions such as diabetes, hemophilia, multiple sclerosis, epilepsy or heart; taking certain medication such as cortisone, blood thinners, etc.; have organ transplants, heart pacers, etc.; those who



wish it known their organs are available for transplant purposes.  
For further information phone:

Canadian Medic-Alert Foundation,  
174 St. George Street,  
Toronto, Ontario.  
923-5393.

**POISON CONTROL CENTRES**

The Hospital for Sick Children,  
555 University Avenue,  
Toronto 2, Ontario.  
366-7242.

Toronto East General & Orthopaedic Hospital,  
Coxwell at Sammon Avenue,  
Toronto 13, Ontario.  
461-8272.

**DISASTER SERVICES AND FIRST AID**

The Canadian Red Cross Society is a member of a world-wide organization with much of its work being carried out by volunteers. Important phases of service include disaster relief with essential supplementary help, and operation of the National Blood Transfusion Service. Other services provided are the Red Cross Corps, providing transportation for patients and shut-ins; individual emergency welfare; instruction in first aid, water safety and home nursing; assistance in tracing and re-uniting persons separated by disaster; home-maker services; sick room equipment loan service; friendly visiting; meals-on-wheels and Red Cross Youth.

Not all services are available through all branches. For specific information as to services available in each area, call the local branch:

Toronto,  
Central Branch,  
460 Jarvis Street,  
Toronto 5, Ontario,  
923-6692.

Leaside Unit,  
164 Randolph Road,  
Toronto 17, Ontario.  
421-7766.

Weston Unit,  
55 Patika Avenue,  
Weston, Ontario.  
241-1494.

Toronto-Etobicoke Branch,  
283 Horner Avenue,  
Toronto 18, Ontario.  
255-3401.

Toronto-North York Branch,  
4938 Yonge Street,  
Willowdale, Ontario.  
222-1134.

Toronto-Scarborough Branch,  
2100 Lawrence Avenue East,  
Scarborough, Ontario.  
757-4151.

The St. John Ambulance Brigade provides first aid coverage at public and private gatherings upon request from the sponsoring organizations. It also establishes and maintains highway first aid posts. The St. John Ambulance Association offers training in first aid, home nursing and child care. Training is open to all, at varying rates. For further information contact:

St. John Ambulance,  
46 Wellesley Street East,  
Toronto, Ontario.  
923-8411.

## **SUICIDE PREVENTION**

There are several organizations that provide a “befriending” service for the lonely and suicidal. This is a 24 hour telephone service, and appropriate referrals are made to other agencies. Organizations offering this service are:

Salvation Army Suicide Prevention Bureau,  
257 Victoria Street,  
Toronto, Ontario.  
368-3111.

Distress Centre Inc.,  
10 Trinity Square,  
Toronto, Ontario.  
366-1121.

Scarborough Distress Centre (Samaritans)  
10 Brimley Road South,  
Scarborough, Ontario.  
264-3221.

## **HEALTH EDUCATION**

A number of organizations provide programs of an educational or informative nature usually related to a specific aspect of health. Some of these are listed below:

### **ALLERGY INFORMATION (FOOD)**

This organization endeavors to enlarge the scope of prescribed diets for persons with food allergies or malabsorption problems through the exchange of specialized recipes and lists of products which are suited to the needs of restricted diets. It is endeavouring to have the Food and Drug Act amended to require all food processors to adequately label their products as to contents. Fees: Annual \$3.00 membership includes informative newsletter. For further information contact:

Allergy Information,  
3 Powburn Place,  
Weston, Ontario.  
244-9312.

### **DIAL-A-DIETITIAN**

The purpose of this organization is to provide through a telephone answering service, information on normal nutrition and foods, to those within the telephone calling area of Metropolitan Toronto. Calls are forwarded to volunteer members of the Ontario Dietetic Association, who return the call on the next week day. Telephone hours: 9:30 a.m. to 4:00 p.m., Monday through Friday. For further information contact:

Dial-a-Dietitian,  
120 Broadway,  
Toronto 12, Ontario.  
923-6024.

### **FAMILY PLANNING INFORMATION**

Family planning information, counselling and referral to appropriate facility may be obtained Monday through Friday, 9:00 a.m. to 9:00 p.m. by contacting:

Planned Parenthood of Toronto,  
96 Eglinton Avenue East,  
Room 205,  
Toronto 12, Ontario.  
487-8268.

## GENERAL HEALTH EDUCATION

For general health information contact:

Health League of Canada  
111 Avenue Road  
Toronto 5, Ontario  
923-8405

## PRENATAL EDUCATION

The Prenatal Education Committee of Metropolitan Toronto conducts a series of eight weekly classes for expectant mothers in centres throughout the Metropolitan area, conducted by Departments of Public Health, Victorian Order of Nurses, St. Elizabeth Visiting Nurses Association and Visiting Homemakers' Association. Parents' classes and classes in physical preparation for child bearing are held in conjunction with the series. Classes for unmarried mothers are conducted in maternity homes and at the C.A.S. with no fee. Registration fee for others. For detailed information contact:

Social Planning Council of Metropolitan Toronto  
55 York Street  
Room 1301  
Toronto 1, Ontario  
363-4971

## SEX INFORMATION

The Sieccan Toronto Chapter of the Sex Information and Educational Council of Canada collects and assesses existing information relative to sexual behaviour, initiates appropriate research, and makes information available to individuals and organizations. Membership open to those 18 years of age and over. For further information contact:

Sieccan Toronto Chapter  
293 Burnhamthorpe Road  
Islington, Ontario  
239-0259

## PUBLIC HOSPITALS

There are several types of hospital care available in Metropolitan Toronto:

1. Active treatment public hospitals
2. Chronic and convalescent hospitals
3. Home Care and Visiting Nursing Services
4. Rehabilitation Centres
5. Visiting Homemakers & Meals-on-Wheels

A brief description of each of these types of hospital services follows, along with a list of hospitals providing these services.

### ACTIVE TREATMENT PUBLIC HOSPITALS

Public general hospitals operate under the Public Hospitals Act, and include, in addition to the regular functions of a



hospital the following services, unless otherwise noted:

Emergency Department  
Dental Services  
Psychiatric Unit  
Out-Patient Clinics  
Paediatrics

Hospital Health Services staffed by Public Health nurses of the Municipal Departments of Health provide a liaison between hospital and community by referring patients and their families to appropriate health and social organizations when service or continuity of care is required. When Hospital Health Service is available, it is so noted.

Most hospitals provide some type of Social Service Program. In some it is attached to a particular department or function such as Psychiatric Department, Rehabilitation, or placement of patients requiring care in another facility. Those hospitals which maintain Social Service Departments as a hospital department, serving all departments of the hospital, are so noted.

**Method of Payment**

Most Ontario residents have hospital and medical coverage which takes care of the greater part of the hospital and related costs. For indigent patients and newly arrived immigrants, see pages 37, 40a and 40p (Community Health Clinics).

**Organizations Providing Services**

Central Hospital,  
331 Sherbourne Street,  
Toronto 2, Ontario.  
964-4111.  
No psychiatric Unit or Emergency Department.

Doctors Hospital,  
45 Brunswick Avenue,  
Toronto 4, Ontario.  
923-5411.  
A public hospital as of September 2, 1969.

The Hospital for Sick Children,  
555 University Avenue,  
Toronto 2, Ontario.  
366-7242.  
Children up to their 19th birthday. Hospital Health Service and Social Service Department. Also has a POISON CONTROL CENTRE.

Humber Memorial Hospital,  
200 Church Street,  
Weston, Ontario.  
249-8111.  
No dental services or out-patient clinics.

New Mount Sinai Hospital,  
550 University Avenue,  
Toronto 2, Ontario.  
366-7361.  
Hospital Health Service and Social Service Department; Psychiatric out-patient service only.

Northwestern General Hospital,  
2175 Keele Street,  
Toronto 15, Ontario.  
651-6111.  
No dental services, out-patient clinics or psychiatric unit.

North York Branson Hospital,  
555 Finch Avenue West,  
Willowdale, Ontario.  
633-9420.  
No dental services or out-patient clinics. Psychiatric services for in-patients only.

North York General Hospital,  
4001 Leslie Street at Hwy. 401,  
Willowdale, Ontario.  
443-4500.  
No dental services. Social Service Department.

The Ontario Cancer Institute, Incorporating the Princess Margaret Hospital,  
500 Sherbourne Street,  
Toronto 5, Ontario.  
924-0671.  
The Institute maintains and operates the Princess Margaret Hospital, with facilities for cancer research, diagnosis and treatment.

Includes out-patient services and a children's ward.  
Admission by medical referral.

Princess Margaret Hospital Lodge,  
545 Jarvis Street,  
Toronto 5, Ontario.  
924-0671.

Provides residential facilities for approximately 50 out-of-town patients of Princess Margaret Hospital, who are ambulatory and in town for treatment. Operated by the Ontario Cancer Foundation and the Hospital.

Orthopaedic and Arthritic Hospital,  
43 Wellesley Street East,  
Toronto 5, Ontario.  
924-4611.  
Specializes in the treatment of bone and joint cripples.

Queensway General Hospital,  
Sherway Drive,  
Etobicoke, Ontario.  
259-6671.  
No out-patient clinics.

St. Joseph's Hospital,  
30 The Queensway,  
Toronto 3, Ontario.  
534-9531.  
No dental services. Hospital Health Services.

St. Michael's Hospital,  
30 Bond Street,  
Toronto 2, Ontario.  
362-4461.  
No paediatric department. Hospital Health Service.

Salvation Army Grace Hospital,  
650 Church Street,  
Toronto 5, Ontario.  
925-2251.  
Obstetrical and women's surgery, Hospital Health Service, and pre and postnatal out-patient clinics.

Scarborough Centenary Hospital Association,  
2867 Ellesmere Road,  
West Hill, Ontario.  
284-8131.  
No dental services or out-patient clinics. Hospital Health Service.

Scarborough General Hospital,  
3050 Lawrence Avenue East,  
Scarborough, Ontario.  
291-4211.  
Also has a Burn Unit of 4 beds. Special dental service for the physically and mentally handicapped. Hospital Health Service. Out-patient

clinics for welfare or low income cases require Scarborough residence, but patients will be accepted who have no clinic in their own area.

Sunnybrook Hospital,  
2075 Bayview Avenue,  
Toronto 12, Ontario.  
485-8651.

No paediatric unit. Dental services, chronic care and pharmacy for D.V.A. patients only. Social Service Department.

Toronto East General & Orthopaedic Hospital,  
825 Coxwell Avenue,  
Toronto 13, Ontario.  
461-8272.  
Also operates a POISON CONTROL CENTRE.

Toronto General Hospital,  
101 College Street,  
Toronto 2, Ontario.  
366-8211.  
Dental services provided for emergency and medically referred clinic patients. No children under 15 except in special cases. Hospital Health Service and Social Service Department.

The Toronto Western Hospital,  
399 Bathurst Street,  
Toronto 2B, Ontario.  
368-2581.  
Dental services for in-patients only. Hospital Health Service. Also operates a Well-Woman Service in co-operation with the Toronto Unit of the Cancer Society.

The Wellesley Hospital,  
160 Wellesley Street East,  
Toronto 5, Ontario.  
966-6600.  
No dental services. Children for surgery only. Social Service Department.

Women's College Hospital,  
76 Grenville Street,  
Toronto 5, Ontario.  
966-7111.  
Dental services provided through out-patient services. Children under 14 accepted for ear, nose and throat only. Hospital Health Service and Social Service Department. Also operates a cancer detection clinic for apparently well women. Emergency Department will open when new wing is completed.

York-Finch General Hospital,  
Highway 400 and Finch Avenue,  
Toronto, Ontario.  
744-2500.

## **GENERAL PRACTICE OR FAMILY PRACTICE UNITS**

The purpose of these units is to provide a personal family physician for families and individuals. These “units” are located in association with active treatment teaching hospitals, with all essential services available. A physician is assigned to the patient on the first appointment, and becomes the regular “family doctor” on subsequent visits. If the patient requires emergency service outside regular hours, necessary background information is readily available.

### **Method of Application**

Application is by appointment only. Telephone the hospital and ask for the General Practice or Family Practice Unit.

### **Fees**

Fees are by medical insurance or direct billing.

### **Organization Providing Service**

New Mount Sinai Hospital  
366-7361

Sunnybrook Hospital  
485-8651

Toronto General Hospital  
368-8211

The Toronto Western Hospital  
368-2581

The Wellesley Hospital  
966-6600

Women's College Hospital  
966-7111

## **CHRONIC AND CONVALESCENT CARE HOSPITALS**

The Ontario Hospital Services Commission has defined the chronically ill person as: one who needs skilled nursing care, regular medical attention and the special facilities of a hospital or similar institution; one in whom treatment is expected to bring about improvement in function and a possible return to self care; one who requires special nursing techniques and equipment; one whose condition is unstable or has a poor prognosis; one who has an incurable disease.

These patients may be cared for under the Ontario Hospital Insurance Plan in a nursing home (approved for payment by O.H.S.C.), a hospital for the chronically ill, a chronic illness unit of a general hospital, or a private hospital.

### **Method of Application**

By medical referral only, usually by transfer from an active treatment hospital. Unless otherwise indicated, only adults over 16 years of age admitted.



## Organizations Providing Service

Baycrest Hospital,  
3560 Bathurst Street,  
Toronto 19, Ontario.  
789-5131.

Chronic and rehabilitative hospital serving Ontario adults on a non-sectarian basis. Out-patient clinics for residents of the Jewish Home for the Aged.

Bloorview Children's Hospital,  
278 Bloor Street East,  
Toronto 5, Ontario.  
923-1135.

Long-term care for Ontario children between the ages of 2 and 18 years of age suffering a major disability, and with an I.Q. of at least 80. Provides all necessary (re)habilitative services, with elementary and secondary school education provided by the Toronto Board of Education.

Hillcrest Convalescent Hospital,  
47 Austin Terrace,  
Toronto 4, Ontario.  
537-3421.

Specializes in extended active care and short-term rehabilitation.

Our Lady of Mercy Hospital,  
100 Sunnyside Avenue,  
Toronto 3, Ontario.  
533-9456.

For the chronically ill and convalescents.

Providence Hospital,  
3276 St. Clair Avenue East,  
Scarborough, Ontario.  
759-9321.

For chronically ill or convalescents.

Queen Elizabeth Hospital,  
130 Dunn Avenue,  
Toronto 3, Ontario.  
537-2411.

For chronically ill and convalescent patients. Also speech therapy as an out-patient service.

The Riverdale Hospital,  
St. Matthews Road,  
Toronto 8, Ontario.  
461-8251.

For the convalescent, and extended care of chronic illness.

Runnymede Hospital,  
274 St. Johns Road,  
Toronto 9, Ontario.  
762-1167.

For chronically ill residents of Metropolitan Toronto.

St. Bernard's Convalescent Hospital,  
685 Finch Avenue West,  
Willowdale, Ontario.  
635-8422.

Convalescent care for women.

St. John's Convalescent Hospital,  
285 Cummer Avenue,  
Willowdale, Ontario.  
225-8871.

Nursing care and rehabilitation services for convalescents. Patients must be at least 12 years of age and resident in Metropolitan Toronto.

Toronto Hospital, Weston,  
(Formerly Toronto Hospital  
for Tuberculosis and  
Chronic Illness).  
82 Buttonwood Avenue,  
Weston, Ontario.  
769-1161.

Care for tubercular patients and the chronically ill. Services include a full-time dentist. The Queen Mary Hospital for tubercular children, and out-patient services for ex-patients of the tuberculosis units.

## HOME CARE AND VISITING NURSING SERVICES

### Home Care Service

This service offers to persons ill at home a range of medical and para-medical services including nursing care, physical and occupational therapy, social work, household assistance and other services that may be required in medical treatment and management. It serves patients in the Metropolitan Toronto area, and insured under the Ontario Hospital Insurance plan (a) who require continued active medical treatment program on discharge from an active, convalescent or chronic, hospital, or (b) who are ill in their own homes and can be adequately treated there in lieu of admission to

hospital. No restrictions with regard to medical condition, age or economic status. Services arranged through community agencies and the Program assumes responsibility for co-ordinating the total plan of care.

#### *Method of Application*

Application by referral by attending physician. Referral of patients in hospitals is made to the Home Care Co-ordinator located in the hospital.

#### *Fees*

There is no charge while patient remains on the Program.  
For further information contact:

Home Care Program for Metropolitan Toronto,  
15 Overlea Boulevard,  
Toronto, Ontario.  
422-4090.

#### **Visiting Nursing Service**

This service provides skilled bedside nursing care combined with health counselling on a visit basis to persons ill at home. Service is given under medical supervision, to all age groups, for all types of illness and throughout the maternity cycle. Service available 7 days a week, with after-hour calls going to head office numbers.

#### *Method of Application*

Application is by family doctor, hospital clinic, patient or his family.

#### *Fees*

Fees are on a sliding scale.

#### *Organizations Providing Service*

St. Elizabeth Visiting Nurses' Association,  
22 Davisville Avenue,  
Toronto 7, Ontario.  
481-7211.

Victorian Order of Nurses,  
Metropolitan Toronto Branch,  
277 Victoria Street, Fifth Floor,  
Toronto 2, Ontario.  
363-5621.

#### **Branch Offices:**

Etobicoke: —  
3341 Bloor Street West,  
Toronto 18, Ont.  
233-6249.

West Toronto: —  
Apt. 5, 2146 Bloor Street West,  
Toronto 9, Ont.  
767-7591.

Peel County Branch:  
(St. Elizabeth Visiting Nurses' Association)  
60 Lakeshore Road East,  
Port Credit,  
274-5401.

North Toronto: —  
2269 Yonge Street,  
Toronto 12, Ont.  
487-4771.

Central: —  
574A Jarvis Street,  
Toronto 5, Ont.  
925-3297.

Beach: —  
299 Main Street,  
Toronto 13, Ont.  
694-2103.

York: —  
2340 Eglinton Ave. West,  
West Side Mall,  
Toronto 15, Ont.  
651-6100.

East York: —  
299 Main Street,  
Toronto 13, Ont.  
698-1129.

North York: —  
5151 Yonge St.,  
Willowdale, Ont.  
221-3435.

Scarborough: —  
Apt. 4, 80 Falmouth Ave.,  
Scarborough, Ont.  
261-7229.

## NURSING HOMES

Nursing homes care for chronically ill or infirm elderly people who require complete or partial bed care, but who do not require active treatment in a hospital. In Metropolitan Toronto, such patients can be cared for in certain Homes for Aged and private nursing homes.

The licensing of nursing homes is administered by the Provincial Department of Health, with Medical Officers of Health responsible for inspection.

Because of the shortage of hospital beds for chronically ill patients, the O.H.S.C. has extended temporary approval to some licensed nursing homes in the Metropolitan area, which means payment for care of eligible patients in these homes is partially covered by hospital insurance.

Indigent persons who need nursing home care can be admitted to a nursing home under the provisions of the General Welfare Assistance Act. Residents in Metropolitan Toronto apply to the Home Services Unit, of the Metropolitan Toronto Department of Welfare, 367-8631. (See address #3, page 51a for local offices.)

Some nursing homes accept patients from Ontario Hospitals under the Special Care Act, 1964, where age and infirmity—not mental illness—are the patient's disability.

Information regarding nursing homes or other possible alternative plans may also be obtained from the Community Information Centre of Metropolitan Toronto, 863-0505.

## REHABILITATION CENTRES

There are a number of special centres in Toronto to serve people whose activity is restricted because of a physical or mental handicap. A list of these rehabilitation centres follows.

Canadian Paraplegic Association,  
153 Lyndhurst Avenue,  
Toronto 4, Ontario.  
923-2421.

The purpose of this organization is to provide service for non-progressive spinal injury casualties. It also serves the Department of Veterans' Affairs and Workmen's Compensation Board.

Services provided at Lyndhurst Lodge Hospital, a public hospital operated by the Association, include: physical retraining, out-patient facilities, orthopaedic appliances either at cost or without charge if patient is unable to pay, vocational counselling, social service and job placement.

Application is by Medical Director of the hospital.

## Fees

These are covered by O.H.S.C. to insured patients. Vocational rehabilitation services are provided by the Association without charge.



Ontario Society for Crippled Children,  
350 Rumsey Road,  
Toronto 17, Ontario.  
425-6220.

The purpose of this organization is to serve Ontario children under 19 years of age whose activity is restricted by reason of a physical handicap. In addition to research, district nursing services, summer camps, travelling clinics and parent counselling, the program includes: diagnostic services, active rehabilitation and medical treatment including major prosthetic and orthotic research and service; physical restoration, psychological and social adjustment, education and vocational evaluation. Operates the Ontario Crippled Children's Centre, an active treatment hospital with 105 beds, at the above address.

Toronto Rehabilitation Centre,  
345 Rumsey Road,  
Toronto 17, Ontario.  
425-6630.

This organization provides for adults of 19 years of age and over, with physical or emotional disability, a rehabilitation program, on an out-patient basis. Pre-vocational evaluation and prosthetic training also available.

The Home Service Department provides physical, occupational and speech therapy in the home, and to patients referred through the Home Care Program for Metropolitan Toronto.

It provides evening classes for the Parkinson, hemiplegic and post-coronary patient. These are intended to meet the long-term needs of those unable to attend during the day.

Application is by medical referral. A prescription form will be sent to physician on request.

Fees are covered by O.H.S.C. to its subscribers. Transportation provided where necessary with costs on a sliding scale.

Workmen's Compensation Board  
90 Harbour Street  
Toronto 1  
362-3411

Rehabilitation Centre:  
115 Torbarrie Rd.  
Downsview

The Workmen's Compensation Board administers the Workmen's Compensation Act whereby workmen sustaining personal injury through accident on the job and who are eligible receive certain benefits including: bi-weekly compensation payments for temporary disability; awards for permanent disability; payment to widows and dependent children when injury results in the death of the workman. Industries covered under the Act report all accidents to the Board. An appeal system provides for a review of adverse decisions. The Act also provides for all necessary medical care, and hospital and other needed rehabilitation services. If required, retraining may be given persons suffering permanent disability. See the section on Workmen's Compensation (page 24) for more complete information.

## VISITING HOMEMAKERS

This service is to provide a supervised homemaking service to families with young children when the mother, because of illness, desertion, death or other special circumstance is unable to care for her family. Also provides part-time homemaker service for older persons to enable them to remain in their own homes. The older person who is ill or convalescing at home may qualify for homemaker service under the Home Care Program of Metropolitan Toronto. (See also page 50.)

Fees for this service are on a sliding scale. The following organizations provide homemaker services:

Visiting Homemakers' Association  
170 Merton Street  
Toronto 7  
487-1565

Serves families in the City of Toronto, and Boroughs of East York, North York and York. Serves older persons in the City of Toronto, south of Bloor Street and in East York. Apply to the Intake Department. Counselling on

nutrition, food budgetting and home management is given to agencies and individuals.

Borough of York  
Department of Public Health  
2000 Weston Road  
Weston  
653-2700  
(Offers part-time service to older persons only,  
in the Borough of York.)

Canadian Cancer Society  
Metropolitan Toronto District  
22 Davisville Avenue  
Toronto 7  
481-6171  
(Serves cancer patients.)

Canadian Red Cross Society  
Toronto-Etobicoke Branch  
283 Horne Avenue  
Toronto 18  
255-3401  
(Serves families and older persons in Etobicoke.)

Toronto-Scarborough Branch  
2100 Lawrence Avenue East  
Scarborough  
757-4151

In addition, there are homemaker services operated as private enterprises under license from the Ontario Department of Labour, which provide full or part-time service at a fixed fee. These are listed in the Yellow Pages of the Telephone Directory under "Personal Service Bureau".

## MEALS-ON-WHEELS

Meals-on-Wheels programs are operating in various parts of Metropolitan Toronto under the sponsorship of churches and other organizations. Meals may be delivered by friendly volunteers to homebound elderly and handicapped adults, or provided in homes for the aged or churches. Meals are served from one to five days a week depending on the particular program; fees are usually on a sliding scale. For full details or a list of current programs, contact the Community Information Service at 863-0505.

The Jewish Family and Child Service co-ordinates a meals-on-wheels program for shut-in members of the Jewish community throughout Metropolitan Toronto. For specific information, contact the Supervisor, Aged Department, at 362-5201.

## MENTAL HEALTH

### PSYCHIATRIC SERVICES—HOSPITALS

The psychiatric services provided by hospitals provide assessment and integrated treatment and related services for persons suffering from mental or emotional disorders. This service is provided on both an out-patient and in-patient basis unless otherwise noted.

Application is preferably by medical referral, but can also be done on personal application. The following organizations provide this service:

Clarke Institute of Psychiatry  
250 College Street  
Toronto 2B  
924-6811

This Institute serves children, adolescents and adults, also provides Forensic Service for offenders 16 years of age and over, referred by the Courts or Probation officers. No residency restrictions. Admission to service through Admitting Department.

C. M. Hinks Treatment Centre  
440 Jarvis Street  
Toronto 5  
924-1164

This Centre provides out-patient service for children and adolescents ages 5 to 20 years, and In-patient and Day Care services for adolescents ages 12 to 16 years. It serves all Metropolitan Toronto residents. Educational and recreational services are available. Apply to the Intake Worker. Some waiting periods for non-emergency treatment situations.

Lakeshore Psychiatric Hospital  
3131 Lakeshore Blvd. West  
Toronto 14  
259-8291

This hospital serves citizens of the Boroughs of Etobicoke, York and North York and County of York, west of Yonge Street, Peel County and Halton County east of Highway 25.

Queen Street Mental Health Centre  
999 Queen Street West  
Toronto 3  
533-8501

This centre serves adult and selected adolescent residents of the City of Toronto, excluding other Metropolitan Boroughs. Services also include emergency and special day or night care. Apply to the office of Eastern or Western Service for cases east or west of Spadina Ave. respectively. Professional recommendation is preferred but not essential. Background clinical information is requested when possible.

Thistletown Regional Centre for  
Children and Adolescents  
1800 Islington Avenue North  
Rexdale  
741-1210

This centre provides in-patient service for Ontario children between 5 and 16 years of age who have been assessed by the Out-patient Department. The Out-patient Department serves the local community. The hospital deals with a wide spectrum of children's disorders, other than retardation.

Warrendale functions as a branch of Thistletown Regional Centre, sharing its program and facilities, with admission through the Out-patient Department of the Thistletown Centre.

Whitby Psychiatric Hospital  
P.O. Box 1270  
Whitby, Ontario  
668-5881

This hospital serves adolescents and adults from East York, Scarborough and North York and York County east of Yonge Street, and the counties of Ontario, Durham and Victoria.

#### **Psychiatric Units or Departments in General Hospitals**

The following general hospitals provide both in-patient and out-patient psychiatric service unless otherwise indicated. Application is by medical referral:

The Hospital for Sick Children  
Humber Memorial Hospital  
New Mount Sinai Hospital (Out-patient only)  
North York Branson Hospital (In-patient only)  
North York General Hospital  
Queensway General Hospital  
St. Joseph's Hospital  
St. Michael's Hospital



Scarborough Centenary Hospital  
Scarborough General Hospital (see also Scarborough Mental Health Services)  
Sunnybrook Hospital  
Toronto East General Hospital  
Toronto General Hospital  
Toronto Western Hospital  
Wellesley Hospital  
Women's College Hospital

For other types of mental health services, such as treatment centres for children, out-patient only services, and services for the mentally retarded, consult the "Directory of Community Services in Metropolitan Toronto" of the Social Planning Council, or contact:

Community Information Centre of Metropolitan Toronto  
67 Adelaide St. E.  
Toronto 1  
863-0505

## SPECIFIC HEALTH SERVICES

Persons needing treatment or counselling for a specific health condition can be referred to the proper agency by contacting the Information Centre at 863-0505. The Centre lists organizations offering services to people who have the following conditions: arthritis, addiction, blindness, cancer, cerebral palsy, cystic fibrosis, deafness, dental care, epilepsy, heart, hemophilia, kidney disease, mental retardation, multiple sclerosis, muscular dystrophy, Parkinson's disease, speech therapy, tuberculosis and respiratory diseases.

## COMMUNITY HEALTH CLINICS

A pilot project has been started by the Sick Children's Hospital in cooperation with local school boards, citizens' groups, and other community entities within the City of Toronto. Other hospitals in other communities are also interested in starting similar Community Health Clinics.

### PURPOSE

The purpose of the Community Health Clinic is to provide primary medical care for children and their families. The service is free and open to anybody who wants to take advantage of it, whether he has OHSIP or not, and whether he is a visitor, landed immigrant, or Canadian citizen.

These clinics are particularly attractive to immigrants and other people who are reluctant to approach a large, foreboding hospital or even a regular doctor's office. They are located in unpretentious buildings in lower income areas and where immigrant population is high. Usually they have foreign language interpreters in the areas populated by immigrants.

### LOCATION AND HOURS OF SERVICE

At present, the following three clinics are in operation:

1. University Settlement  
23 Grange Road  
364-9133  
Mondays 10:00 a.m. to 1:00 p.m.  
Tuesdays 1:00 p.m. to 4:00 p.m.  
Thursdays 6:00 p.m. to 9:00 p.m.  
(A Chinese interpreter is available.)  
Personal contact: \_\_\_\_\_

2. Queen Street United Church  
765 Queen Street West (near Bathurst)  
363-1949  
Mondays 6:00 p.m. to 9:00 p.m.  
(A Portuguese interpreter is available.)  
Personal contact: \_\_\_\_\_
3. Charles G. Fraser School Annex  
79 Manning (above Queen)  
368-9383  
Personal contact: \_\_\_\_\_

Further information about the Community Health Clinics can be obtained by contacting:

Social Worker  
Sick Children's Hospital  
366-7242 ext. 1471  
Personal contact: \_\_\_\_\_

It is hoped that in the future these clinics will be able to provide dental care.

An additional free clinic, not directly associated with the above hospital clinics is:

The Toronto Free Youth Clinic,  
252 Dupont St.  
925-6623  
Personal contact: \_\_\_\_\_

# SOCIAL AND FAMILY SERVICES: APPENDIX FOR METROPOLITAN TORONTO

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## SOCIAL AND FAMILY SERVICES: APPENDIX FOR METROPOLITAN TORONTO

### FAMILY ALLOWANCES

1. Department of National Health and Welfare 1.  
Ontario Regional Office  
789 Don Mills Road  
Don Mills, Ontario  
423-6900  
(Mailing address): P.O. Box 6000  
Station "Q"  
Toronto 7, Ontario  
Personal contact: \_\_\_\_\_

### FAMILY BENEFITS

2. Ontario Department of Social and Family Services 2.  
85 Eglinton Avenue East  
Toronto, Ontario  
365-7252  
Personal contact: \_\_\_\_\_

### GENERAL WELFARE ASSISTANCE

(NOTE: It is advisable to contact the Community Information Centre 863-0505 for expert referral in this area of concern. They are constantly up-dating information in this area.)

3. Municipality of Toronto 3.  
Department of Welfare  
5th Floor, East Tower, City Hall  
Toronto 1, Ontario  
367-8623  
(or address #2 above)  
Personal contact: \_\_\_\_\_

Local District Offices (one should go to the office nearest his home, unless he is single and employable, in which case he should go to office "M" below):

"B" 2 Bridgewater Street  
Etobicoke  
622-2600  
Personal contact: \_\_\_\_\_

"B" 185 5th Street  
Sub New Toronto  
255-7359  
Personal contact: \_\_\_\_\_

"C" 5740 Yonge Street  
Willowdale  
223-4840  
Personal contact: \_\_\_\_\_



"D" 777 Warden Avenue  
Scarborough  
757-5131  
Personal contact: \_\_\_\_\_

"D" Coxwell and Mortimer  
Sub Toronto 6  
461-0876  
Personal contact: \_\_\_\_\_

"E" 2700 Eglinton Avenue West  
Toronto 15  
653-3130  
Personal contact: \_\_\_\_\_

"F" 455 Dovercourt Road  
Toronto 4  
537-2171  
Personal contact: \_\_\_\_\_

"G" 339 George Street  
Toronto 2  
925-3131  
Personal contact: \_\_\_\_\_

"H" 1631 Queen Street East  
Toronto 8  
698-5681  
Personal contact: \_\_\_\_\_

"M" 67 Adelaide Street East  
Toronto  
367-8661  
(For single, unemployed from all of Metro)  
Personal contact: \_\_\_\_\_

"P" 1631 Queen Street East  
Toronto 8  
698-1186  
(When people on provincial Family Benefits need special medical supplies [glasses, prescriptions, etc.], they are sent here by the Department of Social and Family Services.)  
Personal contact: \_\_\_\_\_

## HOMES FOR THE AGED

(NOTE: It is advisable to contact the Community Information Centre 863-0505 for expert referral in this area of concern. They are constantly up-dating information in this area.)

- |    |   |    |
|----|---|----|
| 4. | Metropolitan Toronto Department of Housing<br>4th Floor, East Tower, City Hall<br>Toronto 1, Ontario<br>367-8570<br>Personal contact: _____ | 4. |
|----|---|----|

- a. Blendale Acres  
2920 Lawrence Avenue East  
Scarborough, Ontario  
293-2457  
(332 beds, for bed and semi-bed residents)  
Personal contact: \_\_\_\_\_
- b. Fudger Home  
439 Sherbourne Street  
Toronto 5, Ontario  
925-4274  
(332 beds, for bed and semi-bed residents)  
Personal contact: \_\_\_\_\_
- c. Green Acres  
194 Eagle Street  
Newmarket, Ontario  
895-2381  
(630 beds, for senile residents)  
Personal contact: \_\_\_\_\_
- d. Hilltop Acres  
1098 Davenport Road  
Toronto 4, Ontario  
531-5771  
(200 beds for ambulant, bed, and semi-bed residents)  
Personal contact: \_\_\_\_\_
- e. Lambert Lodge  
350 Christie  
531-5771  
Personal contact: \_\_\_\_\_
- f. Kipling Acres  
1575 Kipling Avenue North  
Rexdale, Ontario  
742-8521  
(390 beds, for bed and semi-bed residents)  
Personal contact: \_\_\_\_\_

5. *Other homes for the aged*

5.

(NOTE: M = Men; W = Women; C = Couples; over 70 unless otherwise stated.)

Carefree Lodge – M, W, C  
306 Finch Avenue East  
Willowdale, Ontario  
223-8990  
(Accepts people over 60. Operated by Christian Scientists. No smoking allowed. Capacity 162.)  
Personal contact: \_\_\_\_\_

Carmel Heights Home for the Aged — M, W, C  
1812 Dundas Highway West  
Erindale, Ontario  
277-1761

(Capacity 60. Accepts people over 70.)

Personal contact: \_\_\_\_\_

Church Home for the Aged — W  
87 Bellevue Avenue  
Toronto 2B, Ontario  
923-1919

(Capacity 45)

Personal contact: \_\_\_\_\_

Church of the Good Samaritan — M  
(Anglican Church House Association)  
180 Simcoe Street  
Toronto 2B, Ontario  
363-2821

(Takes men over 50. Also accepts Ontario Hospital patients for rehabilitation. Capacity 50.)

Personal contact: \_\_\_\_\_

Clarkewood — M, W, C  
1929 Bayview Avenue  
Toronto 17, Ontario  
485-9471

(Also accepts some younger blind people. Capacity 125.)

Personal contact: \_\_\_\_\_

Fairhaven House, Inc. — M, W, C  
123 Isabella Street  
Toronto 5, Ontario  
922-0023

(Accepts people over 60. Capacity 16-20.)

Personal contact: \_\_\_\_\_

Fred Victor Senior Citizens' Home — M  
139 Jarvis Street  
Toronto 1, Ontario  
364-8228

(Capacity 50)

Personal contact: \_\_\_\_\_

Ina Grafton Gage Home — W  
2 O'Connor Drive,  
Toronto 6, Ontario  
463-6121

(Capacity 50)

Personal contact: \_\_\_\_\_

Jewish Home for the Aged — M, W, C  
3650 Bathurst Street,  
Toronto 19, Ontario  
789-5131

(Applicants must have 2 years' residence in Ontario. Capacity 375 to 425.)

Personal contact: \_\_\_\_\_

Julia Greenshields Memorial Home — W

282 St. Clair Avenue West,

Toronto 7, Ontario

925-2283

(Also operates Hill House, 246 Poplar Plains Road, Toronto 7, Ontario.)

Personal contact: \_\_\_\_\_

Laughlen Lodge — M, W

87 Elm Street,

Toronto 2, Ontario

363-0715

(Capacity 130)

Personal contact: \_\_\_\_\_

Lavall Smith Homes for Senior Citizens — W, C

2 Bellwoods Park,

Toronto 3, Ontario

534-0461

(Capacity 12)

Personal contact: \_\_\_\_\_

33 High Park Gardens,

Toronto 3, Ontario

763-1595

(Capacity 19)

Apply to Miss M. Cole, 532-3235

Personal contact: \_\_\_\_\_

Providence Villa — M, W, C

3276 St. Clair Avenue East,

Scarborough, Ontario

759-9321

(Capacity 540)

Personal contact: \_\_\_\_\_

St. Matthew's Lodge — M, W

301 Broadview Avenue,

Toronto 6, Ontario

465-4982

(Capacity 16)

Personal contact: \_\_\_\_\_

Salvation Army Eventide Home for Aged Men — M

248 Dufferin Street,

Toronto 3, Ontario

532-7524

(Capacity 45)

Personal contact: \_\_\_\_\_

Salvation Army Isabel & Arthur Meighen Lodge — M, W, C

100 Davisville Avenue,

Toronto 7, Ontario

485-0481

(Capacity 175)

Personal contact: \_\_\_\_\_



Shepherd Lodge — M, W, C  
3760 Sheppard Avenue East,  
Agincourt, Ontario  
Mail: P.O. Box 70, Agincourt  
293-8241  
(Blind persons able to care for themselves also eligible. Capacity 150.)  
Personal contact: \_\_\_\_\_

Strachan Houses — M, W, C  
790 Queen Street West,  
Toronto 3, Ontario  
532-1361  
(Apply to Mrs. G. R. Harvey, 25 Whiteoak Boulevard, Toronto 18, Capacity 38.)  
Personal contact: \_\_\_\_\_

Thompson House — M, W  
1 Overland Drive,  
Don Mills, Ontario  
Mail: P.O. Box No. 1, Don Mills, Ontario  
449-4474  
(Capacity 141)  
Personal contact: \_\_\_\_\_

Toronto Aged Men's & Women's House, (Belmont House) — M, W  
55 Belmont Street,  
Toronto 5, Ontario  
964-9231  
(Capacity 243)  
Personal contact: \_\_\_\_\_

Ukrainian Home for the Aged — M, W, C  
35 High Park Gardens,  
Toronto 3, Ontario  
763-5939  
Personal contact: \_\_\_\_\_

**SOCIAL CENTRES FOR THE AGED**

6. The Social Planning Council (863-0505) has a booklet on social centres and recreational facilities for senior citizens entitled "Clubs and Services for Older People" which sells for a dollar. The Community Information Centre (863-0505) is able to provide up-to-date information on Social Centres for the Aged. Also, the Department of Social and Family Services (365-7252) has up-to-date information in this area. The same Department awards grants and consultative services to persons interested in starting a Social Centre for the Aged. 6.

East York Recreation Department  
235 McRae Drive,  
461-9451  
Personal contact: \_\_\_\_\_

Etobicoke Recreation Department,  
550 Burnhamthorpe Road,  
626-4161  
or: New Toronto Senior Citizens' Centre,  
105 Fourth Street,  
Toronto 14, Ontario  
Personal contact: \_\_\_\_\_

or: Westacres Senior Citizen Drop-in Centre,  
Arbordell Road,  
Etobicoke, Ontario  
741-5322  
Personal contact: \_\_\_\_\_

Etobicoke Senior Citizens' Club,  
4968 Dundas Street West,  
Islington, Ontario.  
231-3431  
Personal contact: \_\_\_\_\_

North York Recreation Department,  
5000 Yonge Street,  
225-4611  
Personal contact: \_\_\_\_\_

North York Community Hall,  
5090 Yonge Street,  
Willowdale, Ontario  
222-4751  
Personal contact: \_\_\_\_\_

Centennial Centre,  
580 Finch Avenue West,  
Willowdale, Ontario  
635-6883  
Personal contact: \_\_\_\_\_

Lawrence Heights Community Centre,  
5 Replin Road,  
Toronto 19, Ontario  
787-0712  
Personal contact: \_\_\_\_\_

Downsview Arena,  
1633 Wilson Avenue,  
Downsview, Ontario  
241-1306  
Personal contact: \_\_\_\_\_

Scarborough Recreation Department,  
2001 Eglinton Avenue East,  
759-4747  
Personal contact: \_\_\_\_\_

Macey Hall Day Centre,  
11 Macey Avenue,  
699-6182  
Personal contact: \_\_\_\_\_

Agincourt Day Centre,  
Glen Watford Drive,  
759-4747  
Personal contact: \_\_\_\_\_

Toronto Recreation Department,  
21st Floor, East Tower, City Hall  
367-7251

Personal contact: \_\_\_\_\_

Pape Recreation Centre,  
Pape & Gerrard Street East,  
Toronto 8, Ontario  
461-3531

Personal contact: \_\_\_\_\_

Elizabeth Recreation Centre,  
Montrose & Bloor Street West,  
Toronto 4, Ontario  
535-0084

Personal contact: \_\_\_\_\_

York Recreation Department,  
2700 Eglinton Avenue West,  
653-2700

Personal contact: \_\_\_\_\_

Baycrest Day Care Services,  
3560 Bathurst Street,  
Toronto 19, Ontario  
789-5131

(Serves all Metropolitan Toronto senior citizens who are mentally and physically self-sufficient. Active program several days a week with two meals provided daily. Transportation provided if essential. For further information regarding fees, etc., contact the Social Service Department at 789-5131.)

Personal contact: \_\_\_\_\_

The Good Neighbours Club,  
170 Jarvis Street,  
Toronto 2, Ontario  
366-5377

(For men over 50. Services include: barber shop and showers; a postal address for those with no fixed address; visiting to members who are ill or in local detention; assistance with job placement; limited material aid. Open seven days a week.)

Personal contact: \_\_\_\_\_

Second Mile Club,  
192 Carlton Street,  
Toronto 2, Ontario  
923-4641 (Rooms consultant 923-5859)

(Open seven days a week at the Carlton Club House, with limited programs at 3 branches. Friendly visiting for shut-ins. Nominal membership fees. Prospective members should telephone for appointment. Also provides "SENIOR CITIZENS ROOM RENTAL SERVICE" a free service to any older resident of Metropolitan Toronto by locating and listing suitable rooms to rent. For further information contact the Rooms Consultant.)

Personal contact: \_\_\_\_\_

## CLUBS FOR OLDER PERSONS

The purpose of these clubs is to provide a friendly setting and programs to meet the interests of older persons. They may be sponsored by churches, community organizations or citizen groups. Most meet one afternoon per week. For details consult the Community Information Centre (863-0505) or "Clubs and Services for Older People", which may be purchased from the Social Planning Council (363-4971).

## FRIENDLY VISITING FOR THE AGED

Many organizations, churches, and neighbourhood groups arrange for friendly and understanding volunteers to visit on a regular basis, and to befriend older persons who are shut-ins or alone. For further information about programs, call the Community Information Centre, 863-0505.

## TELEPHONE CONTACT FOR THE AGED

Regular daily telephone contact with elderly persons or shut-ins is provided by volunteer and commercial groups. For details contact Community Information Centre, 863-0505.

## CANADA PENSION PLAN

7. Canada Pension Plan, , 7.  
Department of National Health & Welfare,  
25 St. Clair Avenue East,  
966-6580  
Personal contact: \_\_\_\_\_
8. Minister of National Revenue, 8.  
Canada Pension Plan Contributions,  
875 Heron Road,  
Ottawa 8, Ontario  
(For further details on appeals procedure address #7 above could be contacted.)  
Personal contact: \_\_\_\_\_
9. Federal Income Tax Information Office, 9.  
36 Adelaide Street East,  
Toronto.  
863-0111  
Personal contact: \_\_\_\_\_

## OLD AGE SECURITY AND GUARANTEED INCOME SUPPLEMENT

10. Old Age Security, 10.  
Department of National Health & Welfare,  
789 Don Mills Road,  
Don Mills, Ontario  
423-6900  
Personal contact: \_\_\_\_\_

## CHILD WELFARE

11. Catholic Children's Aid Society of Metropolitan Toronto, , 11.  
26 Maitland Street,  
Toronto 5, Ontario  
925-6641 (Emergencies 921-1083)  
Personal contact: \_\_\_\_\_  
  
Branches: 200 Sheppard Avenue East  
Willowdale, Ontario  
226-1010  
(Serves North York & Scarborough)  
Personal contact: \_\_\_\_\_



5096 Dundas Street West,  
Islington, Ontario.  
233-3221.  
Personal contact: \_\_\_\_\_

Children's Aid Society of Metropolitan Toronto,  
33 Charles Street East,  
Toronto 5, Ontario  
924-4646 (Emergencies 924-5334)  
Personal contact: \_\_\_\_\_

Branches: 5414 Yonge Street,  
Willowdale, Ontario  
221-1161  
(Serves North York)  
Personal contact: \_\_\_\_\_

843 Kennedy Road,  
Scarborough, Ontario  
759-4111  
(Serves Scarborough)  
Personal contact: \_\_\_\_\_

5162 Dundas Street West,  
Islington, Ontario  
231-5621  
(Serves Etobicoke)  
Personal contact: \_\_\_\_\_

Jewish Family and Child Service,  
150 Beverley Street,  
Toronto 2B, Ontario  
362-5201  
Personal contact: \_\_\_\_\_

## **Legal Protection**

Provincial Court,  
Family Division,  
County of York,  
311 Jarvis Street,  
Toronto 2, Ontario  
Days: 924-0631  
Nights: 924-1273  
Personal contact: \_\_\_\_\_

Official Guardian's Branch,  
Department of Justice,  
145 Queen Street West,  
Toronto 1, Ontario  
365-1836  
(The guardian on behalf of persons under 21 years old in matters before the Civil Courts.)  
Personal contact: \_\_\_\_\_

Youth Bureau,  
Metropolitan Toronto Policy Department,  
590 Jarvis Street,  
Toronto 5, Ontario  
362-1711 — Local 485

(Provides preventative and investigative work with children under 16 who commit delinquencies or are in danger of becoming involved in delinquent behaviour. Liaison with Juvenile Court and community agencies. Service available from 8:00 a.m. to midnight seven days a week. Provides emergency and follow-up investigation.)

Personal contact: \_\_\_\_\_

## ADOPTION AGENCIES

12. Catholic Children's Aid Society of Metropolitan Toronto

12.

26 Maitland Street

Toronto 5, Ontario

925-6641

Personal contact: \_\_\_\_\_

Branches: 200 Sheppard Avenue East

Willowdale, Ontario

226-1010

Personal contact: \_\_\_\_\_

5096 Dundas Street West

Islington, Ontario

233-3221

Personal contact: \_\_\_\_\_

Children's Aid Society of Metropolitan Toronto

33 Charles Street East

Toronto 5, Ontario

924-4646

Personal contact: \_\_\_\_\_

Branches: 5414 Yonge Street

Willowdale, Ontario

221-1161

Personal contact: \_\_\_\_\_

843 Kennedy Road

Scarborough, Ontario

759-4111

Personal contact: \_\_\_\_\_

5162 Dundas Street West

Islington, Ontario

231-5621

Personal contact: \_\_\_\_\_

## CHILDREN'S HOMES

For expert referral to Children's Homes contact the Community Information Centre, 863-0505. They are constantly updating a list of these homes.

13.

The Boy's Home

745 Danforth Avenue, Suite 205

Toronto, Ontario

466-2171

(Serves boys aged 8 to 15. All boys attend summer camp or substitute.)

Personal contact: \_\_\_\_\_

Clifton House for Boys

2 Montcrest Boulevard

Toronto 6, Ontario

463-1191

(Open to 55 boys eligible for admission between the ages of 14 and 17, who may stay until age 21.)

Personal contact: \_\_\_\_\_

Davenport Homes for Youth, Incorporated

17 Lauder Avenue

Toronto 4, Ontario

535-2270

(Serves 6 boys aged 14-16 years, primarily referred by Provincial Court, Family Division.)

Personal contact: \_\_\_\_\_

Loyal True Blue and Orange Home,

Box 209,

Richmond Hill, Ontario

889-5421

(Temporary residential care for 73 children from broken homes. Children remain three months to two years, and contact is maintained with family. Usually no waiting period.)

Personal contact: \_\_\_\_\_

Opportunity House, Inc.,

11 Bowden Street,

Toronto 6, Ontario

465-8057

(Serves 8 to 9 boys from 14½ to 16 on admission, referred from the Provincial Court, and resident in Metropolitan area.)

Personal contact: \_\_\_\_\_

Salvation Army Children's Village,

1132 Broadview Avenue,

Toronto 6, Ontario

425-1052

(Two units: one for children from 5 to 12 years of age, the other for girls only from 15 to 18 years old.)

Personal contact: \_\_\_\_\_

Yorklea Children's Lodges, Inc.,

67 Everett Crescent,

Toronto, Ontario

425-5638

(Serves 12 boys from 12 to 14½ years of age on admission, primarily referred from the Provincial Court and Children's Aid Societies.)

Personal contact: \_\_\_\_\_
13.
- 511

## RESIDENCES FOR TROUBLED YOUTH

The purpose of these organizations is to provide a group living experience or temporary accommodation for young people who, for various reasons are living away from home. Some have experienced difficulties with family, school and/or job. Counselling services related to education, employment and responsible living are provided. Residents are expected to share in household responsibilities, and in some cases in devotional services. For expert referral in this area contact the Community Information Centre at 863-0505. They are abreast of new developments and changes in this area of concern.

### Method of Application

Directly, or through a church or agency.

Fees are modest, to those employed and able to contribute; per diem rate to referring agencies.

### *Organizations Providing Service:*

Digger House,  
115 Spadina Road,  
Toronto 4, Ontario  
929-5527

For young people primarily from 18 to 24 years of age.

Personal contact: \_\_\_\_\_

Etobicoke Girl's Residence,  
99-9th Street,  
Toronto 14, Ontario  
259-3376

Residence for 6 girls from 16 to 21 years of age, including emergencies. Serves Metropolitan Toronto. A project of the Church Army and the Urban Board, Anglican Church.

Personal contact: \_\_\_\_\_

Hope Harbour Home, Inc.,  
87 Broadway Avenue,  
Toronto 12, Ontario  
488-9600

Residence for 7 girls and young women.

Personal contact: \_\_\_\_\_

Ingles House,  
344 Dundas Street West,  
Toronto 2B, Ontario  
368-6250

Accommodates 9 young women ages 16 to 22 years. Referral agency retains responsibility for making other arrangements if necessary. Sponsored by the Anglican Church.

Personal contact: \_\_\_\_\_

Jewish Family and Child Service,  
Youth Services,  
150 Beverley Street,  
Toronto 2B, Ontario  
362-5201

Co-operative residential facilities for young adults ages 17 to 25 years. For information as to locations, etc., contact the supervisor of Youth Services.

Personal contact: \_\_\_\_\_



Nine Winchester,  
9 Winchester Street,  
Toronto 5, Ontario  
923-5348

Accommodates 6 girls ages 16 to 22 years. Short term and emergency residence for girls new to the downtown area. No fees. Sponsored by the Anglican and United Churches.

Personal contact: \_\_\_\_\_

Oolagen House  
33 Dalton Road  
Toronto 179, Ontario  
964-2664

Accommodates 6 young people ages 15 to 20 years, plus drop-in service. Staffed by non-professional young adults. Usually a waiting list. Financed by various Foundations and religious social service organizations.

Personal contact: \_\_\_\_\_

Project Ossington,  
16 Ossington Avenue,  
Toronto 3, Ontario  
536-0244

Residence for girls and boys aged 16 to 22 years.

Personal contact: \_\_\_\_\_

St. Vincent's Residence For Working Boys,  
29 Wilson Avenue,  
Toronto 3, Ontario  
532-9219

Accommodates 10 young men 16 to 19 years of age. Operated by St. Vincent de Paul Society.

Personal contact: \_\_\_\_\_

Salvation Army Women's Receiving Home,  
432 Sherbourne Street,  
Toronto 2, Ontario  
922-8352

Accepts girls over 16, both transients and those remanded from Policy Court, with separate accommodation for each group.

Personal contact: \_\_\_\_\_

Sancta Maria House,  
102 Bernard Avenue,  
Toronto 5, Ontario  
925-7333

Serves girls and women 16 to 30, no religious restrictions.

Personal contact: \_\_\_\_\_

Teen Challenge,  
650 Broadview Avenue,  
Toronto 6, Ontario  
463-4900

Accommodates 15 young men ages 16 to 21 years. Limited emergency facilities, during which period formal applications may be made.

Personal contact: \_\_\_\_\_

## MATERNITY HOMES

14. Armagh,  
927 Meadow Wood Road,  
Clarkson, Ontario  
822-3234  
Personal contact: \_\_\_\_\_

Bethel Home,  
3762 Sheppard Avenue East,  
Agincourt, Ontario  
293-2074  
Personal contact: \_\_\_\_\_

Humewood House Association,  
40 Humewood Drive,  
Toronto 10, Ontario.  
651-5657  
Personal contact: \_\_\_\_\_

Rosalie Hall,  
3020 Lawrence Avenue East,  
Scarborough, Ontario.  
293-8203  
Personal contact: \_\_\_\_\_

Salvation Army Bethany Home,  
450 Pape Avenue,  
Toronto 6, Ontario.  
461-4041  
Personal contact: \_\_\_\_\_

Victor Home for Girls,  
1102 Broadview,  
Toronto 6, Ontario.  
366-2733  
Personal contact: \_\_\_\_\_

## DAY NURSERIES

15. Community Information Centre,  
67 Adelaide St. E.,  
Toronto 1, Ontario  
863-0505  
Personal contact: \_\_\_\_\_

Day Nurseries Branch,  
Department of Social & Family Services,  
7th floor, Hepburn Block,  
Queen's Park,  
Toronto, Ontario.  
365-5095  
Personal contact: \_\_\_\_\_

14.

15.

## LEGAL AID

16. Provincial Director of Legal Aid, 16.  
Suite 1300, 123 Edward Street,  
Toronto 2, Ontario.  
366-9631  
Personal contact: \_\_\_\_\_

## OTHER SERVICES

17. Department of Social and Family Services, 17.  
Queen's Park,  
Toronto, Ontario.  
365-7252  
Personal contact: \_\_\_\_\_

## FAMILY COUNSELLING AGENCIES

18. Catholic Family Services of Toronto, q 18.  
67 Bond Street,  
Toronto 2, Ontario.  
362-2481  
Personal contact: \_\_\_\_\_

Family Service Association of Metropolitan Toronto,  
22 Wellesley Street East,  
Toronto, Ontario.  
922-3126  
Personal contact: \_\_\_\_\_

Branch Offices: Central,  
24 Wellesley Street East,  
924-8723  
Personal contact: \_\_\_\_\_

East,  
1423 Danforth Avenue,  
465-3557  
Personal contact: \_\_\_\_\_

Etobicoke,  
4800 Dundas Street West,  
Suite 103,  
231-3307  
Personal contact: \_\_\_\_\_

North York,  
5248 Yonge Street,  
225-1166  
Personal contact: \_\_\_\_\_

Toronto West,  
782 Dufferin Street,  
Suite 230, Dufferin Plaza,  
532-2869  
Personal contact: \_\_\_\_\_

Scarborough,  
2651 Eglinton Avenue East,  
266-4526

Personal contact: \_\_\_\_\_

Jewish Family and Child Service,  
150 Beverley Street,  
Toronto 2B, Ontario  
362-5201

(Primarily for Jewish residents of Metropolitan Toronto.)

Personal contact: \_\_\_\_\_

## EDUCATION: APPENDIX FOR METROPOLITAN TORONTO

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## EDUCATION: APPENDIX FOR METROPOLITAN TORONTO

### DAY NURSERIES

1. Day Nurseries Branch,  
Ontario Department of Social and Family Services,  
7th Floor, Hepburn Block,  
Queen's Park,  
Toronto, Ontario  
365-5095  
Personal contact: \_\_\_\_\_

Community Information Centre,  
67 Adelaide St. E.,  
Toronto, Ontario.  
863-0505  
Personal contact: \_\_\_\_\_

### BOARDS OF EDUCATION

2. East York Board of Education,  
670 Cosburn Avenue,  
Toronto 13, Ontario  
421-4200  
Personal contact: \_\_\_\_\_

Etobicoke Board of Education,  
1 Bridgeway Street,  
Etobicoke, Ontario  
626-4360  
Personal contact: \_\_\_\_\_

Metropolitan Separate School Board,  
150 Laird Drive,  
Toronto 17, Ontario  
421-8950  
Personal contact: \_\_\_\_\_

North York Board of Education,  
5050 Yonge Street,  
Willowdale, Ontario.  
225-4661  
Personal contact: \_\_\_\_\_

Peel County Board of Education,  
90 Dundas Street West,  
Mississauga, Ontario.  
279-6010  
Personal contact: \_\_\_\_\_

Scarborough Board of Education,  
2472 Eglinton Avenue East,  
Scarborough 702, Ontario.  
266-3111  
Personal contact: \_\_\_\_\_

Toronto Board of Education,  
155 College Street,  
Toronto, Ontario.  
362-4931  
(School Social Worker—New Canadian)  
363-5663  
Personal contact: \_\_\_\_\_

York Board of Education,  
2 Tretheway Drive,  
Toronto 337, Ontario.  
653-2270  
Personal contact: \_\_\_\_\_

**DEPARTMENT OF UNIVERSITY AFFAIRS**

3.

Ontario Department of University Affairs,  
Information and Public Relations,  
Mowat Block, Queen's Park,  
Toronto, Ontario.  
365-6134  
Personal contact: \_\_\_\_\_

3.

**FINANCIAL ASSISTANCE**

4.

Student Awards Branch,  
Ontario Department of University Affairs,  
500 University Avenue (near Dundas Street),  
8th Floor,  
Toronto, Ontario.  
365-5241  
Personal contact: \_\_\_\_\_

4.

**COLLEGES OF APPLIED ARTS AND TECHNOLOGY**

5.

Centennial College of Applied Arts & Technology  
651 Warden Avenue,  
Scarborough, Ontario.  
694-3241  
Personal contact: \_\_\_\_\_

5.

Branch Campuses: 930 Warden Avenue,  
751-5970  
Personal contact: \_\_\_\_\_

25 Wellesley Street West,  
751-5970  
Personal contact: \_\_\_\_\_

George Brown College of Applied Arts & Technology,  
21 Nassau Street,  
Toronto 2B, Ontario.  
362-3971  
Personal contact: \_\_\_\_\_

Branch Campuses: 33 Bloor Street East,  
924-4415  
Personal contact: \_\_\_\_\_

51 Terauley Street,  
362-3971  
Personal contact: \_\_\_\_\_

37 Dartnell Avenue,  
362-3971  
Personal contact: \_\_\_\_\_

507 College,  
927-5961  
Personal contact: \_\_\_\_\_

323 Keele,  
762-8335  
Personal contact: \_\_\_\_\_

Humber College of Applied Arts & Technology,  
P.O. Box 1900,  
Rexdale, Ontario.  
677-6810  
Personal contact: \_\_\_\_\_

Ryerson Polytechnical Institute,  
50 Gould Street,  
Toronto 2, Ontario.  
595-5000  
(Registrar: 595-5024)  
(Financial Aid Office: 595-5292)  
Personal contact: \_\_\_\_\_

Seneca College of Applied Arts & Technology,  
1750 Finch Avenue East,  
Willowdale, Ontario.  
491-5050  
Personal contact: \_\_\_\_\_

Branch Campus: 43 Sheppard Avenue East,  
223-9661  
(Adult training and evening extension courses)  
Personal contact: \_\_\_\_\_

Sheridan College of Applied Arts & Technology,  
98 Church Street,  
Brampton, Ontario.  
364-7491 (Toronto number)  
Personal contact: \_\_\_\_\_

Branch Campuses: Oakville,  
1430 Trafalgar Road,  
362-5861  
Personal contact: \_\_\_\_\_

Oakville (Commerce and Industry)

216 Lakeshore Road,

822-3610

Personal contact: \_\_\_\_\_

Port Credit (School of Design)

1460 South Sheridan Way,

274-3685

Personal contact: \_\_\_\_\_

Malton (Commerce and Industry)

2995 Slough Street,

677-8588

Personal contact: \_\_\_\_\_

Milton,

R. R. #3,

826-3098

Personal contact: \_\_\_\_\_

## NURSING SCHOOLS

6. Credit Valley School of Nursing,  
2186 Hurontario Street, Mississauga, Ontario.  
grade 12 of the 4 or 5 year program with 60%

6.

Humber College of Applied Arts & Technology,  
Humber College Blvd.,  
Rexdale, Ontario.  
grade 12 of the 4 or 5 year program.

Toronto East General & Orthopaedic Hospital, 825 Coxwell Ave.  
grade 12 of 5 year program with 60%. Preference given to partial or complete grade 13.

Toronto General Hospital, 101 College St.  
grade 12 of 5 year program. Preference given to grade 13.

The Hospital for Sick Children, 555 University Ave.  
grade 12 with physics, chemistry and biology with 60% overall average.

Nightingale School of Nursing,  
2 Murray Street,  
Toronto 2B, Ontario.  
grade 13 with 60%. Students advised to take as many science credits as possible.

North York Branson Hospital,  
555 Finch Avenue West,  
Willowdale, Ontario  
grade 12 of 5 year program with 60%  
grade 12 of 4 year program with 65%

Osler School of Nursing,  
82 Buttonwood Avenue,  
Weston, Ontario.  
grade 12 of 4 or 5 year program with 65% and 60% in English and Science.

Quo Vadis School of Nursing,  
160 Sherway Drive,  
Etobicoke, Ontario  
(accepts only students 30 to 50 years of age)  
grade 12 of 4 or 5 year program

Ryerson Polytechnical Institute,  
Nursing Course,  
50 Gould Street,  
Toronto 2, Ontario  
grade 12 of 5 year program with 60%  
grade 12 of 4 year program with 70%

St. Joseph's School of Nursing,  
50 Sunnyside Avenue,  
Toronto 3, Ontario  
grade 12 of the 4 or 5 year program

St. Michael's School of Nursing,  
30 Bond Street,  
Toronto 2, Ontario  
grade 12 of 5 year program with 65%  
Preference given to high qualifications.

Scarborough Regional School of Nursing,  
2877 Ellesmere Road,  
West Hill, Ontario  
grade 12 of 4 year program with 75% or grade 12 of 5 year—60%.  
Mature students considered on merit.

University of Toronto School of Nursing,  
50 St. George Street,  
Toronto, Ontario  
grade 13 with 60% in 7 credits. Credits shown must be approved for entrance to university.

The Wellesley Hospital,  
160 Wellesley St. E.,  
6 grade 13 credits

The Atkinson,  
The Toronto Western Hospital,  
399 Bathurst Street,  
Toronto, Ontario  
grade 13 with 7 credits with biology strongly recommended

Women's College Hospital School of Nursing,  
Burton Hall,  
60 Grosvenor Street,  
Toronto 5, Ontario  
grade 13

York Regional School of Nursing,  
2747 Leslie Street,  
Willowdale, Ontario  
grade 12 of 4 or 5 year program.



ADULT EDUCATION

7. Information on all of the courses offered in Metropolitan Toronto is available at the Toronto Central Library. The Library has a special booth in September with a wealth of information on evening courses offered by all sorts of schools and organizations in Toronto. The information is conveniently organized by subject and thorough details are given about where the course will be given, when to register, fees involved etc. The special booth is located at:
7.

Metropolitan Toronto Central Library,  
214 College Street, (corner of College & St. George)  
924-9511

The Library publishes a *Continuing Education Directory for Metropolitan Toronto* each year and makes it available for perusal in the library or sells it for \$10.50 per copy.

Other useful directories are:

1. "Program Handbook--Metropolitan Toronto Region", which lists every course given by the five colleges of applied arts and technology in Metro.

Contact: Mr. Gordius,  
George Brown College,  
21 Nassau Street,  
Toronto, Ontario.  
362-3971

2. "The Common Admissions Brochure" also lists courses available in Metropolitan Toronto. It is available from the same source given immediately above.

CATALOGUE OF ONTARIO GOVERNMENT SERVICES

8. Can be looked at free at:  
Metropolitan Toronto Central Library,  
214 College Street,  
924-9511  
Personal contact: \_\_\_\_\_
8.

Can be purchased for \$5 per copy at:  
Ontario Government Book Store,  
880 Bay Street (Bay and Grosvenor)  
365-2054  
Personal contact: \_\_\_\_\_

EVALUATION OF EDUCATIONAL DOCUMENTS

9. Registrar's Section,  
Evaluation of Educational Standing,  
Ontario Department of Education,  
1 St. Clair Avenue West, 4th Floor,  
Toronto, Ontario.  
365-1356  
Personal contact: \_\_\_\_\_
9.

## CORRESPONDENCE COURSES

10. Correspondence Courses Section, 10.  
Ontario Department of Education,  
1152 Bay Street,  
Toronto 5, Ontario.  
365-2657  
Personal contact: \_\_\_\_\_

## DUPLICATE CERTIFICATES AND DIPLOMAS

11. Registrar's Branch, 11.  
Ontario Department of Education,  
1 St. Clair Avenue West,  
Toronto, Ontario.  
365-5384  
Personal contact: \_\_\_\_\_

## SPECIAL ASSISTANCE TO HANDICAPPED CHILDREN

12. Schools for the Blind and the Deaf Branch, 12.  
Ontario Department of Education,  
20 Eglinton Avenue East, 5th Floor,  
Toronto 12, Ontario.  
365-1032  
Personal contact: \_\_\_\_\_

## ADVANCED TECHNICAL EVENING COURSES

13. Applied Arts & Technology Branch, 13.  
Ontario Department of Education,  
55 Eglinton Avenue East, 6th Floor,  
Toronto, Ontario.  
365-6162  
Personal contact: \_\_\_\_\_

## CULTURAL EXCHANGE

14. Cultural Exchange Programs, 14.  
Ontario Department of Education,  
44 Eglinton Avenue West, 7th Floor,  
Toronto, Ontario.  
365-2060  
Personal contact: \_\_\_\_\_

## ENGLISH FOR PROVISIONAL TRADESMEN

15. The Industrial Training Branch, 15.  
Ontario Department of Labour,  
74 Victoria Street,  
365-4211  
Personal contact: \_\_\_\_\_

## MICHIGAN TEST PREPARATION CLASSES

### 16. TORONTO

16.

Courses offered in the evening:

Bickford Park High School,  
77 Bloor Street West (at Christie),  
537-2194  
(Monday-Thursday evening 7:30-9:30)

Bloor Collegiate Institute,  
1141 Bloor Street West,  
537-4165  
(Monday-Thursday evening 7:30-9:30)

Courses offered in the daytime:

Y.M.C.A.  
40 College Street,  
929-3297  
(Monday-Friday 9:00 a.m. to 3:15 p.m.)

### YORK

York Board of Education will offer, upon demand, special assistance to students wishing to prepare themselves for the Michigan Test at the following schools:

George Harvey Secondary School,  
1700 Keele Street,  
653-6166 (Evenings only)

Weston Collegiate Institute,  
100 Pine Street (Weston)  
247-7811 (Evenings only)

York Humber High School,  
99 Humber Boulevard,  
767-1167 (Evenings only)

## ENGLISH CLASSES AT UNIVERSITIES

### 17. In Toronto the following universities offer these classes:

17.

- (1) The University of Toronto offers a non-degree course called English as a Second Language, which begins in September and in January. Information about this course can be obtained by phoning 928-2400 at the University of Toronto. A class for doctors is also given. Apply through Canada Manpower.
- (2) York University also offers classes in English at an advanced level. These classes start in September, November, and at intervals throughout the year. The classes last for thirteen weeks and have an enrolment fee of \$60. For further information about time and location of the classes phone 635-2501 at York University. (York also offers writing workshops.)

## COUNSELLING CENTRES IN EDUCATION

18. There are a number of organizations offering educational counselling in Toronto. Counsellors at these organizations can often help immigrants to take advantage of the many types of education offered in Toronto. A list of organizations offering general counselling in education follows: 18.

### Canada Manpower Centres (see address #5 on page 29a of appendix to section on employment)

Manpower Counselling Centres offer free to any job applicant personal interviews, aptitude testing, vocational counselling and direction to employment.

The Centres are also responsible for the payment of Canada Manpower Programme allowances to those who are eligible and who qualify for approved Occupational Training Programmes. A person's condition of eligibility can be determined by checking with a Canada Manpower Centre.

Canadian Indian Centre of Toronto,  
210 Beverley Street,  
927-2001

Personal contact: \_\_\_\_\_

Provides advice and direction for Indian people in the Metropolitan Toronto area through counselling and referral.

C.O.S.T.I.—Italian Community Education Centre  
136 Beverley Street,  
366-7991

Personal contact: \_\_\_\_\_

Counselling services include information and referral, vocational guidance, apprenticeship information, general counselling and rehabilitation information for newcomers of all nations.

George Brown College Counselling Centre,  
33 Bloor Street East, Toronto 5  
924-4415

Personal contact: \_\_\_\_\_

As a community service the College offers, free of charge, general counselling and information at the Bloor Campus. Experienced counsellors are on duty each week day from 9:00 a.m. to 8:00 p.m. to advise on educational and other related matters. Appointments necessary after 4:00 p.m. Counselling is also available at the other George Brown Campuses (see address #5 on page 70b).

International Institute of Metropolitan Toronto  
321 Davenport Road,  
924-6621

Personal contact: \_\_\_\_\_

A non-sectarian agency providing specialized services for adult immigrants to assist them in their integration into community life. Provides vocational guidance, information and referral services, educational counselling regarding up-grading and retraining programs and assistance in completing documents. Interpreter service available in 15 languages.

Italian Immigrant Aid Society,  
1174 St. Clair Ave. W.,—531-2471  
or  
1421 Danforth Ave. (at Monarch Park)—463-5033

Personal contact: \_\_\_\_\_

Provides, for Italian immigrants, an information and referral system including educational guidance and advice. Assists those who are unemployed or the victims of accident or illness.

Italian Offices of Labour and Social Assistance

136 Beverley Street,  
366-2167

Personal contact: \_\_\_\_\_

Sponsored by the Italian Consulate-General, the Offices provide a wide range of services including information and referral, counselling regarding employment and training and assistance in completing documents. Interpreter and translation services are available. Hours: 9:00 a.m.-12:00 noon, 2:00 p.m.-4:00 p.m.

Jewish Vocational Service

74 Tycos Drive,  
787-1151

Personal contact: \_\_\_\_\_

Conducts comprehensive vocational counselling for men and women of all ages in Metropolitan Toronto on a non-sectarian basis. The service assists people in appraising their vocational aptitudes and in making decisions with regard to career, education and employment objectives. The fee of \$60.00 for this service may be adjusted if necessary.

Metropolitan Toronto Department of Welfare Rehabilitation Unit

345 St. George Street,  
367-8637

Personal contact: \_\_\_\_\_

Maintained to provide help in getting training to those people receiving Metro Welfare assistance under the General Welfare Assistance Act and Regulations. They must be potentially employable but needing training. For further information on eligibility contact the local Metro Welfare District Office.

Ontario Department of Labour,

Women's Bureau Careers Centre,  
74 Victoria Street,  
365-1537

Personal contact: \_\_\_\_\_

Designed to assist mature women who want to join the labour force or rejoin it after an absence and who know they need training or re-training. The Centre is not a job placement service but assists in the selection of career objectives suited to the individual's skills. Advice is given on where and how to obtain training or up-grading of education. Interviews by appointment.

Ontario Department of Social & Family Services

Vocational Rehabilitation Services Branch  
204 Richmond St. West, Toronto 1  
365-5717

Personal contact: \_\_\_\_\_

Offers a comprehensive range of rehabilitation services including assessment, counselling, medical restoration measures, and training and placement for any handicapped person residing in Ontario. Provisions include cost of training plus maintenance allowances where required.



Portuguese Centre  
609 Adelaide Street West,  
366-2326  
Personal contact: \_\_\_\_\_

Provides information and assistance to Portuguese and Spanish speaking immigrants. Functions include vocational guidance, assistance with diplomas and interpreter service.

St. Christopher House,  
67 Wales Avenue,  
364-8456  
Personal contact: \_\_\_\_\_

A helping and referral agency which provides assistance through a family and a Portuguese counsellor.

St. Stephen's Community House,  
91 Bellevue Avenue,  
921-6424  
Personal contact: \_\_\_\_\_

A centre provided by the Anglican Church to assist people of the surrounding community, especially immigrants and other newcomers, to establish themselves in the Inner City, to meet their needs and expand their horizons culturally, recreationally, and spiritually.

University Settlement House,  
23 Grange Road,  
364-9133  
Personal contact: \_\_\_\_\_

Community centre for the people in the neighbourhood of Grange Park. An educational information and referral service provided through Chinese and English speaking workers.

YMCA Counselling Service,  
130 Eglinton Avenue East,  
481-5261  
Personal contact: \_\_\_\_\_

Offers vocational and educational guidance and counselling as well as individual and group psychotherapy to adults and adolescents from 15 years of age up. The service is non-sectarian with no geographic restrictions. Application for service should be made by telephone or in person. Fee \$90.00.

YWCA Vocational Counselling Service,  
21 McGill Street,  
368-1801  
Personal contact: \_\_\_\_\_

Serving women of any age from different economic, racial, occupational and religious backgrounds. Advice on training and career selection through interviews (by appointment; fee \$6.00 per interview).

YM-YWHA Northern Building,  
4588 Bathurst Street, Willowdale,  
636-1880  
Personal contact: \_\_\_\_\_

In conjunction with Jewish Vocational Service provides vocational guidance for men and women of all ages. Services are non-sectarian. Fee.

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## HOUSING: APPENDIX FOR METROPOLITAN TORONTO

### FINANCING A HOME

1. Central Mortgage and Housing Corp.,  
650 Lawrence Avenue West,  
Toronto, Ontario  
781-2551  
Personal contact: \_\_\_\_\_

### HOME BUILDERS' ASSOCIATION

2. Toronto Home Builders' Association,  
5218 Yonge Street,  
Toronto, Ontario  
226-0010  
Personal contact: \_\_\_\_\_

### REAL ESTATE BOARD

3. Toronto Real Estate Board,  
1883 Yonge Street,  
Toronto, Ontario,  
481-6151  
Personal contact: \_\_\_\_\_

### ONTARIO HOUSING

4. Ontario Housing Corporation,  
Housing Registry,  
101 Bloor Street West,  
Toronto 181, Ontario  
966-3600  
Personal contact: \_\_\_\_\_
5. Tenant Placement Branch,  
Ontario Housing Corporation,  
101 Bloor Street West,  
Toronto 181, Ontario  
925-9311  
Personal contact: \_\_\_\_\_

### SENIOR CITIZENS' HOUSING

6. Metropolitan Toronto Housing Company Ltd.,  
4th Floor, East Tower,  
City Hall,  
Toronto, Ontario  
367-8570  
Personal contact: \_\_\_\_\_

## TENANTS' ASSOCIATIONS

7. Metro Tenants' Association, 7.  
373 Huron Street,  
Toronto, Ontario  
Personal contact: \_\_\_\_\_
- also  
Community Information Centre,  
67 Adelaide St. E.  
Toronto, Ontario  
863-0505  
Personal contact: \_\_\_\_\_

## LANDLORD AND TENANT ADVISORY BUREAU

8. Landlord & Tenant Advisory Bureau, 8.  
4th Floor, East Tower, City Hall,  
Toronto, Ontario  
367-8572  
Personal contact: \_\_\_\_\_

## MUNICIPAL TAX INFORMATION

9. East York, 9.  
550 Mortimer Avenue,  
461-9451  
Personal contact: \_\_\_\_\_
- North York,  
5000 Yonge Street,  
225-4611  
Personal contact: \_\_\_\_\_
- Scarborough,  
2001 Eglinton Avenue East,  
759-4747  
Personal contact: \_\_\_\_\_
- Toronto,  
Main Floor, East Tower, City Hall,  
367-7115  
Personal contact: \_\_\_\_\_
- York,  
2700 Eglinton Avenue West,  
653-2700  
Personal contact: \_\_\_\_\_

## RENT REBATES INFORMATION

10. Municipal Subsidies Branch,  
Ontario Department of Municipal Affairs,  
801 Bay Street,  
Toronto, Ontario  
363-7501  
Personal contact: \_\_\_\_\_

## HOUSING BY-LAWS INFORMATION

11. Same as #9 above EXCEPT for the City of Toronto:  
  
City Clerk,  
367-7020  
Personal contact: \_\_\_\_\_

## HOUSING STANDARDS (COMPLAINTS)

12. Buildings Department,  
Housing Standards Division,  
18th Floor, East Tower, City Hall,  
Toronto, Ontario  
367-7195  
Personal contact: \_\_\_\_\_

## INSUFFICIENT HEATING

13. Phone the Public Health Department of the Borough in which the building is located. The telephone numbers in address #9 will do for all boroughs except Toronto, which is:  
  
Public Health Department,  
367-7466  
Personal contact: \_\_\_\_\_

## JUSTICES OF THE PEACE

14. Justice of the Peace,  
Room 6,  
Old City Hall,  
Toronto, Ontario  
365-7541  
Personal contact: \_\_\_\_\_

## COUNTY COURT CLERK

15. County Court Clerk,  
Court House,  
University Avenue,  
Toronto, Ontario  
365-7351  
Personal contact: \_\_\_\_\_



## LEGAL AID

16. Legal Aid, 16.  
73 Richmond Street West,  
Toronto, Ontario  
366-9631  
Personal contact: \_\_\_\_\_

## LEGAL REFERRAL

17. Legal Referral Service, 17.  
Osgoode Hall,  
130 Queen Street West,  
Toronto, Ontario  
362-4741  
Personal contact: \_\_\_\_\_

## HOUSING EMERGENCIES

18. Emergency Housing Unit, 18.  
345 George Street,  
Toronto, Ontario  
367-8608  
Personal contact: \_\_\_\_\_

The Emergency Housing Unit maintains a list of places where accommodation can be quickly arranged. If it is after 4:30 p.m. and the need for housing is acute, the following office should be contacted:

Night Emergency Unit,  
325 George Street,  
Toronto, Ontario  
367-8600  
Personal contact: \_\_\_\_\_



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## FINANCES: APPENDIX FOR METROPOLITAN TORONTO

### CREDIT COUNSELLING SERVICES

1. Credit Counselling Service of Metropolitan Toronto, 1.  
229 Yonge Street, Suite 317,  
Toronto, Ontario  
366-5251  
Personal contact: \_\_\_\_\_
2. Ontario Department of Justice, 2.  
Division Court Referee for York County,  
425 University Avenue, Room 201,  
Toronto, Ontario  
367-8688  
Personal contact: \_\_\_\_\_

### CONSUMER PROTECTION

3. Consumer Protection Bureau, 3.  
Ontario Department of Financial & Commercial Affairs,  
555 Yonge Street,  
Toronto 284, Ontario  
365-6471  
Personal contact: \_\_\_\_\_  
  
Canada Department of Consumer and Corporate Affairs,  
480 University Avenue, Room 706,  
Toronto, Ontario  
369-3346  
Personal contact: \_\_\_\_\_

### BETTER BUSINESS BUREAU

4. Better Business Bureau of Metropolitan Toronto, 4.  
85 Richmond Street, West,  
Toronto 110, Ontario  
363-7111  
Personal contact: \_\_\_\_\_

### INCOME TAX INFORMATION

5. Tax Information Office, 5.  
36 Adelaide Street, East,  
Toronto, Ontario  
863-0111  
Personal contact: \_\_\_\_\_

### RENT REBATE

6. Municipal Subsidies Branch, Department of Municipal Affairs, 6.  
801 Bay Street,  
Toronto, Ontario  
363-7501  
Personal contact: \_\_\_\_\_

## MUNICIPAL (PROPERTY) TAX OFFICES

7. East York Municipal Tax,  
550 Mortimer Avenue,  
Toronto 6, Ontario  
461-9451

Personal contact: \_\_\_\_\_

Etobicoke Municipal Tax,  
550 Burnhamthorpe Road,  
Etobicoke, Ontario.  
626-4123

Personal contact: \_\_\_\_\_

North York Municipal Tax Office,  
5000 Yonge Street,  
Willowdale, Ontario  
225-4611

Personal contact: \_\_\_\_\_

Scarborough Municipal Tax Office,  
2001 Avenue East,  
Scarborough, Ontario  
759-4747

Personal contact: \_\_\_\_\_

Toronto Municipal Tax Office,  
c/o City Treasurer,  
Box 2500, Ter. "A",  
Toronto 116, Ontario  
367-7115

Personal contact: \_\_\_\_\_

York Municipal Tax Office,  
2700 Eglinton Avenue West,  
Toronto 15, Ontario  
653-2700

Personal contact: \_\_\_\_\_

7.





**LAW: APPENDIX FOR METROPOLITAN TORONTO**

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### LAW ENFORCEMENT GROUPS

1. Royal Canadian Mounted Police, 1.  
3 Sullivan,  
Toronto, Ontario.  
369-4763  
Personal contact: \_\_\_\_\_
2. Ontario Provincial Police, 2.  
125 Lakeshore Boulevard East,  
Toronto, Ontario.  
365-4474  
Personal contact: \_\_\_\_\_
3. Metropolitan Toronto Police Department, 3.  
590 Jarvis Street,  
Toronto, Ontario.  
362-1711  
Emergencies: 361-1111  
Personal contact: \_\_\_\_\_

In addition to the primary functions of the Police Department, which are:

1. Protection of life and property
2. preservation of the peace
3. prevention of crime
4. enforcement of the law
5. and apprehension of violators,

the Police Department also has the following services:

1. an information bureau
2. a complaint bureau
3. recognition of assistance to law enforcement by private citizens (Civilian Citation Awards)
4. a youth bureau and
5. provision of school crossing guards and school safety patrols.

For further information about any aspect of the Police Department, phone 362-1711 and ask for the Information Bureau.

### LEGAL AID

4. Ontario Legal Aid Plan, 4.  
73 Richmond Street West,  
(Entrance by side door at 45 Sheppard Street)  
Toronto, Ontario.  
366-9631  
Personal contact: \_\_\_\_\_

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### MUNICIPAL LICENSING AUTHORITIES

1. Metropolitan Licensing Commission,  
244 Eglinton Avenue East,  
Toronto, Ontario.  
481-2221

### MARRIAGE LICENCES

2. EAST YORK  
City Clerk,  
550 Mortimer Avenue,  
Toronto, Ontario.  
461-9451

ETOBICOKE  
City Clerk,  
550 Burnhamthorpe Road,  
Etobicoke, Ontario.  
626-4161

NORTH YORK  
City Clerk,  
5000 Yonge Street,  
Willowdale, Ontario.  
225-4611

SCARBOROUGH  
City Clerk,  
2001 Eglinton Avenue East,  
Scarborough, Ontario.  
759-4747

TORONTO  
City Clerk,  
Main Floor, City Hall,  
Toronto, Ontario.  
367-7044

YORK  
City Clerk,  
2700 Eglinton Avenue West,  
Toronto, Ontario.  
653-2700

### PROVINCIAL LICENSING AUTHORITIES

3. Ontario Dept. of Financial & Commercial Affairs,  
555 Yonge Street,  
Toronto 5, Ontario.  
365-4239



**LOTTERY LICENCES**

4.

Lotteries Branch,  
Ontario Dept. of Financial & Commercial Affairs,  
555 Yonge Street,  
Toronto 5, Ontario.  
365-5181

4.
5.

Same as address #2 above, according to borough in  
which lottery is to be held.

5.

**LIQUOR LICENCES**

6.

Liquor License Board of Ontario,  
55 Lakeshore Boulevard East,  
Toronto 2, Ontario.  
365-4675

6.

**MOTOR VEHICLE LICENCES**

7.

Ontario Department of Transport,  
Ferguson Block, 3rd Floor,  
Queen's Park,  
Toronto, Ontario.  
365-6661

7.

**DRIVER'S LICENCES**

8.

Ontario Department of Transport,  
Ferguson Block, 1st Floor,  
Queen's Park,  
Toronto, Ontario.  
365-6729

8.



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## AUTOMOBILES: APPENDIX FOR METROPOLITAN TORONTO

### BUYING A CAR

1. Better Business Bureau of Metropolitan Toronto, 1.  
85 Richmond Street East,  
Toronto, Ontario.  
363-7111  
Personal contact: \_\_\_\_\_
2. Registrar of Motor Vehicles, 2.  
3rd Floor, Ferguson Block,  
Queen's Park,  
Toronto, Ontario.  
365-6661  
Personal contact: \_\_\_\_\_
3. Registrar, Used Car Dealers and Salesmen, 3.  
Consumer Protection Division,  
Ontario Department of Financial & Commercial Affairs,  
555 Yonge Street,  
Toronto, Ontario.  
365-4241  
Personal contact: \_\_\_\_\_

### CLAIMS AGAINST UNINSURED MOTORISTS

4. The Director of Claims, 4.  
Ontario Department of Transport,  
Ferguson Block,  
Queen's Park,  
Toronto, Ontario.  
365-1435  
Personal contact: \_\_\_\_\_

### DRIVER'S LICENCES

5. Driver Branch, 5.  
Ontario Department of Transport,  
Ferguson Block (Wellesley Street West of Bay),  
Toronto, Ontario.  
365-1511  
Personal contact: \_\_\_\_\_

### DRIVER EXAMINATION CENTRES

6. Main Floor, 6.  
Ferguson Block (Wellesley Street West of Bay),  
Toronto, Ontario.  
365-1511  
(Written test only--no road test. No appointment necessary.  
Hours: M-F 8:30 to 5:00)

#### NORTH WEST TORONTO

262 Falstaff Avenue,  
(Keele Street & Highway 401),  
Toronto 389, Ontario.  
248-3411  
(Hours: MTW and F 7:45 to 4:00—Th 12:00 to 5:15 and 6:30 to 8:30—  
Appointment necessary)

#### SCARBOROUGH

Upland's Shopping Concourse,  
1184 Kennedy Road (west side of street),  
(2 blocks north of Lawrence Avenue),  
Scarborough 733, Ontario  
751-4947  
(Same hours as 262 Falstaff Centre. Appointment necessary for road test only.  
No road tests Thursday evenings.)

#### COOKSVILLE

2520 Dixie Road South,  
(Just south of Dundas Street),  
Mississauga, Ontario.  
279-5305  
(Same hours as 262 Falstaff Centre. Appointment necessary for road test only.  
No road tests Thursday evenings.)

#### ETOBICOKE

1470 The Queensway,  
(North side of street, just west of Vansco Road),  
Toronto 540, Ontario  
255-6321  
(Same hours as 262 Falstaff Centre. Appointment necessary for road test only.  
No road tests Thursday evenings.)

#### EAST TORONTO

2032 Gerrard Street East,  
(North side of street, one block east of Woodbine Avenue.)  
Toronto 265, Ontario  
691-2197  
(Same hours as 262 Falstaff Centre. No road test Thursday evenings.  
Appointment necessary for road test only.)

#### WEST TORONTO

Dufferin Plaza,  
902 Dufferin Street (store #902),  
Toronto 173, Ontario  
532-3357  
(No written examination at this centre—road test only. Hours, M-F 7:45 to 4:00, not open Thursday  
evenings. Appointment necessary.)

#### FIRST AID ON THE ROAD

7. St. John's Ambulance,  
46 Wellesley Street East,  
Toronto 5, Ontario  
923-8411

7.





IMMIGRATION AND CITIZENSHIP: APPENDIX FOR METROPOLITAN TORONTO

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## IMMIGRATION AND CITIZENSHIP: APPENDIX FOR METROPOLITAN TORONTO

### REGIONAL DEPARTMENTS OF IMMIGRATION

1.   a. Maritimes:  
      P.O. Box 129  
      Halifax, Nova Scotia
- b. Quebec:  
      305 Dorchester Boulevard West  
      Montreal, Quebec
- c. Ontario:  
      480 University Ave.  
      Toronto, Ontario  
      369-3541
- d. Prairie Provinces and Northwest Territories  
      83 Maple Street  
      Winnipeg, Manitoba
- e. British Columbia and the Yukon  
      foot of Burrard Street  
      Vancouver 1, B.C.
2.   Same as 1c. above

### CANADIAN CITIZENSHIP

3.   Citizenship Registration Branch  
      Department of the Secretary of State  
      55 St. Clair Avenue East  
      Toronto  
      966-6425  
      Personal contact: \_\_\_\_\_

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## RECREATION: APPENDIX FOR METROPOLITAN TORONTO

### PROVINCIAL PARKS INFORMATION

1. Parks Branch 1.  
Department of Lands and Forests  
Whitney Block  
Queen's Park  
365-5661  
Personal contact: \_\_\_\_\_

### MUNICIPAL DEPARTMENTS OF PARKS AND RECREATION

2. EAST YORK 2.  
Department of Parks and Recreation  
550 Mortimer Avenue  
461-9451  
Personal contact: \_\_\_\_\_

ETOBICOKE  
Department of Parks and Recreation  
550 Burnhamthorpe Road  
626-4161  
Personal contact: \_\_\_\_\_

NORTH YORK  
Department of Parks and Recreation  
5000 Yonge Street  
225-4611  
Personal contact: \_\_\_\_\_

SCARBOROUGH  
Department of Parks and Recreation  
2001 Eglinton Avenue East  
759-4747  
Personal contact: \_\_\_\_\_

TORONTO  
Department of Parks and Recreation  
City Hall  
367-7251  
Personal contact: \_\_\_\_\_

YORK  
Department of Parks and Recreation  
2700 Eglinton Avenue West  
653-2700  
Personal contact: \_\_\_\_\_

### PUBLIC PARKS IN METROPOLITAN TORONTO

3. In Metropolitan Toronto park facilities are administered by at least eight different authorities: each of the six boroughs' departments of parks and recreation, the Metropolitan Toronto Parks Committee, and the Metropolitan Toronto Conservation Authority. For specific information about park facilities, each of these eight supply brochures and other types of information (such as maps, etc.) about the facilities under their jurisdiction. The six boroughs can be contacted at the addresses given above in address #2. The addresses 3.



for the Conservation Authority and the Metro Parks Committee are given below, as well as a partial listing of parks in Metropolitan Toronto.

Metropolitan Toronto Parks Committee  
Parks Department  
City Hall  
367-8186  
Personal contact: \_\_\_\_\_

Metropolitan parks include:

Marie Curtis Park (West Toronto, at Lakeshore Boulevard and Etobicoke Creek near Highway 27)

Etienne Brule Park (Old Mill area, along the Humber River)

James Memorial Gardens (Humber River North of Bloor)

Humber Valley Golf Course (Humber River at Albion Road)

Rowntree Mills Park (Humber River between Finch and Steeles)

Downsview Dells Park (Black Creek at Sheppard Avenue between Keele and Jane)

York Mills Park (Wilson and Yonge)

Don Valley Golf Course (Wilson and Yonge)

Ernest Thompson Seaton Park (Don River between Eglinton and O'Connor Drive)

Serena Gundy Park (Leslie and Eglinton)

Sunnybrook Park (Leslie and Eglinton)

Wilket Creek Park (Leslie and Eglinton)

Edwards Gardens (Lawrence west of Leslie)

Taylor Creek Park (O'Connor Drive at Woodbine)

Deutonia Park Golf Course (Victoria Park Avenue north of the Danforth)

Highland Creek Park (Morningside Avenue between Lawrence and Ellesmere)

Exhibition Park (Lakeshore Boulevard west of Bathurst)

Toronto Islands Park (Ferry boats leave from dock at bottom of Bay Street)

Riverdale Zoo (Gerrard Street after Parliament)

(NOTE: For a map showing exact location of these parks phone the Metro Parks Committee at 367-8186)

Metropolitan Toronto and Region Conservation Authority  
5 Shoreham Drive Downsview, Ontario  
630-7980  
Personal contact: \_\_\_\_\_

The principal attraction is Black Creek Pioneer Village at Steeles and Jane, a restored pioneer village. For a brochure and map from the Conservation Authority contact the above address and ask for the brochure called "Support Conservation—Enjoy Recreation" and any other pertinent information.

Parks in the City of Toronto (some may not be listed)

Department of Parks and Recreation  
City of Toronto  
367-7251  
Personal contact: \_\_\_\_\_

#### Alexandra Park

West Central, south-east corner of Bathurst Street and Dundas Street West.

#### Alexander Muir Memorial Gardens

North east side of Yonge Street at St. Edmunds Drive. This park is noted for its fine formal gardens and topiary display.

#### Allan Gardens

Downtown, west side of Sherbourne Street to Jarvis Street between Carlton Street and Gerrard Street East. Here are located the indoor and outdoor botanical display gardens which feature seasonal horticultural exhibits and tropical plants.

#### Campbell Park

West, south east corner of Antler Street and Campbell Avenue.

#### Charley Park

North Central, Glen Road and Douglas Drive.

#### Craigleigh Gardens

North Central, east side of South Drive north of Elm Avenue.

#### Davisville Park

North, west side of Mount Pleasant Road between Davisville Avenue and Millwood Road.

#### Dovercourt Park

West, bounded by Westmoreland Avenue, Southview Avenue, Bartlett Avenue and Fernbank Avenue.

#### Dufferin Grove Park

West, east side of Dufferin Street at Sylvan Avenue.

#### Earlscourt Park

West, south side of St. Clair Avenue West at Caledonia Road.

#### East Toronto Athletic Field

East, north-east corner of Gerrard and Main Streets. This is the site of the Ted Reeve Arena.

#### Eastern Beaches Park

East. This area includes all of the waterfront area from Ashbridges Bay to the eastern City limits including Woodbine Beach, Kew Gardens and Beaches Athletic Field. The area is noted for its fine sandy bathing beaches and outstanding green and flowered areas in the Kew Gardens section.

#### Eglinton Park

North, north side of Eglinton Avenue West between Edith Drive and Oriole Parkway. This is the site of the North Toronto Memorial Arena and Gardens.

#### Grange Park

Central, south side of Dundas Street West at Beverley Street. The Toronto Art Gallery is located on the Dundas Street West frontage of the park.

#### Greenwood Park

East, north side of Dundas Street East between Alton Avenue and Greenwood Avenue.

#### High Park

West, High Park which is situated in the West end of the City at Bloor Street West and Parkside Drive is the pride and joy of Toronto featuring its famous Hillside Gardens overlooking Grenadier Pond. There are such points of interest as sunken and overhanging gardens, nature trails, duck ponds, animal paddocks, picnic areas, a boat livery, an excellent restaurant and refreshment concessions. The greater part of the park has been left undeveloped for those who have an interest in nature.

#### McCormick Playground

West, bounded by Brock Avenue, Sheridan Avenue, Middleton Street and Frankish Avenue.

#### Memorial Park

North-West, north-east side of Chaplin Crescent, north of Eglinton Avenue West. This is the site of the Forest Hill Memorial Arena.

#### Metropolitan United Church Grounds

Downtown, north-west corner of Queen Street East at Church Street. This is a relaxing downtown sitting out area.

#### Monarch Park

East, south side of Felstead Avenue at Monarch Park Avenue.

#### Moss Park

Downtown, north side of Queen Street East at Sherbourne Street.

#### Oriole Park

North, south-east corner of Oriole Parkway and Chaplin Crescent.

#### Public Library Grounds

The Department maintains sitting-out areas at five Public Library sites.

#### Queen's Park

Central, bounded by the Queen's Park Crescents, north and south of Wellesley Street. The Ontario Legislative Buildings are located in the park.

#### Ramsden Park

North Central, west side of Yonge Street between Gibson Avenue and Pears Avenue.

#### Rennie Park

West, south-east corner of Morningside Avenue and Rennie Terrace.

#### Riverdale Park

East, west side of Broadview Avenue between Danforth Avenue and Gerrard Street East. The Metropolitan Toronto Zoo is located here.

#### Rosedale Park

North Central, west side of Scholfield Avenue between Highland Avenue and Douglas Drive.

#### Runnymede Park

West, south side of Ryding Avenue east of Runnymede Road. The George Bell Arena is situated in this park.

#### St. James Park

Downtown, north-east corner of Church Street and King Street East. This is a very attractive downtown sitting out area.

#### Sherwood Park

North, east end of Sherwood Avenue.

#### Ravine Lands:

Several ravines and nature trails throughout the City of Toronto allow one to enjoy the beauty of a verdant country setting right in the heart of the city. In the north end, along a network of *Rosewell*, *Chatsworth*, *Sherwood*, *Blythwood* and *David A. Balfour Parks*, one can hike for miles and seldom cross a street. In the east end is the *Glen Manor Ravine* and, of course, *High Park* in the west end. In the north central section is the *Nordheimer Ravine*. For further information on these and other park facilities please call 367-7251.

#### Parks in North York:

At this point North York is preparing a brochure describing its park facilities. The brochure should be available in May, 1971. To obtain a copy and for other information contact:

#### Parks and Recreation Department

Borough of North York

5000 Yonge Street

Willowdale

225-4611

Personal contact: \_\_\_\_\_

#### Stanley Park

West, north side of King Street West at Walnut Avenue.

#### Sir Casimir Gzowski Park

West, south side of Lakeshore Boulevard West, east from the Humber River.

#### Trinity Bellwoods Park

West, north side of Queen Street West between Gorevale Avenue and Crawford Street. An arboretum is being developed in this park.

#### Victoria Memorial Park

Central, Portland Street between Wellington Street West and Niagara Street.

#### Wanless Park

North, bounded by Kappele Avenue, Braeside Road, Haslemere Road, Wanless Crescent and Wanless Avenue.

#### Willowvale Park

North Central, north side of River Street West at Christie Street.

#### Withrow Park

East, south of Danforth Avenue between Carlaw Avenue and Logan Avenue.

Parks in Scarborough:

For park location information contact:

Parks and Recreation Department

Scarborough

759-4747

Personal contact: \_\_\_\_\_

Parks in East York:

For brochures and listings of park locations and facilities contact:

Parks and Recreation Branch

East York

461-9451

Personal contact: \_\_\_\_\_

Parks in Etobicoke:

For brochures and park locations contact:

Parks and Recreation Branch

Etobicoke

626-4161

Personal contact: \_\_\_\_\_

## RECREATION CENTRES

### City of Toronto

4. For further details contact:

Department of Parks and Recreation

City Hall

Toronto

367-7251

Personal contact: \_\_\_\_\_

(For recreation centres in the other five boroughs, contact the appropriate Department of Parks and Recreation as per address #2 on page 133a.)

In the City of Toronto, Recreation Centres are located at:

John Innes Recreation Centre

150 Sherbourne Street

366-0767

Personal contact: \_\_\_\_\_

McCormick Recreation Centre

66 Sheridan Avenue

537-4194

Personal contact: \_\_\_\_\_



Pape Recreation Centre  
953 Gerrard Street East  
461-3531

Personal contact: \_\_\_\_\_

Trinity Recreation Centre  
155 Crawford Street  
537-2519

Personal contact: \_\_\_\_\_

Phone the above centres for specific details about their programs. In addition to the above-mentioned recreation centres, the Department of Parks and Recreation has also constructed smaller centres adjacent to schools in cooperation with the Board of Education. These centres are not equipped with a swimming pool and gymnasium but the arrangements provide for the Department to use the facilities in the school building, thus saving the taxpayer the cost of duplicating services by making fuller use of existing facilities. Two of these recreation centres are located at the following addresses:

Elizabeth, 485 Montrose Avenue, phone 535-0084

S. H. Armstrong, 56 Woodfield Road, phone 463-5721

Additional Recreation Centres of the above type are now in the planning stage and will be constructed adjacent to Annette Street and Williamson Road Schools.

The Department of Parks and Recreation also operates a recreation centre with limited facilities in Regent Park North, 415 Gerrard Street East (phone 363-2955), in cooperation with the Housing Authority of Toronto.

The City of Toronto has constructed a Recreation Centre known as The University Settlement (23 Grange Road, 364-9133) in the proximity of Grange Park and turned it over to a private agency for operation. The City maintains this building, provides janitorial services and annually makes a grant towards the cost of operating the program. The City of Toronto has also cooperated with independent bodies in developing boys' clubs located in Dovercourt Park and Vermont Square. The buildings were constructed on park lands and substantial grants were made by the City towards the cost of their construction.

## SWIMMING FACILITIES

For information about swimming pool locations in a particular borough, contact the Department of Parks and Recreation of the appropriate borough:

East York	461-9451
Etobicoke	626-4161
North York	225-4611
Scarborough	759-4747
Toronto	367-7251
York	653-2700

In the City of Toronto, outdoor swimming pools are located in the following parks:

Alexandra	(at Bathurst and Dundas Street)
Earlscourt	(St. Clair Ave. at Caledonia Road)
Eglinton	(Eglinton Ave. W. between Edith Drive and Oriole Parkway)
Greenwood	(Dundas St. E. between Alton Ave. and Greenwood Ave.)
High Park	(Bloor St. W. and Parkside Drive)
Monarch	(Felstead Ave. at Monarch Park Ave.)
Riverdale	(West side of Broadview Ave. between Danforth Ave. and Gerrard St. E.)
Sunnyside	(Parkside Drive at Lakeshore)
Willowvale	(Bloor St. W. at Christie)

The City of Toronto operates six indoor pools on a year round basis. These pools are located within Recreation Centres or adjoining schools and, generally, swimming activities and hours of operation are programmed. Information regarding programming can be obtained by telephone from the Recreation Centre concerned, or phone the City of Toronto at 367-7251. Indoor pools are located at:

S. H. Armstrong Recreation Centre  
56 Woodfield Road  
463-5721

Personal contact: \_\_\_\_\_

Elizabeth Recreation Centre  
485 Montrose Avenue  
535-0084

Personal contact: \_\_\_\_\_

John Innes Recreation Centre  
150 Sherbourne Street  
366-0767

Personal contact: \_\_\_\_\_

McCormick Recreation Centre  
66 Sheridan Avenue  
537-4194

Personal contact: \_\_\_\_\_

Pape Recreation Centre  
953 Gerrard St. E.  
461-3531

Personal contact: \_\_\_\_\_

Trinity Recreation Centre  
155 Crawford Street  
537-2519

Personal contact: \_\_\_\_\_

In addition to the above mentioned pools, the City also operates a number of indoor pools located in schools, by arrangement with the Board of Education. Details regarding location and periods of operation can be obtained by phoning the City at 367-7251.

For information about pool locations in other boroughs in Metropolitan Toronto contact the Department of Parks and Recreation of the appropriate borough. See address #2 on page 133a.)

## **ICE SKATING, SKIING, TOBOGGANING**

For all locations of facilities, etc. contact the appropriate Department of Parks and Recreation (address #2 on page 133a).

Regarding skiing and tobogganing, the following is of interest:

While many areas in various parks in Toronto lend themselves admirably to tobogganing and skiing, one location that is ideal and was developed specifically for these purposes is Riverdale Park. In order to obtain maximum use of these slopes, the City has provided artificial snow-making equipment so that these activities may be enjoyed at all times during the winter and not be dependent entirely on weather conditions. A toboggan run has also been established in the westerly section of High Park. This location has no artificial snow but attracts a large number of people on winter weekends.

Artificial snow making has been a great boon to skiing and tobogganing in Toronto. It is considered by some experts to be actually superior to natural snow because it can be made denser, packs more tightly, lasts longer and stands up better under heavy use.

The ski trail in High Park is very popular when snow conditions are suitable. This Trail provides three miles of skiing in a natural setting and can be entered at Bloor Street near Parkside Drive or from the Queensway immediately west of Howard Road.

## **TENNIS COURTS**

The city of Toronto provides a total of 121 tennis courts at 25 different locations some of which have floodlighting facilities. Most of them are hard surfaced while 6 are of clay composition.

The established policy is to issue seasonal permits to groups, organizations or clubs and permits for two-hour periods to individuals. In no case are tennis nets or balls supplied. Any member of the public is free to avail himself of these courts at any time they are not in use under permit. Further information regarding permits for the use of these tennis courts may be obtained from the Department of Parks and Recreation, telephone 367-7291.



These tennis courts are located in the following parks:

Alexandra	High	Rennie
Campbell	Hillcrest	Riverdale
Davisville	Humberside	Rosedale
Dovercourt	Kew Gardens	Runnymede
Dufferin Grove	Lawrence	Sir Winston Churchill
Earlscourt	Lytton	Trinity-Bellwoods
Eglinton	Moorevale	Wanless
Fairmount	Norwood	
Greenwood	Ramsden	

(NOTE: For park location refer to list of parks and locations on page 133b of this appendix.) For tennis courts in other boroughs contact the appropriate Department of Parks and Recreation at address #2 on page 133a.

**HANDBALL COURTS**

The City of Toronto has recently constructed two outdoor Handball Courts in Alexandra Park. Any member of the public is free to avail himself of these courts at any time they are not in use under permit. Permits may be issued, upon request, to groups, organizations or clubs, for the exclusive use of these courts for a limited period of time.

**MISCELLANEOUS FIELD RECREATION ACTIVITIES**

In addition to the aforementioned field recreation activities, the Department also provides for public use, under permit, cricket fields, field hockey areas, horseshoe pitches, olympic handball areas, running tracks and shuffleboard courts.

Information regarding location and permit issuance for these facilities may be obtained from the Department of Parks and Recreation, telephone 367-7291.

**SPECIAL EVENTS**

A large number of special events (not listed here) are organized in each of the permanent recreation centres throughout the year. These include parties, dances, socials, dramatic plays, picnics, treasure hunts, talent shows, parades, etc., in connection with specific holidays such as Easter, Hallowe'en and Christmas. Annual demonstrations of winter programs featuring tap, folk, and square dancing, gymnastics, etc., are also presented. Each centre also presents an arts and crafts display and swimming show at the close of the fall and winter programs.

(Recreation centres are listed on page 133e.) In addition to the foregoing, there are also many City-wide special events. Of these, the following are worthy of special mention:

**Winter Carnival:** A Winter Carnival is held annually at Riverdale Park. The events include ice sculpturing, pleasure skating, sleigh riding, tin can curling, tug-o-war, sack races and competitions in tobogganing, bobsleighbing, snowball throwing, log sawing, snow sculpturing, ice sliding and broomball. A parade is held on this occasion and prizes are awarded for the various events.

**Recreation Showcase:** Every third year, a giant "Recreation Showcase" is presented by the Department of Parks and Recreation. This consists of a mammoth display demonstrating the physical, arts and crafts and social programs carried out in the various recreation centres. The participants range in age from three years to senior citizens, and, numbering as many as 2,000, are transported in chartered buses from the various recreation centres throughout the City to take part in this three-hour display.

**FORESTRY**

In addition to all the aforementioned facilities and operations, the Forestry Section of the Department of Parks and Recreation carries out an extensive and varied program for the care and protection of all trees in parks and on city streets.

This program includes planning, inspection, removal, pruning, root cutting, bracing and cabling, tree surgery, spraying, planting, fertilizing and watering.

In an effort to make Toronto a more beautiful and healthier city in which to live and work, an annual tree planting programme is carried out in parks, residential and downtown areas of the city which are favourable to the growth of trees.

The selection of trees for this program is of very great importance because not only must their ultimate height, habit and foliage be taken into consideration but also their ability to withstand adverse soil and atmospheric conditions which they will encounter, especially in downtown and industrial areas.

**Arbor Day:** Arbor Day was revived in the City of Toronto in 1961 through the joint efforts of the Board of Education and the Department of Parks and Recreation. Each year students from over 50 schools take part in Arbor Day Plantings in parks throughout the city. Each tree is marked with a plaque showing the name of the tree, the year of planting and the school which participated. Through this program, children help to plant hundreds of trees and learn to appreciate the value of parks and trees in their daily lives.

Information regarding forestry services may be obtained from the Department of Parks and Recreation, Telephone 367-7281.

**YM-YWHA's AND YM-YWCA's**

5. Young Men's and Young Women's Hebrew Association
5.

750 Spadina Avenue (at Bloor)  
924-6211  
Personal contact: \_\_\_\_\_

Northern Building  
4588 Bathurst Street  
636-1880  
Personal contact: \_\_\_\_\_

**Young Men's Christian Association**

Central YMCA  
40 College Street  
921-5171  
Personal contact: \_\_\_\_\_

North YMCA  
130 Eglinton Avenue East  
481-5261  
Personal contact: \_\_\_\_\_

St. Jamestown YMCA  
240 Wellesley East  
964-8775  
Personal contact: \_\_\_\_\_

**East City Region:**

Broadview YMCA  
275 Broadview  
461-8123  
Personal contact: \_\_\_\_\_

East York YMCA  
900 Coxwell Avenue  
461-8123  
Personal contact: \_\_\_\_\_

Toronto East YMCA  
907 Kingston Road  
461-8123  
Personal contact: \_\_\_\_\_

Etobicoke Region:

Etobicoke YMCA  
3226 Bloor Street West  
231-2297

Personal contact: \_\_\_\_\_

Northern Youth Centre  
941 Albion Road  
Weston  
742-1357

Personal contact: \_\_\_\_\_

North York Region:

North York YMCA  
567 Sheppard Avenue East  
225-7773

Personal contact: \_\_\_\_\_

Scarborough Region:

Scarborough YMCA  
450 Scarborough Golf Club Road  
266-7797

Personal contact: \_\_\_\_\_

West City Region:

West End YMCA  
931 College Street  
536-1166

Personal contact: \_\_\_\_\_

High Park YMCA  
2665 Dundas Street West  
536-1166

Personal contact: \_\_\_\_\_

York YMCA  
2547 Eglinton Avenue West  
536-1166

Personal contact: \_\_\_\_\_

St. Clair YMCA  
15 Robina  
536-1166

Personal contact: \_\_\_\_\_

Young Women's Christian Association:

Metropolitan Offices of YWCA  
21 McGill Street  
368-1801

Personal contact: \_\_\_\_\_

PROVINCIAL GRANTS

6.

The Ontario Department of Education

Regional Office 7

40 Eglinton Avenue East

Toronto 315, Ontario

365-5026

(Serves Boroughs of Etobicoke and York, the City of Toronto, and the Counties of Simcoe, Dufferin, Halton, and Peel)

Personal contact: \_\_\_\_\_

6.
- The Ontario Department of Education

Regional Office 8

29 Gervais Drive

Don Mills

365-6166

(Serves Boroughs of North York, East York, and Scarborough, and the Counties of York, Ontario, Victoria, and Haliburton.)

Personal contact: \_\_\_\_\_
7.

Ontario Parks Integration Board

Whitney Block, Room 3335

Queen's Park

365-1245

Personal contact: \_\_\_\_\_

7.
8.

Ontario Department of Agriculture and Food

Agricultural and Horticultural Societies Branch

1200 Bay Street (12th Floor)

365-1091

Personal contact: \_\_\_\_\_

8.

## MEETING CANADIANS: APPENDIX FOR METROPOLITAN TORONTO

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## MEETING CANADIANS: APPENDIX FOR METROPOLITAN TORONTO

### YM-YWHA's and YM-YWCA's

#### 1. Young Men's and Young Women's Hebrew Association

750 Spadina Avenue (at Bloor)

924-6211

Personal contact: \_\_\_\_\_

Northern Building

4588 Bathurst Street

636-1880

Personal contact: \_\_\_\_\_

#### Young Men's Christian Association

Central YMCA

40 College Street

921-5171

Personal contact: \_\_\_\_\_

North YMCA (No athletic facilities)

130 Eglinton Avenue East

481-5261

Personal contact: \_\_\_\_\_

St. Jamestown YMCA (only for those who live in St. Jamestown)

240 Wellesley East

964-8775

Personal contact: \_\_\_\_\_

#### East City Region:

Broadview YMCA

275 Broadview

461-8123

Personal contact: \_\_\_\_\_

East York YMCA (No athletic facilities)

900 Coxwell Avenue

461-8123

Personal contact: \_\_\_\_\_

Toronto East YMCA (No athletic facilities)

907 Kingston Road

461-8123

Personal contact: \_\_\_\_\_

#### Etobicoke Region:

Etobicoke YMCA (No athletic facilities)

3226 Bloor Street West

231-2297

Personal contact: \_\_\_\_\_



Northern Youth Centre (No athletic facilities)  
941 Albion Road  
Weston  
742-1357  
Personal contact: \_\_\_\_\_

North York Region:

North York YMCA (No athletic facilities)  
567 Sheppard Avenue East  
225-7773  
Personal contact: \_\_\_\_\_

Scarborough Region:

Scarborough YMCA (No athletic facilities)  
450 Scarborough Golf Club Road  
266-7797  
Personal contact: \_\_\_\_\_

West City Region:

West End YMCA  
931 College Street  
536-1166  
Personal contact: \_\_\_\_\_

High Park YMCA (No athletic facilities)  
2665 Dundas Street West  
536-1166  
Personal contact: \_\_\_\_\_

York YMCA (No athletic facilities)  
2547 Eglinton Avenue West  
536-1166  
Personal contact: \_\_\_\_\_

St. Clair YMCA (No athletic facilities)  
15 Robina  
536-1166  
Personal contact: \_\_\_\_\_

Young Women's Christian Association:

Metropolitan Offices of YWCA  
21 McGill Street  
368-1801  
Personal contact: \_\_\_\_\_

**POLITICAL ORGANIZATIONS AND PARTIES**

2. Liberal Party in Ontario  
100 Adelaide Street West  
863-9300 (Federal and Provincial)  
863-9339 (Toronto and District inquiries)  
Personal contact: \_\_\_\_\_

New Democratic Party of Ontario

11½ Spadina Road

924-9705

Personal contact: \_\_\_\_\_

Progressive Conservative Party of Canada

(National Headquarters for Ontario)

73 Richmond Street West

366-9711

Personal contact: \_\_\_\_\_

### INTEREST GROUPS, SOCIAL AND RECREATIONAL CLUBS

#### 3. TRANZAC

Australia-New Zealand Club

489-9787

Personal contact: \_\_\_\_\_

Harmonie German-Canadian Club

410 Sherbourne

962-2901

Personal contact: \_\_\_\_\_

Avenue Road Club

53 Avenue Road

925-1787

Personal contact: \_\_\_\_\_

Globetrotters Club

50 Geraldton Crescent

222-7941

Personal contact: \_\_\_\_\_

University Settlement House

23 Grange Road

364-9133

Personal contact: \_\_\_\_\_

### ETHNIC COMMUNITY DIRECTORIES

Directories listing churches, clubs, etc. are available from the International Institute of Metropolitan Toronto on the following ethnic communities: Armenian, Austrian, Czechoslovak, Danish, Greek, Portuguese, Spanish and Latin American, and West Indian. Directories for other ethnic communities will be available in the future. Each directory is 50¢ and is available from:

International Institute of Metropolitan Toronto

321 Davenport Road

924-6621

Personal contact: \_\_\_\_\_

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## INFORMATION CENTRES: APPENDIX FOR METROPOLITAN TORONTO

Community Information Centre of Metropolitan Toronto,  
67 Adelaide Street East,  
863-0505

### EAST YORK

Neighbourhood Information Centre (NIC) East York,  
101 Barrington Avenue,  
Toronto 369, Ontario.  
698-1626

Thorncliffe Information Post (TIP)  
45 Overlea Blvd.,  
Toronto 354, Ontario.  
423-3322

### ETOBICOKE

Action Service Coordinating Centre (ASCC)  
3045 Lakeshore Blvd. W.  
Toronto 510, Ontario.  
255-5322

Lakeshore Action Centre,  
145A, 5th Street,  
New Toronto, Ontario.  
255-5622

Community Information Directory,  
1530 Albion Road,  
Rexdale 612, Ontario.  
741-1553

Queensway Action Centre,  
145A, 5th Street,  
New Toronto, Ontario.

### NORTH YORK

Donway United Church, Information Centre,  
7 Belton Road,  
Don Mills 404, Ontario.  
444-0536

Lawrence Heights Information Centre,  
5 Replin Road,  
Toronto 392, Ontario.  
783-6325

Edgeley Neighbourhood Information Post,  
404 Driftwood Avenue,  
Downsview, Ontario.  
630-2292

North York Library,  
5126 Yonge Street,  
Willowdale 441, Ontario.  
225-8891

Information Fairview, Fairview Mall,  
Corner of Sheppard Ave. E. and Don Mills Road,  
Willowdale, Ontario.

### SCARBOROUGH

Information Centre,  
Agincourt Community Services Association,  
1754 Pharmacy Avenue,  
Agincourt, Ontario.  
491-1561 Agincourt

Scarborough Information Bureau,  
10 Brimley Road, Room 22,  
Scarborough 713, Ontario.  
264-3277

## TORONTO

A.C.L.I. (Associazione Cattolico Lavoratori Italiani)  
St. Alphonsus Church,  
540 St. Clair Ave. W.  
Toronto 347, Ontario.  
653-4486

Atlantic Centre,  
1712 Queen Street, West,  
Toronto 156, Ontario.  
532-8388

Beaches Woodbine Service Centre,  
2194 Gerrard Street, East,  
Toronto 265, Ontario.  
698-5611

Black Information Service,  
1079 Bathurst Street,  
Toronto 179, Ontario.  
536-9113

Black Information Service,  
1593 Dupont Street,  
Toronto 169, Ontario.  
783-0553

Bloor Bathurst Information Centre,  
427 Bloor St. W.  
Toronto 4, Ontario.  
922-8435

Cabbagetown Coffee Centre,  
406 King Street, East,  
Toronto 248, Ontario.  
364-6017

Canadian Indian Centre of Toronto  
210 Beverley Street,  
Toronto 130, Ontario.  
962-2001

Centro Informativo dos Direitos do Imigrante,  
110 Oxford St.  
Toronto 2B, Ontario.  
922-9384

Immigrant Services,  
Catholic Family Services,  
67 Bond Street,  
Toronto 205, Ontario.  
362-2481

Care-Ring,  
Coalition of North Toronto Churches,  
St. James Bond United Church  
1066 Avenue Road,  
Toronto 305, Ontario.  
485-0724

The Chinese Catholic Centre,  
Lady of Mt. Carmel Church,  
202 St. Patrick Street,  
Toronto 130, Ontario.  
925-9659

Chinese Information Service,  
University Settlement,  
23 Grange Road,  
Toronto 133, Ontario  
364-9133

Community Information and Action Service,  
Centro de Informacao E Assistencia Sociale,  
201 Ossington Avenue,  
Toronto 145, Ontario.  
534-7070

Earlscourt Community Program,  
Faith United Church,  
90 Ascot Avenue,  
Toronto 341, Ontario  
532-3303

Earlscourt Public Library,  
1625 Dufferin Street,  
Toronto 170, Ontario.  
533-4807

Greek Information Post,  
806 Dovercourt Road,  
Toronto 173, Ontario  
536-0574

The Hall,  
19 Huron Street,  
Toronto 133, Ontario.  
863-0275

Information Canada,  
221 Yonge St.  
369-3321

Italian Consulate,  
204 St. George Street,  
Toronto 180, Ontario.  
924-8721

Italian Immigrant Aid Services,  
1421 Danforth Avenue,  
Toronto 269, Ontario.  
463-5033

Italian Immigrant Aid Services,  
1174 St. Clair Ave. W.  
Toronto 341, Ontario.  
531-2471

Korean Catholic Social Centre,  
196 St. Patrick Street,  
Toronto 130, Ontario.  
531-8177

Neighbourhood Information Post,  
Parliament St. Library,  
265 Gerrard Street, East,  
Toronto 225, Ontario.  
924-2543

Operation Family Rights,  
310 Danforth Avenue,  
Toronto, Ontario.  
461-3801

Parkdale Library Information Centre,  
1303 Queen Street, West,  
Toronto 146, Ontario.  
532-6548

Regent Park Community Services Unit,  
70 Pashler Avenue,  
Toronto 247, Ontario.  
863-1229

Riverdale Community Organization,  
351 Broadview Avenue,  
Toronto 250, Ontario  
466-2148

St. Jamestown Resource Centre,  
St. Simon's Church,  
40 Howard Street,  
Toronto 282, Ontario  
923-7483

Services for Working People,  
326A College Street,  
Toronto 130, Ontario,  
920-6403

## YORK

Weston Information Centre,  
229 Queen's Drive,  
Weston 492, Ontario.  
241-3261

York Information Centre,  
St. Thomas Aquinas School,  
636 Glenholme Avenue,  
Toronto 345, Ontario.  
781-5803



C12/LN  
SM15  
-H12

*Ont. Citizenship Branch.  
[ General publications ]*

APPENDIX FOR  
METROPOLITAN TORONTO ]

[G-3]

Prepared  
in cooperation with  
The Community Information Centre  
of Metropolitan Toronto

January, 1974



## FOREWORD

This Appendix for Metropolitan Toronto was prepared in January, 1974, in co-operation with the Community Information Centre of Metropolitan Toronto.

It is intended to be used as an integral part of the Ontario Citizenship Bureau publication "Handbook for Counsellors of Newcomers" (formerly "A Guide to Services 71-72").

CARONSM 15- H11

Because of the complexity of services in Metropolitan Toronto, this Appendix should also be used in conjunction with the Community Information Centre of Metropolitan Toronto and the Directory of Community Services which it publishes.

The COMMUNITY INFORMATION CENTRE can refer callers to sources of help and give advice in the use of services. The Community Information Centre is also particularly good at offering alternative solutions the caller might not have thought of or even been aware of. It provides information about many services — particularly social welfare and health. If it does not have the information it will try to obtain it. Its information counsellors speak several languages. After hours it handles calls regarding emergencies.

The DIRECTORY OF COMMUNITY SERVICES is prepared for persons and organizations to whom people may turn for advice and help. It gives full information regarding organizations — both government and non-government — which provide the following types of services: information, counselling and social welfare; financial; legal and consumer; health; citizenship and immigration; housing; employment and vocational; educational and recreation.

The Community Information Centre also publishes:

- Day Care Facilities
- Nursery Schools
- Guide to Summer Recreation
- Clubs for Older Persons.





## HOW TO USE THIS APPENDIX

These blue pages should be inserted according to page number into the appropriate spot in the "Handbook for Counsellors of Newcomers" (which is printed on white pages). For example, page 29 is missing in the "Handbook". The first page of this Appendix is page 29, which fills in the missing page 29 in the "Handbook". The same process should occur at pages 40, 51, 70, 83, 98, 105, 110, 117, 122, 133, 136 and 139. For added convenience and quick reference, divider tabs can be added to set off each of the chapters and the alphabetical index. The whole publication is meant to be kept in a three-ring binder.

We would appreciate your comments and suggestions as to how this Directory could be improved. Our address is:

Citizenship Bureau  
Ministry of Community & Social Services  
24th Floor  
400 University Avenue  
Toronto, Ontario  
M7A 1H8  
Telephone: 965-1192.





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### HUMAN RIGHTS (DISCRIMINATION)

1. a. The Ontario Human Rights Commission  
400 University Avenue, 14th Floor  
M7A 1V1  
965-6841

1.

Complaints can also be filed at:

- b. Services for Working People  
326a College Street  
M5T 1S3  
920-6403

### EMPLOYMENT STANDARDS

2. Employment Standards Branch  
Ontario Ministry of Labour  
400 University Avenue, 6th Floor  
M7A 1V3  
965-5251

2.

3. Labour Standards Branch  
Canada Department of Labour  
74 Victoria Street  
M5C 2A5  
369-4012

3.

or, for back-up assistance in dealing with numbers 1, 2, or 3, address #1b above  
(Services for Working People).

### TRANSLATING WORK RESUMES

4. International Institute  
2084 Yonge Street  
M4S 2A3  
484-4252

4.

### CANADA MANPOWER CENTRES

5. Industrial & Trades

5.

200 Dundas Street East  
M5A 1Z6  
363-5931

(Casual Worker Office)  
361 King Street East  
M5A 1L1  
363-5931 (before 8:15 a.m.)

Commercial & Professional

Toronto Dominion Centre, 4th Floor  
King Street West  
M5T 1A1  
363-5931

Ryerson Polytechnical Institute  
Student Placement Office  
380 Victoria Street  
M5B 1W7  
363-5931

North York

5799 Yonge Street  
(Newtonbrook Plaza)  
Willowdale, Ontario M2M 3V3  
221-9343

Scarborough

1610 Midland Avenue  
Scarborough, Ontario M1P 3C5  
751-9520

West Toronto

2968 Dundas Street West  
M6P 1Y8  
763-3611

(Casual Worker Office)  
391 Keele Street  
M6P 2K9  
763-3611 before 8:15 a.m.  
763-2781

Etobicoke

1243 Islington Avenue  
M8X 1Y9  
239-3571

(Casual Worker Office)  
1256 The Queensway  
Etobicoke, Ontario M8Z 1S2  
255-8571

(Branch Offices)  
3253 Lakeshore Boulevard West  
M8V 1M3  
255-0118

3025 Hurontario Street  
279-1821

York Weston

1747 Jane Street  
Weston, Ontario M9N 2S5  
247-8261

(University CMC)  
York University (Suite A43)  
4700 Keele Street  
Downsview, Ontario M3J 1P3  
667-2417

24 Queen Street East  
Suite 605  
Brampton, Ontario  
451-1240

(Casual Worker Office)  
1357 Weston Road  
Weston, Ontario M6M 4R9  
247-8201

(Itinerant Offices)  
16 Main Street South  
Georgetown, Ontario  
70 First Street  
Georgetown, Ontario

## Oakville

130 George Street  
Oakville, Ontario  
845-3891

(Branch Office)  
243 Main Street  
Milton, Ontario

Hours: Monday-Friday 8:15 a.m. - 4:15 p.m. except as noted.

Staff at Canada Manpower Centres speak a wide variety of languages. Enquire about specific languages at 363-5931 or the nearest Centre.

## FREE TRANSLATIONS OF PROFESSIONAL DOCUMENTS

6. Translation Services  
Ministry of Government Services  
Hearst Block, 3rd Floor  
M7A 1P3  
965-2891

6.

## IMMIGRANT AID SOCIETIES AND OTHER AGENCIES

Staff at immigrant aid agencies speak a wide variety of languages. Inquire at individual agencies about the languages spoken there. See also address #18, page 70i and Immigrant Aid Agencies, page 139c.

7. a. Services for Working People  
326a College Street  
M5T 1S3  
920-6403

7.

Hours: Mon. - Thurs. 9:00 a.m. - 6:00 p.m.  
Friday 9:00 a.m. - 5:00 p.m.

- b. International Institute of Metropolitan Toronto  
2084 Yonge Street  
M4S 2A3  
484-4252

Hours: Mon. - Friday 9:00 a.m. - 5:00 p.m.  
Tuesday 6:00 p.m. - 9:00 p.m. Legal Aid Service

- c. Catholic Family Services  
67 Bond Street  
M5B 1X4  
362-2481

Catholic Family Services finds about 600 jobs per year for sponsored immigrants who are having difficulties finding jobs under the sponsorship program. Independent immigrants are usually referred to Canada Manpower. An interest-free travel loan for reunion of families is available. These services are available to people of all religions.

- d. University Settlement  
23 Grange Road  
M5T 1C3  
364-9133

University Settlement is particularly good at counselling Chinese immigrants. Other immigrants may also be helped here.

- e. Jewish Vocational Service of Metropolitan Toronto  
74 Tycos Drive  
M6B 1W7  
787-1181

Conducts comprehensive vocational counselling for men and women of all ages in Metropolitan Toronto on non-sectarian basis. The service assists people in appraising their vocational aptitudes and in making decisions with regard to career, education and employment objectives. The fee of \$75.00 for this service may be adjusted if necessary. A specialized rehabilitation programme is available for handicapped and disadvantaged persons.

- f. Jewish Immigrant Aid Services of Canada  
152 Beverley Street  
M5T 1Y5  
363-7231

This organization offers immigration assistance and other services to all Jewish immigrants.

**JOB TRAINING PROGRAMS**

- |    |  |    |
|----|--|----|
| 8. | No longer applicable.  | 8. |
| 9. | The Ontario Manpower Training Branch<br>Ministry of Colleges and Universities<br>400 University Avenue, 2nd Floor<br>M7A 1C2<br>965-4201 | 9. |

Ontario Ministry of Community and Social Services  
Regional Supervisor, Rehabilitation Bureau  
110 Eglinton Avenue West  
M4R 2C9

Offers a comprehensive range of vocational rehabilitation services including assessment, counselling, physical restoration measures, and training and placement for any handicapped person residing in Ontario. Provisions include cost of training plus maintenance allowances where required.

**UNEMPLOYMENT INSURANCE**

- |     |  |  |
|-----|--|--|
| 10. | Unemployment Insurance Commission  | 10.  |
|     | <div>West Office</div> <div>66 Aberfoyle Crescent</div> <div>M8X 1H3</div> <div>231-4151</div>       | <div>South Office</div> <div>180 Wellington Street West</div> <div>M5J 1J1</div> <div>862-1951</div>                 |
|     | <div>North Office</div> <div>20 Holly Street</div> <div>M4S 2E8</div> <div>487-1711</div>            | <div>East Office</div> <div>75 Donway West</div> <div>Don Mills, Ontario M3C 2E9</div> <div>449-1440</div>           |
|     | <div>Parkdale Office</div> <div>2968 Dundas Street West</div> <div>M6P 1Y8</div> <div>766-6431</div> | <div>Willowdale Office</div> <div>5799 Yonge Street</div> <div>Willowdale, Ontario M2M 3V3</div> <div>226-2990</div> |

## WORKMEN'S COMPENSATION

11. Workmen's Compensation Board 11.  
90 Harbour Street  
M5J 1C1  
362-3411  
Hours: Mon. - Fri., 8:30 a.m. to 9:00 p.m.
- Workmen's Compensation Board  
Information Centre  
952 College Street West  
M6H 1A5  
362-3411  
Hours: Mon. - Fri., 9:00 a.m. to 5:00 p.m., except Wed., 1:00 p.m. to 9:00 p.m.  
(After April 15, 1974 call 965-3535 for new telephone number.)
12. Services for Working People 12.  
326a College Street  
M5T 1S3  
920-6403

## LABOUR UNIONS

13. Canadian Labour Congress 13.  
15 Gervais Drive  
Don Mills, Ontario M3C 1Y8  
429-3710
- Ontario Federation of Labour  
15 Gervais Drive  
Don Mills, Ontario M3C 1Y8  
429-2731



## HEALTH: APPENDIX FOR METROPOLITAN TORONTO

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## HEALTH: APPENDIX FOR METROPOLITAN TORONTO

For services in this section, this Handbook should be used in conjunction with the Directory of Community Services published by the Community Information Centre, which provides details about available services. If further help is needed in locating a health service, consult a public health nurse (see below for a list of municipal public health departments), or call the Community Information Centre, 863-0505.

### HEALTH INSURANCE PROGRAMS

- |    |  |    |
|----|--|----|
| 1. | Ontario Health Insurance Plan              | 1. |
|    | 2195 Yonge Street (just south of Eglinton) |    |
|    | M4S 2B2                                    |    |
|    | 482-1111                                   |    |

### TEMPORARY HEALTH INSURANCE FOR VISITORS

- |    |                            |    |
|----|----------------------------|----|
| 2. | Ontario Blue Cross Plan    | 2. |
|    | 150 Ferrand Drive          |    |
|    | Don Mills, Ontario M3C 2Y5 |    |
|    | 429-2661                   |    |
|    | Hospital Medical Care      |    |
|    | John Ingle, Administrator  |    |
|    | 700 Bay Street             |    |
|    | M5G 1N4                    |    |
|    | 364-4114                   |    |

### SUPPLEMENTARY HEALTH INSURANCE

- |    |                            |    |
|----|----------------------------|----|
| 3. | Ontario Blue Cross Plan    | 3. |
|    | 150 Ferrand Drive          |    |
|    | Don Mills, Ontario M3C 1H6 |    |
|    | 429-2661                   |    |

The Ontario Hospital Association operates the Ontario Blue Cross Plan, offering a number of prepaid coverages. The "semi-private" plan pays the difference in cost between standard and semi-private accommodation. An extended health care plan is available to individuals.

Extended health care, comprehensive health care contracts, prescription drugs and dental care plans are also available through group enrolment.

### FINDING A DOCTOR

It is advisable for people to arrange for a family doctor before an emergency arises. For names of doctors consult the nearest public health department or hospital, or call the Academy of Medicine, 922-1134.

General Practice or Family Practice Units, which are found in some hospitals, will also provide family doctors. A list of these hospitals will be found in the Directory of Community Services under the classification "General Practice or Family Practice Units", page VI.

### PUBLIC HEALTH DEPARTMENTS

- |    |                       |    |
|----|-----------------------|----|
| 4. | East York Health Unit | 4. |
|    | 550 Mortimer Avenue   |    |
|    | M4J 2H2               |    |
|    | 461-8136              |    |

Etobicoke Department of Public Health  
4th Floor, Etobicoke Hydro Building  
Civic Centre  
Etobicoke, Ontario M9C 2Y2  
626-4161

North York Department of Public Health  
5000 Yonge Street  
Willowdale, Ontario M2N 5N7  
225-4611

Scarborough Department of Health  
160 Borough Drive  
Scarborough, Ontario M1P 4N8  
438-7454

Toronto Department of Public Health  
East Tower, 7th Floor, City Hall  
M5H 2N2  
367-9111

York Department of Public Health  
2000 Weston Road  
Weston, Ontario M9N 1X3  
653-2700

**EMERGENCY HEALTH SERVICES**

**AMBULANCES**

For emergency ambulance service the following numbers can be called:

Municipality of Metropolitan Toronto  
Department of Emergency Services  
489-2111

Metropolitan Toronto Police and Fire Department  
361-1111

These two numbers service all the boroughs of Metropolitan Toronto. The person phoning for an ambulance should give the address to which the ambulance is to be sent and what type of emergency it is (i.e., a drowning, a heart-attack, an automobile accident, etc.). Emergency calls can also be placed with the operator by dialing "O" and saying "This is an emergency.". The operator then connects the person to one of the two above emergency numbers.

**DENTAL**

The Academy of Dentistry, 967-5649, provides the names of dentists on call for emergency after-hours dental service for the following hours:

Monday-Friday	6:00 p.m. to 1:00 a.m.
Saturday	12:00 noon to 1:00 a.m.
Sunday	10:00 a.m. to 1:00 a.m.

Also for emergencies during office hours.  
Regular dentist's fees are charged.

In an emergency outside office hours the following number should be phoned:

Academy of Dentistry  
924-8041

The Academy of Dentistry may also be able to provide a person with a list of dentists who speak languages other than English. For such information the number to phone is 967-5649.

## **MEDICAL**

A 24-hour telephone service is maintained by the Academy of Medicine to assist persons in locating a doctor in an emergency. The number serving all of Metropolitan Toronto is:

Academy of Medicine  
922-1134

If unable to obtain a doctor, the following hospitals have emergency departments, and the patient can be taken there:

Etobicoke General Hospital	744-3400
Hospital for Sick Children	366-7242
Humber Memorial Hospital	249-8111
New Mount Sinai Hospital	596-4200
North York Branson Hospital	633-9420
North York General Hospital	443-4500
Northwestern General Hospital	651-6111
Queensway General Hospital	259-6671
St. Joseph's Hospital	534-9531
St. Michael's Hospital	360-4000
Scarborough Centenary Hospital	284-8131
Scarborough General Hospital	438-2911
Sunnybrook Medical Centre	486-3000
Toronto East General Hospital	461-8272
Toronto General Hospital	595-3111
Toronto Western Hospital	368-2581
Wellesley Hospital	966-6600
Women's College Hospital	966-7111
York-Finch General Hospital	744-2500

## **POISON CONTROL CENTRES**

Emergency departments of hospitals are prepared to deal with poisonings. Call an ambulance or take the patient directly there. A list of hospitals providing emergency service in Metropolitan Toronto can be found above.

## **FIRST AID AND HOME NURSING TRAINING**

The Canadian Red Cross Society provides instruction in first aid, water safety and home nursing.

For specific information call the local branch:

Toronto Central Branch  
460 Jarvis Street  
M4Y 2H5  
923-6692

Toronto Etobicoke Branch  
283 Horner Avenue  
M8Z 4Y4  
255-3401

Toronto North York Branch  
88 Sheppard Avenue West  
Willowdale, Ontario M2N 1M5  
222-1134

Toronto Scarborough Branch  
491 Brimley Road, Units 20-23  
Scarborough, Ontario M1J 1A4  
264-3457

The St. John Ambulance provides free first aid coverage at public and private gatherings upon request from the sponsoring organizations. It also establishes and maintains highway first aid posts. The St. John Ambulance Association offers training in first aid, home nursing and child care. Training is open to all, at varying rates. For further information contact:

St. John Ambulance  
46 Wellesley Street East  
M4Y 1G5  
923-8411

## **SUICIDE PREVENTION**

There are mental health services to assist persons who are depressed and suicidal. See Mental Health, page 40.

There are several organizations that provide a “befriending” service for the lonely and suicidal. This is a 24 hour telephone service, and appropriate referrals are made to other agencies. Organizations offering this service are:

Salvation Army Emergency Counselling and Suicide Prevention Bureau  
257 Victoria Street  
M5B 1V7  
368-3111

Distress Centre Inc.  
366-1121 OR 486-1456

Scarborough Distress Centre (Samaritans)  
c/o Scarborough General Hospital  
3050 Lawrence Avenue East  
Scarborough, Ontario M1P 2V5  
291-2111

## **SPECIAL MEDICAL AND HEALTH CONDITIONS**

Many organizations provide a variety of services relating to such health conditions as allergies, arthritis, addiction, blindness, cancer, cerebral palsy, deafness, dental care, dietary counselling, heart problems, hemophilia, multiple sclerosis, muscular dystrophy, respiratory diseases and others. Details are included in the Directory of Community Services or contact the Community Information Centre, 863-0505.

## **HEALTH EDUCATION**

A number of organizations provide programs of an educational or informative nature usually related to a specific aspect of health. Some of these are listed below:

## **FAMILY PLANNING INFORMATION**

Planned Parenthood of Toronto  
11½ Spadina Road  
M5R 2S9  
924-3761 OR 924-3275

**Contraceptive Counselling Service**

924-3761

Monday to Friday — 9:00 a.m. to 5:00 p.m.

Monday, Tuesday, Thursday evenings — 7:30 to 9:30 p.m.

**Pregnancy Counselling Service**

961-8290

Monday to Friday — 10:00 a.m. to 3:00 p.m.

7:30 p.m. to 9:30 p.m.

## **PRENATAL EDUCATION**

The Prenatal Education Committee of Metropolitan Toronto conducts a series of eight weekly classes for expectant mothers in centres throughout the Metropolitan area, conducted by Departments of Public Health and Visiting Homemakers' Association. Parents' classes and classes in physical preparation for child bearing are held in conjunction with the series.

**Prenatal Education Committee**

55 York Street, 14th Floor

M5J 1S6

363-4971

## **PUBLIC HOSPITALS**

Public Hospitals are listed in the white pages of the telephone directory under "Hospitals". Admission is usually by referral of the patient's doctor or through the emergency department of the hospital.

## **HOME CARE AND VISITING NURSING SERVICES**

### **Home Care**

For details consult the Directory of Community Services or Home Care Program, 15 Overlea Blvd., 422-4090.

### **Homemaker Services and Meals-on-Wheels**

For agencies and details see the Directory of Community Services or call the Community Information Centre, 863-0505.

### **Visiting Nurse Services**

Provides visiting nursing services on request of doctor, in the home, for all types of illness, and maternity. Includes baths, injections, dressings and health counselling. Fees on sliding scale.

**St. Elizabeth Visiting Nurses Association of Ontario**

22 Davisville Avenue

M4S 1E9

481-7211

**Victorian Order of Nurses**

Metro Toronto Branch

277 Victoria Street, 5th Floor

M5B 1W2

363-5621



## **VENEREAL DISEASES**

Locations and times of venereal diseases clinics vary in Metropolitan Toronto. Call 965-3333 for a tape-recorded message giving current locations and times of clinics.

## **NURSING HOMES**

See page 47 for a description of types of accommodation for senior citizens.

The need for nursing home accommodation should be discussed first with the patient's doctor or the hospital social service department.

Information regarding nursing homes or possible alternative plans may also be obtained by calling Community Information Centre, 863-0505.

## **REHABILITATION CENTRES**

A number of special centres in Toronto serve people whose activity is restricted because of a physical or mental handicap.

See the Directory of Community Services or phone Community Information Centre, 863-0505 for further information.

## **MENTAL HEALTH**

Organizations in Metropolitan Toronto offering services in the field of mental health include general and psychiatric hospitals, mental health clinics, centres for disturbed children and youth, and after-care agencies. Referral is usually made through the family doctor. Further information is available from the public health nurse, Metro Toronto Branch of the Canadian Mental Health Association or the Community Information Centre, 863-0505.

## **COMMUNITY HEALTH CENTRES**

Community Health Centres, located in many areas of Metro Toronto, make available a wide range of out-patient medical and health services to persons who might otherwise, for a variety of reasons, have difficulty in obtaining health care. They may be situated in storefronts, housing projects or community centres. Some are operated as outposts of hospitals and are staffed by hospital personnel. Others, 'community-based', are managed by a Board or Committee of local citizens. While all community-based centres are under the medical direction of qualified staff, volunteer and lay assistants may also be involved. Centres are frequently open in the evenings and on week-ends and may also assist persons who do not yet qualify for O.H.I.P.

For information, call The Community Information Centre of Metropolitan Toronto at 863-0505.



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## **SOCIAL SERVICES: APPENDIX FOR METROPOLITAN TORONTO**

### **FAMILY ALLOWANCES**

- |    |   |    |
|----|---|----|
| 1. | Department of National Health and Welfare<br>Ontario Regional Office<br>789 Don Mills Road<br>Don Mills, Ontario<br>423-6900<br>(Mailing address): P.O. Box 6000<br>Station "Q"<br>Toronto, Ontario M4T 1L0 | 1. |
|----|---|----|

### **PROVINCIAL ASSISTANCE**

- |    |   |    |
|----|---|----|
| 2. | Ontario Ministry of Community & Social Services<br>Toronto and York Regional Offices<br>110 Eglinton Avenue West<br>M4R 1A3<br>487-4392 | 2. |
|----|---|----|

### **MUNICIPAL ASSISTANCE**

To locate an individual's local district office, call the following number and give the individual's address. The address of the appropriate district office will then be supplied.

- |    |   |    |
|----|---|----|
| 3. | Municipality of Toronto<br>Department of Social Services<br>5th Floor, East Tower, City Hall<br>M5H 2N2<br>367-8623 | 3. |
|----|---|----|

### **RESIDENCES FOR SENIOR CITIZENS**

In Metropolitan Toronto the Community Information Centre, 863-0505, can provide up-to-date information about all types of accommodation for older people, guidance in selecting the appropriate type and advice about possible alternative plans.

- |    |   |    |
|----|---|----|
| 4. | Metropolitan Toronto Department of Social Services<br>4th Floor, East Tower, City Hall<br>M5H 2N2<br>367-8570 | 4. |
|----|---|----|

### **OTHER RESIDENCES FOR SENIOR CITIZENS**

- |    |   |    |
|----|---|----|
| 5. | Consult the Directory of Community Services or call the Community Information Centre, 863-0505. | 5. |
|----|---|----|

### **SENIOR CITIZENS' RECREATION CENTRES**

Municipal recreation departments provide recreation day centres which are open several days a week for older people. There are other day centres and also many clubs which meet, usually weekly. Locations and hours should be checked, since these change frequently.

The Community Information Centre, 863-0505, has additional information, as well as lists of neighbourhood information centres which keep details of local programs.

6.

East York Recreation Department

550 Mortimer Avenue

M4J 2H2

461-9451

Etobicoke Parks and Recreation Services Department

Borough of Etobicoke

Civic Centre

Etobicoke, Ontario M9C 2Y2

626-4161

North York Parks and Recreation Department

5000 Yonge Street

Willowdale, Ontario M2N 5N7

225-4611

Scarborough Recreation and Parks Department

150 Borough Drive

Scarborough, Ontario M1P 4N7

438-7411

Toronto Department of Parks and Recreation

21st Floor, East Tower, City Hall

M5H 2N2

367-7251

York Parks and Recreation Department

2700 Eglinton Avenue West

M9N 1X3

653-2700
- FRIENDLY VISITING FOR THE AGED
- Many organizations, churches, and neighbourhood groups arrange for friendly and understanding volunteers to visit on a regular basis, and to befriend older persons who are shut in or alone. For further information about programs, call the Community Information Centre, 863-0505.
- TELEPHONE CONTACT FOR THE AGED
- Regular daily telephone contact with elderly persons or shut-ins is provided by volunteer and commercial groups. For details contact Community Information Centre, 863-0505.
- CANADA PENSION PLAN
7.

Canada Pension Plan

Department of National Health and Welfare

For information contact district office:

Central area:

25 St. Clair Avenue East

966-6580

Etobicoke:

1243 Islington Avenue

231-5683

Scarborough:

2439 Eglinton Avenue East

266-7727

North York:

5799 Yonge Street, Suite 1107

221-3437

51b

8. Minister of National Revenue 8.  
Canada Pension Plan Contributions  
875 Heron Road  
Ottawa 8, Ontario  
(For further details on appeals procedure address #7 district office above could be contacted.)
9. Toronto District Taxation Office 9.  
Department of National Revenue  
36 Adelaide Street East  
M5C 1J6  
869-1500

#### OLD AGE SECURITY AND GUARANTEED INCOME SUPPLEMENT

10. Old Age Security 10.  
Department of National Health and Welfare  
789 Don Mills Road  
Don Mills, Ontario M3C 1T5  
423-6900

#### SERVICES FOR CHILDREN

In Metro Toronto, due to the complexity and large number of Services for Children, it is advisable to consult the Directory of Community Services or call the Community Information Centre, 863-0505.

11. Catholic Children's Aid Society of Metropolitan Toronto 11.  
26 Maitland Street  
M4Y 1C6  
925-6641  
(After hours emergencies — 921-1083)  
  
Children's Aid Society of Metropolitan Toronto  
33 Charles Street East  
M4Y 1R9  
924-4646  
(After hours emergencies — 924-5334)  
  
Jewish Family and Child Service of Metropolitan Toronto  
150 Beverley Street  
M5T 1Y6  
362-5201  
  
Youth Bureau  
Metropolitan Toronto Police Department  
60 Richmond Street East  
M5C 1N8  
967-2222

Works with children under 16 years of age who are involved in delinquencies or in danger of becoming involved. Liaison with Juvenile Court and community agencies. Service available from 8:00 a.m. to midnight, 7 days a week. Emergency and follow-up care.

#### ADOPTION AGENCIES

12. Same as #11, but not including Youth Bureau of Police Department. 12.



**CHILDREN'S RESIDENCES**

13.
- Since most admissions to children's residences are by referral rather than by direct application, a list of residences is not included. Consult the Directory of Community Services or the Community Information Centre, 863-0505.
13.

**RESIDENCES FOR YOUTH**

The purpose of these organizations is to provide a group living experience or temporary accommodation for young people who, for various reasons are living away from home. Some have experienced difficulties with family, school and/or job. Counselling services related to education, employment and responsible living are provided. Residents are expected to share in household responsibilities, and in some cases in devotional services. For expert referral in this area consult the Directory of Community Services or contact the Community Information Centre, 863-0505.

**SERVICES FOR UNMARRIED PARENTS**

14.
- Counselling for unmarried parents, help in planning for confinement and eventual plans for the parents and the baby, are available from the following agencies:
14.
- Catholic Children's Aid Society (address #11, p. 51c)

Children's Aid Society of Metro Toronto (address #11, p. 51c)

Jewish Family and Child Service (address #11, p. 51c)

These agencies can also advise on residences.

**DAY NURSERIES**

For information regarding day care call:

15.
- Community Information Centre  
110 Adelaide Street East  
M5C 1L1  
863-0505
15.

For information regarding the setting up or licensing of a day nursery call:

Children's Services Bureau  
Ministry of Community & Social Services  
7th Floor, Hepburn Block  
Queen's Park, Toronto M7A 1H4  
965-5095

**ONTARIO LEGAL AID PLAN**

16.
- Ontario Legal Aid Plan  
York County Area Office  
73 Richmond Street West  
M5H 1Z8  
366-9631
16.

Consult the Directory of Community Services for a list of part-time offices and sub-offices.

## **OTHER SERVICES**

17. In Metropolitan Toronto, consult the Directory of Community Services or call the Community Information Centre, 863-0505. 17.

## **FAMILY COUNSELLING AGENCIES**

18. As well as family counselling agencies, there are many other organizations which counsel in such areas as addiction, corrections, youth problems, etc. For assistance in finding the agency best suited to meet individual needs, consult the Directory of Community Services or call the Community Information Centre, 863-0505. 18.

## EDUCATION: APPENDIX FOR METROPOLITAN TORONTO

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## EDUCATION: APPENDIX FOR METROPOLITAN TORONTO

### KINDERGARTENS AND NURSERY SCHOOLS

1. For information regarding junior kindergartens, call the local Board of Education, address #2 below.

1.

For information regarding nursery schools, call:

Community Information Centre  
110 Adelaide Street East  
M5C 1L1  
863-0505

### BOARDS OF EDUCATION

2. East York Board of Education  
840 Coxwell Avenue  
M4C 2V3  
465-4631

2.

Etobicoke Board of Education  
Etobicoke Civic Centre  
Etobicoke, Ontario M9C 2Y2  
626-4360

Metropolitan Separate School Board  
150 Laird Drive  
M4G 3V8  
421-8950

North York Board of Education  
5050 Yonge Street  
Willowdale, Ontario M2N 5N8  
225-4661

Peel County Board of Education  
90 Dundas Street West  
Mississauga, Ontario L5B 1H5  
279-6010

Scarborough Board of Education  
140 Borough Drive  
Scarborough, Ontario M1P 4N6  
438-7111

Toronto Board of Education  
155 College Street  
M5T 1P6  
362-4931

York Board of Education  
2 Trethewey Drive  
M6M 4A8  
653-2270

**MINISTRY OF COLLEGES AND UNIVERSITIES**

3.

Ontario Ministry of Colleges and Universities

Information Branch

6th Floor, Mowat Block

Queen’s Park M7A 1E2

965-6134

3.

**FINANCIAL ASSISTANCE**

4.

Student Awards Branch

Ontario Ministry of Colleges and Universities

8th Floor, Mowat Block

Queen’s Park M7A 1C6

965-5241

4.

**COLLEGES OF APPLIED ARTS AND TECHNOLOGY**

5.

Centennial College of Applied Arts and Technology

651 Warden Avenue

Scarborough, Ontario M1L 3Z6

694-3241

5.

Branch Campuses: Ashtonbee Campus  
75 Ashtonbee Road  
Scarborough M1L 2P1  
694-3241

Birchmount Campus  
424 Birchmount Road  
Scarborough M1K 1M6  
694-3241

George Brown College of Applied Arts and Technology, Information Centre  
500 Macpherson Avenue  
M5R 1X1  
967-1212 Ext. 591-4  
Mailing address: P.O. Box 1015  
Station ‘B’  
Toronto, Ontario M5T 2C0

Counselling Department  
545 Bay Street  
M5G 1L9  
967-1212 Ext. 577

Branch Campuses: 51 Terauley Street  
967-1212, Ext. 506  
  
21 Nassau Street  
967-1212, Ext. 606, 607  
  
507 College Street  
967-1212, Ext. 300

Nightingale School of Nursing  
967-1212, Ext. 700

St. Joseph's School of Nursing  
967-1212, Ext. 717

St. Michael's School of Nursing  
967-1212, Ext. 737

Toronto General Hospital  
967-1212, Ext. 736

Mount Sinai Hospital  
967-1212, Ext. 715

Apply to individual School of Nursing.

Humber College of Applied Arts and Technology  
205 Humber College Blvd.  
Rexdale, Ontario M9W 5L7  
677-6810

Campuses: Osler Campus  
Weston  
247-5401

Quo Vadis Campus  
Etobicoke  
259-7817

Apply through Humber College.

Ryerson Polytechnical Institute  
50 Gould Street  
M5B 1E8  
595-5000

Campuses: Ryerson School of Nursing  
595-5180

The Hospital for Sick Children  
366-7242, Ext. 1504

The Wellesley Hospital  
966-6625

Women's College Hospital  
966-7228

Apply to Ryerson School of Nursing.

Seneca College of Applied Arts and Technology  
1750 Finch Avenue East  
Willowdale, Ontario M2J 2X5  
491-5050



Campuses:            Branson Program  
                         Willowdale  
                         633-9420, Ext. 402

                         Seneca College Nursing Program  
                         Willowdale  
                         449-0552

Apply to Seneca College.

Sheridan College of Applied Arts and Technology  
1430 Trafalgar Road  
Oakville, Ontario  
364-7491

Campus:            Credit Valley Campus  
                         Mississauga  
                         279-3731

Apply to Credit Valley School of Nursing.

## ADULT EDUCATION

7. Information on courses offered in Metropolitan Toronto is available at all public libraries. The Metropolitan Toronto Central Library has a special booth in September with a wealth of information on evening courses offered by all sorts of schools and organizations in Toronto. The information is conveniently organized by subject and thorough details are given about where the course will be given, when to register, fees involved etc. The special booth is located at:
- 7.

Metropolitan Toronto Central Library  
214 College Street (corner of College & St. George)  
M5T 1R3  
924-9511

The Library publishes a Continuing Education Directory for Metropolitan Toronto each year and makes it available for perusal in public libraries or sells it for \$15.00 per copy.

Other useful directories are:

1. "Program Handbook—Metropolitan Toronto Region", which lists every course given by the five colleges of applied arts and technology in Metro.
2. "The Common Admissions Brochure" also lists courses available in Metropolitan Toronto.

Contact:

Mr. F. W. Etherden  
Chairman Provincial Committee of Registrars & Admissions Officers  
Seneca College of Applied Arts & Technology  
1750 Finch Avenue East  
Willowdale, Ontario M2J 2X5  
491-5050

8. No longer applicable.

8.

## **EVALUATION OF EDUCATION DOCUMENTS**

9. Education Records Branch 9.  
Evaluation of Educational Standing  
Ministry of Education  
18th Floor, Mowat Block  
Queen's Park M7A 1M1  
965-1357

## **CORRESPONDENCE COURSES**

10. Correspondence Courses 10.  
Ontario Ministry of Education  
1152 Bay Street  
M5S 2B5  
965-2657

## **DUPLICATE CERTIFICATES AND DIPLOMAS**

11. Education Records Branch 11.  
Student Records  
Ontario Ministry of Education  
18th Floor, Mowat Block  
Queen's Park M7A 1M1  
965-5384

## **SPECIAL EDUCATION**

12. For information regarding special education in Metro Toronto, consult the local Board of Education or school principal. 12.
13. No longer applicable. 13.

## **CULTURAL EXCHANGE**

14. Educational Exchange Branch 14.  
Ontario Ministry of Education  
15th Floor, Mowat Block  
Queen's Park M7A 1L7  
965-5989

## **ENGLISH FOR PROVISIONAL TRADESMEN**

15. The Ontario Manpower Training Branch 15.  
Ontario Ministry of Colleges and Universities  
3rd Floor, 400 University Avenue  
M7A 1C2  
965-4697

## **MICHIGAN TEST PREPARATION CLASSES**

16. CITY OF TORONTO 16.

For information call: City of Toronto Board of Education  
New Canadian Programmes  
362-4931, Ext. 714

**Courses offered in the evening:**

Bickford Park High School  
77 Bloor Street West (at Christie)  
(Monday-Thursday evening 7:30 to 9:30)

Bloor Collegiate Institute  
1141 Bloor Street West  
(Monday-Thursday evening 7:30 to 9:30)

Eastern High School of Commerce  
16 Phin Avenue (Danforth & Donlands)  
(Monday-Thursday evening 7:30 to 9:30)

Givins Public School  
49 Givins Street (Shaw and Queen)  
(Monday-Thursday evening 7:30 to 9:30)

Oakwood Collegiate  
991 St. Clair Avenue West (at Oakwood)  
(Monday-Thursday evening 7:30 to 9:30)

Parkdale Collegiate  
209 Jameson Avenue (south of Queen Street west)  
(Monday & Wednesday 7:30 to 9:30)

Deer Park Public School  
23 Ferndale Avenue (St. Clair just east of Yonge at subway)  
(Monday & Wednesday 7:30 to 9:30)

**Courses offered in the daytime:**

Jones Avenue School  
540 Jones Avenue (Danforth & Donlands)  
461-5717  
(Monday-Friday 9:00 to 3:15)

Brant Street School  
20 Brant Street (Spadina at Adelaide)  
368-8182  
(Monday-Friday 9:00 to 3:15)

**YORK**

For information during the day call: York Board of Education  
Programmes Office  
653-2270

George Harvey Secondary School  
1700 Keele Street  
653-6100 (Evenings only)

Weston Collegiate Institute  
100 Pine Street (Weston)  
247-7811 (Evenings only)

York Humber High School  
99 Humber Boulevard  
767-1167 (Evenings only)

Vaughan Road Collegiate  
529 Vaughan Road  
787-0641 (Evenings only)

## ENGLISH CLASSES AT UNIVERSITIES

17. In Toronto the following universities offer classes in English as a Second Language: 17.
1. The University of Toronto offers a non-degree course called English as a Second Language, which begins in September and in January. Information about this course can be obtained by phoning 928-2400 at the University of Toronto.
  2. York University also offers classes in English at all levels. These classes start in September, and at intervals throughout the year. The classes last for 10 weeks and have an enrolment fee of \$75. For further information about time and location of the classes phone 667-2502 at York University. (York also offers writing workshops.)
  3. Medical English  
  
Immigrant doctors who are proficient in English and medically qualified may enrol in classes in preparation for the Education Council for Foreign Medical Graduates examination. Information through nearest Canada Manpower Centre. (See list on page 29a.)

## COUNSELLING CENTRES IN EDUCATION

18. Centennial College Counselling Office 18.  
651 Warden Avenue  
Scarborough, Ontario M1L 3Z6  
694-3241, Ext. 303
- George Brown College Counselling Department  
545 Bay Street  
M5G 1L9  
967-1212, Ext. 577
- Humber College Counselling Office  
205 Humber Blvd.  
Rexdale, Ontario M9W 5L7  
677-6810
- Seneca College Counselling Office  
1750 Finch Avenue East  
Willowdale, Ontario M2J 2X5  
491-5050
- Sheridan College Counselling Office  
98 Church Street  
Brampton, Ontario  
364-7491

C.O.S.T.I. Italian Community Education Centre  
136 Beverley Street  
M5T 1Y5  
366-7991

Ontario Ministry of Labour  
Women's Bureau Careers Centre  
10th Floor, 400 University Avenue  
M7A 1T9  
965-1537

Designed to assist mature women who want to join the labour force or rejoin it after an absence and who know they need training or re-training. The Centre is not a job placement service but assists in the selection of career objectives suited to the individual's skills. Advice is given on where and how to obtain training or upgrading of education. Interviews by appointment.

YMCA Counselling Service  
130 Eglinton Avenue East  
M4P 1E6  
481-5261

Offers vocational and educational guidance and counselling as well as individual and group psycho-therapy to adults and adolescents from 15 years of age up. The service is non-sectarian with no geographic restrictions. Application for service should be made by telephone or in person. Fee \$125.00.

Black Education Project  
355 College Street  
M5T 1S5  
922-8537

Instruction and educational guidance to Black people. Tutoring system carried out both at the College Street centre and in homes through a Big-Brother-Big-Sister approach. Also conducts a Black Cultural School, Saturdays 2:00 - 5:00 p.m.

SEE ALSO:

Canada Manpower Services, page 12.

Immigrant Aid Societies and other Agencies, page 29d.

Immigrant Aid Societies, page 139c.





## HOUSING: APPENDIX FOR METROPOLITAN TORONTO

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## HOUSING: APPENDIX FOR METROPOLITAN TORONTO

### FINANCING A HOME

- |    |   |    |
|----|---|----|
| 1. | Central Mortgage and Housing Corporation<br>650 Lawrence Avenue West<br>M6A 1B2<br>781-2451 | 1. |
|----|---|----|

### HOME BUILDERS' ASSOCIATION

- |    |  |    |
|----|--|----|
| 2. | Toronto Home Builders' Association<br>5218 Yonge Street<br>Willowdale, Ontario M2N 5P6<br>226-0010 | 2. |
|----|--|----|

### REAL ESTATE BOARD

- |    |   |    |
|----|---|----|
| 3. | Toronto Real Estate Board<br>1883 Yonge Street<br>M4S 1Y7<br>481-6151 | 3. |
|----|---|----|

### ONTARIO HOUSING

- |    |  |    |
|----|--|----|
| 4. | Ontario Housing Corporation<br>Housing Registry<br>101 Bloor Street West<br>M5S 1T2<br>966-3600, local 466                                     | 4. |
| 5. | Applicant Representatives<br>Tenant Placement Branch<br>Ontario Housing Corporation<br>101 Bloor Street West, 5th Floor<br>M5S 1T2<br>966-3600 | 5. |

Following acceptance of an application by the Housing Registry, applicants in Metro Toronto are advised by mail of their file number and the name of their Applicant Representative, who will give personal assistance in locating a suitable unit.

### SENIOR CITIZENS' HOUSING

In Metro Toronto, senior citizens may apply either to Ontario Housing (#4 above) or Metro Toronto Department of Social Services. For applications phone, write or go in person to either office. See also address #4, page 51a.

- |    |  |    |
|----|--|----|
| 6. | Metropolitan Toronto Department of Social Services<br>5th Floor, East Tower<br>City Hall M5H 2N2<br>367-8570 | 6. |
|----|--|----|

## LANDLORD AND TENANT ACT BOOKLET

7. Social Planning Council of Metro Toronto  
55 York Street, 14th Floor  
M5J 1S6  
363-4971

7.

## LANDLORD AND TENANT ADVISORY BUREAU

8. Metropolitan Toronto Department of Social Services  
Landlord & Tenant Advisory Bureau  
67 Adelaide Street East  
M5C 1K6  
367-8572

8.

The functions of the Landlord and Tenant Advisory Bureau are: to advise landlords and tenants in residential tenancy matters; to receive complaints and mediate disputes between landlords and tenants; to disseminate information for the purpose of educating and advising landlords and tenants concerning rental practices, rights and remedies; and to receive and investigate complaints of conduct in contravention of legislation governing residential tenancies.

## MUNICIPAL TAX INFORMATION

9. East York  
550 Mortimer Avenue  
M4J 2H2  
461-9451

9.

Etobicoke Municipal Tax Office  
Borough of Etobicoke, Civic Centre  
Etobicoke, Ontario M9C 2Y2  
626-4123

North York  
5000 Yonge Street  
Willowdale, Ontario M2N 5N7  
225-4611

Scarborough  
150 Borough Drive  
Scarborough, Ontario M1P 4N7  
438-7111

Toronto Tax Information Department  
Main Floor, East Tower  
City Hall M5H 2N2  
367-7115

York  
2700 Eglinton Avenue West  
M6M 1V1  
653-2700

**ONTARIO TAX CREDIT SYSTEM**

10.

Subsidies Branch  
Ontario Ministry of Revenue  
801 Bay Street  
965-8470
10.

**HOUSING BY-LAWS INFORMATION**

11.

Same as #9 above EXCEPT for the City of Toronto:
11.
- Development Department  
Housing Standards Division  
18th Floor, East Tower  
City Hall M5H 2N2  
367-7195

**HOUSING STANDARDS (COMPLAINTS)**

12.

Same as #9 above EXCEPT for the City of Toronto (#11 above).
12.

**INSUFFICIENT HEATING**

13.

Phone the Public Health Department of the municipality in which the building is located. The telephone numbers in address #4, page 40a will do for all municipalities except Toronto, which is:
13.
- Public Health Department  
367-7467

**JUSTICES OF THE PEACE**

14.

In Metro Toronto the Landlord and Tenant Advisory Bureau gives information and advice about residential tenancies. See address #8 above.
14.

**COUNTY COURT CLERK**

15.

See address #8 above.
15.

**LEGAL AID**

16.

Ontario Legal Aid Plan  
York County Area Office  
73 Richmond Street West (Entrance by side door at 45 Sheppard Street)  
M5H 1Z8  
366-9631
16.
- Fees on a sliding scale.

**LEGAL REFERRAL**

17.

Lawyer Referral Service  
Law Society of Upper Canada  
Osgoode Hall  
130 Queen Street West  
M5H 2N5  
362-4741
17.

## HOUSING EMERGENCIES

18. In cases of flood, fire or eviction *only* contact:

18.

Metropolitan Toronto Department of Social Services  
Emergency Housing Unit  
345 George Street  
M5A 2N2  
367-8608

If it is after 4:30 p.m. and the need for housing is acute, the following office should be contacted:

Night Emergency Unit  
325 George Street  
M5A 2N2  
367-8600



## FINANCES: APPENDIX FOR METROPOLITAN TORONTO

### CREDIT COUNSELLING SERVICES

- |    |   |    |
|----|---|----|
| 1. | Credit Counselling Service of Metropolitan Toronto<br>229 Yonge Street, Suite 317<br>M5B 1N7<br>366-5251                          | 1. |
| 2. | Ontario Ministry of the Attorney General<br>Referee, Small Claims Court<br>425 University Avenue, Room 201<br>M5G 1T7<br>965-5591 | 2. |

### CONSUMER PROTECTION

- |    |   |    |
|----|---|----|
| 3. | Consumer Protection Bureau<br>Ontario Ministry of Consumer and Commercial Relations<br>555 Yonge Street, 1st Floor<br>M4Y 1Y7<br>965-6471<br><br>Consumer Complaints<br>Canada Department of Consumer and Corporate Affairs<br>480 University Avenue, 4th Floor<br>M5G 1V3<br>369-3346<br><br>Consumer Help Office<br>Canada Department of Consumer and Corporate Affairs<br>90 Ascot Avenue<br>M6E 1E9<br>534-0436 | 3. |
|----|---|----|

A storefront service for consumer problems.

### BETTER BUSINESS BUREAU

- |    |  |    |
|----|--|----|
| 4. | Better Business Bureau of Metropolitan Toronto<br>85 Richmond Street West<br>M5H 2C9<br>363-7111 | 4. |
|----|--|----|

### INCOME TAX INFORMATION

- |    |  |    |
|----|--|----|
| 5. | Toronto District Taxation Office<br>Department of National Revenue<br>36 Adelaide Street East<br>M5C 1J7<br>869-1500 | 5. |
|----|--|----|



**ONTARIO TAX CREDIT SYSTEM**

6.

Subsidies Branch  
Ministry of Revenue  
801 Bay Street  
965-8470
6.

**MUNICIPAL (PROPERTY) TAX OFFICES**

7.

See page 83b, address #9.
7.

## LAW: APPENDIX FOR METROPOLITAN TORONTO

### LAW ENFORCEMENT ORGANIZATIONS

- |    |   |    |
|----|---|----|
| 1. | Royal Canadian Mounted Police<br>"O" Division Headquarters<br>225 Jarvis Street<br>M5B 2C1<br>369-4578      | 1. |
| 2. | Ontario Provincial Police<br>Highway 401 & Keele Street, Box 327<br>Downsview, Ontario M3M 3A6<br>248-3151  | 2. |
| 3. | Metropolitan Toronto Police Department<br>590 Jarvis Street<br>M4Y 2J5<br>967-2222<br>Emergencies: 361-1111 | 3. |

In addition to the primary functions of the Police Department, which are:

1. Protection of life and property
2. preservation of the peace
3. prevention of crime
4. enforcement of the law
5. and apprehension of violators,

the Police Department also has the following services:

1. an information bureau
2. a complaint bureau
3. recognition of assistance to law enforcement by private citizens (Civilian Citation Awards)
4. a youth bureau
5. provision of school crossing guards and school safety patrols.

For further information about any aspect of the Police Department, phone 967-2222 and ask for the Information Bureau.

### LEGAL AID

- |    |   |    |
|----|---|----|
| 4. | Ontario Legal Aid Plan<br>73 Richmond Street West<br>(Entrance by side door at 45 Sheppard Street)<br>M5H 1Z8<br>366-9631 | 4. |
|----|---|----|



## LICENSING: APPENDIX FOR METROPOLITAN TORONTO

### MUNICIPAL LICENSING AUTHORITIES

- |    |   |    |
|----|---|----|
| 1. | Metropolitan Toronto Licensing Commission | 1. |
|    | 244 Eglinton Avenue East                  |    |
|    | M4P 1K9                                   |    |
|    | 481-2221                                  |    |

### MARRIAGE LICENCES

- |    |                     |    |
|----|---------------------|----|
| 2. | EAST YORK           | 2. |
|    | City Clerk          |    |
|    | 550 Mortimer Avenue |    |
|    | M4J 2H2             |    |
|    | 461-9451            |    |

ETOBICOKE  
City Clerk  
Borough of Etobicoke, Civic Centre  
Etobicoke, Ontario M9C 2Y2  
626-4161

NORTH YORK  
City Clerk  
5000 Yonge Street  
Willowdale, Ontario M2N 5N7  
225-4611

SCARBOROUGH  
City Clerk  
150 Borough Drive  
Scarborough, Ontario M1P 4N7  
438-7111

TORONTO  
City Clerk  
Main Floor, City Hall  
M5H 2N2  
367-7044

YORK  
City Clerk  
2700 Eglinton Avenue West  
M6M 1V1  
653-2700

### PROVINCIAL LICENSING AUTHORITIES

- |    |                              |    |
|----|------------------------------|----|
| 3. | A. Insurance Research Branch | 3. |
|    | 950 Yonge Street             |    |
|    | 965-2515                     |    |

**B. Licences**

1. Bailiff Collection Agencies and Mortgage Brokers Branch  
555 Yonge Street  
965-2513
2. Same
3. Same
4. Real Estate and Business Brokers Branch  
555 Yonge Street  
965-2504
5. Motor Vehicle Dealers Branch  
555 Yonge Street  
965-3025
6. Consumer Protection Bureau  
555 Yonge Street  
965-6471
7. Ontario Securities Commission  
555 Yonge Street  
965-6577
8. Insurance Research Branch  
555 Yonge Street  
965-4522
9. Same
10. Same
11. Companies Branch  
555 Yonge Street  
965-2031
12. Same

**C. Same**

**LOTTERY LICENCES**

- |    |   |    |
|----|---|----|
| 4. | Lotteries Branch<br>Ontario Ministry of Consumer and Commercial Relations<br>555 Yonge Street, 9th Floor<br>M4Y 1Y7<br>965-5181 | 4. |
| 5. | Same as address #2 above, according to borough in which lottery is to be held.  | 5. |

**LIQUOR LICENCES**

- |    |   |    |
|----|---|----|
| 6. | Special Occasion Permits<br>Liquor Licence Board of Ontario<br>55 Lakeshore Boulevard East<br>M5E 1A4<br>965-4675 | 6. |
|----|---|----|

**MOTOR VEHICLE LICENCES**

- |    |                         |    |
|----|-------------------------|----|
| 7. | See address #2, p. 117a | 7. |
|----|-------------------------|----|

**DRIVER'S LICENCES**

- |    |                          |    |
|----|--------------------------|----|
| 8. | See address #6, p. 117c. | 8. |
|----|--------------------------|----|

**AUTOMOBILES: APPENDIX FOR METROPOLITAN TORONTO**

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## AUTOMOBILES: APPENDIX FOR METROPOLITAN TORONTO

### BUYING A CAR

1. Better Business Bureau of Metropolitan Toronto 1.  
85 Richmond Street West  
M5C 1N9  
363-7111
2. To check a vehicle's registration when purchasing call: 2.

Motor Vehicles Licensing Section  
Vehicle Files  
Ministry of Transportation and Communications  
3rd Floor, Ferguson Block  
Queen's Park M7A 2A2  
965-1500

To register a vehicle, call:

Head Office Issuing  
Macdonald Block, 1st Floor  
965-2206  
or contact the nearest Issuing Office.

### METRO TORONTO – VEHICLE LICENCE ISSUING OFFICES

Dennis Holota  
137 Yonge St., Ste. 42 (M5C 1W6)  
362-3312

David Alper  
492 Bathurst St.  
929-5400

Mr. J. F. Leonard  
1164 Danforth Ave. (M4J 1M5)  
461-2785

Lloyd E. Lepard  
360 McRae Dr. (M4G 1T9)  
421-8525

Julius Eisenberg  
1724 Eglinton Ave. E. (M4E 3M9)  
757-5892

A. W. Spooner  
2251 Kingston Rd.  
Scarborough M1N 1T8  
261-7121

J. R. Algar  
479 Kennedy Rd.  
Scarborough M1K 2B1  
261-3756

Mrs. Mary A. O'Rourke  
3177 Bathurst St. (M6A 2B2)  
781-1398

A. G. Hovey  
2100 Yonge St. (M4S 2A5)  
489-9018

Mrs. Margaret Wallbank  
601 Oakwood Ave. (M6E 2X9)  
789-2816

Mrs. Patricia Bagnato  
2120 Bloor St. W. (M6S 1M8)  
767-6880

Mrs. Olga Pawliuk  
570 Rogers Rd. (M6M 1B6)  
653-8690

Mrs. Patricia Palmer  
c/o Canadian Tire Corp.  
2701 Keele St. & Hwy. 401  
Downsview M3M 2E9  
633-5326

C. W. Boddington  
10 Wilby Crescent  
Weston M9N 1V8  
244-0911



Mrs. Marion Telfer  
4695A Kingston Rd.  
West Hill M1E 2R1  
282-1631

Mrs. Amy L. Noble  
4062 Sheppard Ave. E.  
Agincourt M1S 1S9  
293-5730

Mrs. Bess Godfrey  
1170A Kennedy Rd.  
Scarborough M1P 2L1  
757-1511

Warren H. de Guerre  
8 Kingsdale Ave.  
Willowdale M2N 3W1  
221-9717

Merlin W. Burton  
1110 Finch Ave. W., Ste. 23  
Downsview M3J 2G1  
661-2322

Mrs. J. Statton  
281 Scarboro Rd. (M4E 3M9)  
699-0910

Edward Loftus  
96 Rexdale Blvd.  
Rexdale M9W 1N9  
742-1901

Herbert Blakey  
2998 Bloor St. W. (M8X 1C2)  
231-2219

Mrs. I. Younker  
3025B Lakeshore Blvd. W. (M8V 1K5)  
251-4941

Ministry of Transportation and  
Communications, E. Ruthven  
2520 Dixie Rd. S.  
Mississauga L4Y 2A5  
279-9134

3.
- Registrar, Motor Vehicle Dealers  
Ministry of Consumer and Commercial Relations  
555 Yonge Street  
M4Y 1Y7  
965-3025

3.

**CLAIMS AGAINST UNINSURED MOTORISTS**

4.
- Motor Vehicle Accident Claims  
Ministry of Consumer and Commercial Relations  
4th Floor, Ferguson Block  
965-6701

4.

**DRIVER'S LICENCES**

5.
- Driver Branch  
Ontario Ministry of Transportation and Communications  
3rd Floor, Ferguson Block (Wellesley Street West of Bay)  
M7A 1Z8  
965-6735

5.

**DRIVER EXAMINATION CENTRES**

Hours at all centres: 7:45 a.m. to 4:00 p.m., Monday - Friday  
No evening hours.  
Appointment necessary for road test only.

6. Main Floor 6.  
Ferguson Block (Wellesley Street West of Bay)  
M7A 1Z8  
965-1511  
Written test only — no road test. No appointment necessary.

**NORTHWEST TORONTO**

262 Falstaff Avenue  
(Keele Street & Highway 401)  
M6L 2G1  
248-3411

**SCARBOROUGH**

Upland's Shopping Concourse  
1184 Kennedy Road (west side of street) (2 blocks north of Lawrence Avenue)  
Scarborough, Ontario M1P 2L1  
751-4947

**MISSISSAUGA**

2520 Dixie Road South (Just south of Dundas Street)  
Mississauga, Ontario  
279-5305

**EAST TORONTO**

2032 Gerrard Street East (North side of street, one block east of Woodbine Avenue)  
M4E 2B1  
691-2197

**WEST TORONTO**

146 Hallam Street  
M6H 1X2  
532-3357

**FIRST AID ON THE ROAD**

7. St. John Ambulance 7.  
46 Wellesley Street East  
M4Y 1G5  
923-8411

**IMMIGRATION AND CITIZENSHIP: APPENDIX FOR METROPOLITAN TORONTO**

**REGIONAL DEPARTMENTS OF IMMIGRATION**

- |    |   |  |    |
|----|---|--|----|
| 1. | No longer applicable.   |  | 1. |
| 2. | Canada Immigration Centre<br>480 University Avenue<br>M5G 1V2<br>362-7721 | Canada Immigration Centre<br>1243 Islington Avenue (at Bloor)<br>M8X 1Y9 | 2. |

**CANADIAN CITIZENSHIP**

- |    |  |   |    |
|----|--|---|----|
| 3. | Citizenship Registration Branch<br>Canada Department of the Secretary of State<br>55 St. Clair Avenue East, 2nd Floor<br>M4T 1M2<br>966-6424                             | Monday to Friday, 8:30 a.m. to 4:00 p.m.    | 3. |
|    | Citizenship Storefront Office<br>Citizenship Registration Branch<br>Canada Department of the Secretary of State<br>252 Augusta Avenue<br>M5T 2L7<br>369-3397<br>369-3410 | Tuesday to Sunday, 10:00 a.m. to 10:00 p.m. |    |
|    | Information and assistance in applying for citizenship.  |   |    |



**RECREATION: APPENDIX FOR METROPOLITAN TORONTO**

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## RECREATION: APPENDIX FOR METROPOLITAN TORONTO

### PROVINCIAL PARKS INFORMATION

1. Division of Parks 1.  
Ministry of Natural Resources  
Room 3319, Whitney Block  
Queen's Park M7A 1X5  
965-3081

### MUNICIPAL DEPARTMENTS OF PARKS AND RECREATION

2. EAST YORK 2.  
Parks and Recreation Department  
550 Mortimer Avenue  
M4J 2H2  
461-9451

#### ETOBICOKE

Parks and Recreation Services Department  
Borough of Etobicoke, Civic Centre  
Etobicoke, Ontario M9C 2Y2  
626-4161

#### NORTH YORK

Parks and Recreation Department  
5000 Yonge Street  
Willowdale, Ontario M2N 5N7  
225-4611

#### SCARBOROUGH

Recreation and Parks Department  
150 Borough Drive  
Scarborough, Ontario M1P 4N7  
Recreation: 438-7411  
Parks: 438-7406

#### TORONTO

Department of Parks and Recreation  
21st Floor, East Tower  
City Hall M5H 2N2  
367-7251

#### YORK

Parks and Recreation Department  
2700 Eglinton Avenue West  
M6M 1V1  
653-2700

### PUBLIC PARKS IN METROPOLITAN TORONTO

3. In Metropolitan Toronto park facilities are administered by at least eight different authorities: each of the 3.  
six boroughs' departments of parks and recreation, the Metropolitan Toronto Parks Committee, and the  
Metropolitan Toronto Conservation Authority. For specific information about parks facilities, each of these  
eight supply brochures and other types of information (such as maps, etc.) about the facilities under their

jurisdiction. The six boroughs can be contacted at the addresses given above in address #2. The addresses for the Conservation Authority and the Metro Parks Committee are given below:

Metropolitan Toronto Parks Committee  
Parks Department  
City Hall M5H 2N2  
367-8186

Metropolitan Toronto and Region Conservation Authority  
5 Shoreham Drive  
Downsview, Ontario M3N 1S4  
630-7980

RECREATION CENTRES

4. City of Toronto – East

4.

Pape Recreation Centre  
Pape & Gerrard Streets  
461-3531

S.H. Armstrong Recreation Centre  
56 Woodfield Road  
463-5721

Beaches Recreation Centre  
6 Williamson Road  
698-5084

Central

John Innes Recreation Centre  
150 Sherbourne Street  
366-0767

Regent Park Recreation Centre  
415 Gerrard Street East  
363-2955

Trinity Recreation Centre  
155 Crawford Street  
537-2519

North

Elizabeth Recreation Centre  
485 Montrose Avenue  
535-0084

West

Annette Recreation Centre  
333 Annette Street  
769-3312

McCormick Recreation Centre  
66 Sheridan Avenue  
537-4194

Swansea Community Centre  
95 Lavinia Avenue  
763-1719

Etobicoke

Centennial Park Community Centre  
Renforth Drive north of Rathburn  
621-3702

Albion Community Centre  
1485 Albion Road  
742-3454



Lake Shore Community Centre  
2445 Lakeshore Blvd. West  
259-9595

Ourland Community Centre  
18 Ourland Avenue  
259-9595

### **East York**

Cedarvale Club House  
373 Cedarvale Avenue  
421-3671

East York Community Centre  
Pape and Torrens Avenues  
425-7722

Leaside Memorial Gardens Community Centre  
1073 Millwood Road  
421-4944

### **North York**

General Information  
Monday - Friday, 8:30 - 4:30  
225-4611

After Hours Call:

Amesbury  
1507 Lawrence Ave. West  
247-4240

Ancaster  
45 Ancaster Road  
636-2846

Banbury  
120 Banbury Road  
449-2031

Clanton  
10 Palm Drive  
636-4185

Falstaff  
50 Falstaff Avenue  
249-6826

Flemingdon  
150 Grenoble Drive  
429-6576

Goulding  
45 Goulding Avenue  
223-0010

Grandravine  
25 Grandravine Drive  
638-3083

Hendon  
40 Eldora Avenue  
223-1450

Lawrence Heights  
5 Replin Road  
787-0712

Ledbury  
160 Ledbury Street  
787-0038

Mitchell Field  
89 Church Avenue  
225-6191

Memorial Pool  
5100 Yonge Street  
225-7374

North York Memorial Hall  
5090 Yonge Street  
221-2033

Roding  
Roding & Nash Drive  
247-2841

Willowdale Lawn Bowling Clubhouse  
5096 Yonge Street  
221-6362

Wilmington  
205 Wilmington Avenue  
636-0020

York Mills  
2539 Bayview Avenue  
447-9201

**Scarborough**

Agincourt  
Glen Watford Drive  
Agincourt, Ontario  
293-3571

Cedar Brook  
91 Eastpark Boulevard  
431-2702

Ellesmere  
20 Canadian Road  
759-8476

Heron Park  
Lawrence & Manse Road  
West Hill, Ontario  
282-7221

**York**

Centennial Building  
2694 Eglinton Avenue West  
653-2700

**SWIMMING FACILITIES**

For information about indoor and outdoor pools, instruction programs and public swimming, contact the Department of Parks and Recreation of the appropriate borough or the City of Toronto.

The following pool is for recreational swimming only:

Harrison Baths  
15 Stephanie Street (near Queen St. & McCaul)  
M5T 1B1  
367-7984

Hours:  
Mon. - Fri., noon to 9:00 p.m.  
Saturday, 9:00 to 4:30 p.m.  
Sunday, 1:00 to 4:30 p.m.

**ADDITIONAL RECREATION RESOURCES**

For further information regarding recreational facilities in Metropolitan Toronto, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

**YM-YWHA's, YMCA's AND YWCA's**

5. Young Men's and Young Women's Hebrew Association  
750 Spadina Avenue (at Bloor)  
M5P 2X4  
924-6211

5.

Northern Building:  
4588 Bathurst Street  
Willowdale, Ontario M2R 1W6  
636-1880

Young Men's Christian Association  
Central City Region:

Central YMCA  
40 College Street  
M5G 1K2  
921-5171

East City Region:

Broadview YMCA  
275 Broadview Avenue  
M4M 2G8  
461-8123

Etobicoke Region:

Etobicoke YMCA  
3226 Bloor Street West  
M8X 1E4  
231-2297

North York Region:

North York YMCA  
567 Sheppard Avenue East  
Willowdale, Ontario M2K 1B2  
225-7773

Scarborough Region:

Scarborough YMCA  
104 Markham Road  
Scarborough, Ontario M1M 2Z7  
266-7797

West City Region:

West End YMCA  
931 College Street  
M6H 1A1  
536-1166

Young Women's Christian Association

Central Administration  
Bongard House  
80 Woodlawn Avenue East (2 blocks north of Summerhill subway station)  
M4V 1G7  
961-8100

North Program Centre  
2532 Yonge Street (at St. Clements)  
M4P 2H7  
487-7151

West Program Centre  
3179 Dundas Street West (west of Keele Street)  
M6P 2A2  
762-8169

East Program Centre  
1152 Gerrard Street East (2 blocks east of Jones)  
M4L 1Y2  
466-5386

#### PROVINCIAL GRANTS

6. Sports and Recreation Bureau  
Ministry of Community and Social Services  
23rd Floor, 400 University Avenue  
M7A 1H8  
965-5399

6.



## MEETING CANADIANS: APPENDIX FOR METROPOLITAN TORONTO

### YM-YWHA's, YMCA's AND YWCA's

1. See address #5, page 133d.

### POLITICAL ORGANIZATIONS AND PARTIES

2. Liberal Party in Ontario  
15 Duncan Street  
M5H 3H1  
863-9300 (Federal and Provincial)  
863-9339 (Toronto and District inquiries)

New Democratic Party of Ontario  
3 Church Street  
M5E 1M2  
363-3053

Progressive Conservative Party of Ontario  
73 Richmond Street West  
M5H 1Z9  
364-6424

### INTEREST GROUPS, SOCIAL AND RECREATIONAL CLUBS

For information relating to special interests and hobbies, call the Community Information Centre, 863-0505.

3. Ontario Welcome House  
8 York Street  
M5J 1R2  
965-3021

St. Christopher House  
84 Augusta Avenue  
M5T 2L2  
364-8456

Central Neighbourhood House  
349 Ontario Street  
M5A 2V8  
925-4363

Woodgreen Community Centre  
835 Queen Street East  
M4M 1H9  
461-1168

University Settlement House  
23 Grange Road  
M5T 1C3  
364-9133

## **ETHNIC COMMUNITY DIRECTORIES**

Directories listing churches, clubs, etc. are available from the International Institute of Metropolitan Toronto for the following ethnic communities: Armenian, Austrian, Czechoslovak, Danish, East Indian, Finnish, Greek, Japanese, Portuguese, Spanish and Latin American. A Directory of Black Trade and Industry is also available. Directories for other ethnic communities will be published in the future. Each directory is \$1.00 and is available from:

International Institute of Metropolitan Toronto  
2084 Yonge Street  
M4S 2A3  
484-4252

## **OTHER ORGANIZATIONS**

Cross-Cultural Communication Centre  
1079 Bloor Street West  
M6H 1M5  
537-2222

A resource and educational centre for international and inter-cultural understanding. Drop-in centre for newcomers and other Canadians.



# **INFORMATION CENTRES, LIBRARIES AND IMMIGRANT AID AGENCIES: APPENDIX FOR METROPOLITAN TORONTO**

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## INFORMATION CENTRES, LIBRARIES AND IMMIGRANT AID AGENCIES: APPENDIX FOR METROPOLITAN TORONTO

### INFORMATION CENTRES

In Metro Toronto there are many agencies offering information and referral services. These vary greatly in purpose, constituency and quality. The following is a partial list of general information centres. For more specialized agencies call the Community Information Centre or a relevant immigrant aid society (see address #3 below).

#### 1. Metro Wide:

1.

Community Information Centre of Metropolitan Toronto  
110 Adelaide Street East  
M5C 1L1  
863-0505  
10 languages spoken

#### Toronto Central:

NIP (Neighbourhood Information Post)  
265 Gerrard Street East  
M5A 2G3  
924-2543

#### Toronto North:

CECI (Central Eglinton Centre for Information)  
2323 Yonge Street  
M4P 2E1  
486-6072

#### Toronto West:

Bloor-Bathurst Information Centre  
896 Bathurst Street  
M5R 3G3  
531-4613

#### Scarborough:

Information Scarborough  
545 Markham Road  
Scarborough, Ontario M1H 2A1  
431-2244

Agincourt Information Centre  
2240 Birchmount Road  
Scarborough, Ontario M1T 2M2  
293-1818

#### East York:

NIC (Neighbourhood Information Centre)  
81 Barrington Avenue  
M4C 4Y9  
698-1626

TIP (Thornccliffe Information Post)  
45 Overlea Boulevard  
M4H 1C3  
423-3322

North York:

LINK  
5126 Yonge Street  
Willowdale, Ontario M2N 5N9  
223-9727

IF (Information Fairview)  
Fairview Mall  
1880 Sheppard Avenue East  
Willowdale, Ontario M2J 1V4  
493-0752

AID (Assistance and Information Don Mills)  
Store 25B, Lawrence-Don Mills Plaza  
Don Mills, Ontario M3C 1P8  
449-8337

York:

WIRC (Weston Information and Referral Centre)  
2000 Weston Road  
Weston, Ontario M9N 1X3  
244-2000

York Information Centre  
636 Glenholme Avenue  
M6E 3G9  
789-4394

Etobicoke:

RCID (Rexdale Community Information Directory)  
1530 Albion Road (Mall)  
Rexdale, Ontario M9V 1C4  
741-1553

Etobicoke Central Information and Referral  
250 The East Mall  
Islington, Ontario M9B 3Y8  
236-1886

**LIBRARIES**

2. Metropolitan Toronto Central Library  
214 College Street  
M5T 1R3  
924-9511

Toronto Public Libraries  
40 St. Clair Avenue East  
M4T 1M9  
964-9151

2.

East York:

S. Walter Stewart Public Library  
170 Memorial Park Avenue  
M4J 2K5  
425-8222

**Etobicoke:**

Richview Public Library  
1806 Islington Avenue  
Weston, Ontario M9P 3N3  
248-5681

**North York:**

Willowdale Public Library  
5126 Yonge Street  
Willowdale, Ontario M2N 5N9  
225-8891

**Scarborough:**

Albert Campbell Public Library  
496 Birchmount Road  
Scarborough, Ontario M1K 1N8  
698-1194

Cedarbrae Public Library  
545 Markham Road  
Scarborough, Ontario M1H 2A1  
431-2222

**York:**

York Public Library  
1745 Eglinton Avenue West  
M6E 2H4  
781-5208

For information about community branches, call the main library in your municipality, or consult the telephone directory. Brochures describing facilities, programs and locations are available free of charge.

**IMMIGRANT AID AGENCIES**

**General**

3. The following multi-lingual organizations offer a wide variety of services to newcomers:

3.

Community Information Centre for Metropolitan Toronto  
110 Adelaide Street East  
M5C 1L1  
863-0505 (24 hour service)  
Information and referral services in 10 languages.

Ontario Welcome House  
8 York Street  
M5J 1R2  
965-3021

Monday-Friday 9:00 a.m. to 10:00 p.m.  
Saturday 10:00 a.m. to 5:00 p.m.

Offers assistance with problems facing newcomers, including accommodation, employment, preparation of resumes, evaluation of educational documents, and orientation and English classes.

International Institute of Metropolitan Toronto  
2084 Yonge Street  
M4S 2A3  
484-4252

8 York Street  
M5J 1R2  
361-0848

5 Bellevue Crescent (Lawrence West at Weston Road)  
241-4066

1985 Danforth  
425-7668

A non-sectarian agency providing services for immigrants in counselling, education and recreation, to assist them in their integration into community life. Information and referral services are provided in 21 languages. Interpreter services may be arranged through the Executive Director. Classes in English and foreign languages.

C.O.S.T.I. Italian Community Education Centre  
136 Beverley Street  
M5T 1Y5  
366-7991

2793 Keele Street (at Wilson Avenue, in North York Public Library)  
Downsview, Ontario  
638-5396

Services open to all newcomers. Information and referral, English language classes and orientation, vocational counselling and retraining in skills and trades.

Eastminster Community Services  
310 Danforth Avenue  
M4K 1N6  
466-1695 OR 466-2343

Information and referral, translation and interpreter services, legal advice.

New Canada  
1236A St. Clair Avenue West  
M6E 1B7  
536-7225 OR 536-7264

Information and referral, citizenship registration classes.

York Community Services  
1651 Keele Street  
M6M 3W2  
653-5400

Counselling in employment, family problems, health, legal aid, housing.

Catholic Family Services of Toronto  
67 Bond Street  
Toronto, Ontario M5B 1X4  
362-2481  
Emergencies – after hours: 863-0505

Monday-Friday 9:00 a.m. to 5:00 p.m.  
Tuesday evenings till 9:00 p.m.

Immigration Department of Catholic Family Services assists in the reunion of immigrant families, in making appropriate travel loan applications, immigration documentation and travel plans. Co-ordinates its welcome programme with the Metropolitan Toronto Inter-Faith Immigration Committee (below).

Inter-Faith Immigration Committee  
8 York Street  
M5J 1R2  
862-1743

Sponsored by 21 religious denominations. Offers the newly-arrived immigrant a neighbourly welcome and assistance in becoming established. Introduction to church of own faith.

Inter-Agency Council for Services to Immigrants and Migrants  
55 York Street, 14th Floor  
M5J 1R7  
863-0097

Coalition planning body for agencies and associations concerned with services to immigrants and migrants. Provides liaison with government, co-operative programming among agencies, and sponsors direct service projects such as the Free Interpreter Service.

See also:

Counselling Centres in Education (page 70i)  
Immigrant Aid Societies and other agencies (page 29c)

**Migrant Services**

Domum  
70 Dunn Avenue  
M6K 2R6  
533-0887

A co-operative, short-term residence for rural and maritime migrants 16 years and over, wishing to settle in Toronto.

**ETHNIC CENTRES**

Some neighbourhood houses and information centres, and many ethnic groups in Metropolitan Toronto offer immigrant aid services. Listed below are some of the many organizations providing such services, as of November, 1973. For further information about specific services, contact the particular organization. The Community Information Centre (863-0505) has additional information about other groups, consulates, doctors, churches, newspapers, etc. (Note: Additions may be made to this list in future revisions of this appendix.)

Arab Community Centre 175 St. Clair Avenue West P.O. Box 204, Station 'D' Toronto, Ontario M6P 3J8 922-6776	Arabic French	Monday to Friday, 1:00 to 9:00 p.m. Saturday, 12:00 to 5:00 p.m.
Moslem Society of Toronto Inc. 73 Patricia Avenue Willowdale, Ontario M2M 1J1 222-2794	English (with referral to Arabic if necessary)	
Arabic Club of Toronto 75 Donway West Don Mills, Ontario M3C 2E9 449-2925	Arabic	Monday to Friday, 9:00 a.m. to 5:00 p.m.
Armenian Community Centre 18 Dupont Street Toronto, Ontario M5R 1V2 923-0629	Armenian	
Austrian Club Edelweiss Inc. 207 Beverley Street Toronto, Ontario M5T 1Z4 923-6888 OR 923-5989	German	Monday to Friday, 12 noon to 1:00 a.m.
Activities and Information Centre for Black Youth 913 Bathurst Street Toronto, Ontario M5R 3G4 532-6662	Blacks	Monday to Friday, 3:00 to 10:00 p.m.
Brotherhood Community Centre Project 941 Bathurst St., 3rd Floor Box 94, Station "R", Toronto, Ontario M5R 3G4 534-8455	Blacks	Monday to Friday, 10:00 a.m. to 6:00 p.m.



Black Education Project 355 College Street Toronto, Ontario M5T 1S5 922-8537	Blacks	Monday to Friday, 11:00 a.m. to 9:00 p.m.
Information Centre for West Indians 201 Cowan Avenue (St. Mark's Hall) Toronto, Ontario M6K 2N7 537-4505	West Indians	Monday, Tuesday, Thursday, Friday, 9:00 a.m. to 5:00 p.m. Wednesday, 9:00 a.m. to 8:00 p.m.
Chinese Community Centre of Ontario 10 Hagerman Street Toronto, Ontario M5G 1A7 864-1368	Chinese	Monday to Friday, 2:00 to 4:00 p.m.
Chinese Information Service University Settlement House 23 Grange Road Toronto, Ontario M5T 1C6 364-9133	Chinese	Monday to Friday, 10:00 a.m. to 6:00 p.m.
Woodgreen Community Centre 835 Queen Street East Toronto, Ontario M4M 1H9 461-1168	Chinese	Monday to Friday, 9:00 a.m. to 10:00 p.m.
Estonian Central Council in Canada 958 Broadview Avenue Toronto, Ontario M4K 2R6 465-2219	Estonian	
Silayan Filipino Community Centre 518 Sherbourne Street Toronto, Ontario M4X 1K8 922-3977	Filipino,	Daily: 10:00 a.m. to 6:30 p.m.
La Maison Française de Toronto 64 Charles Street East Toronto, Ontario M4Y 1T1 922-8915	French	Monday to Friday, 10:00 a.m. to 4:00 p.m.
La Chasse Galerie 577 Jarvis Street Toronto, Ontario M4Y 2J3 924-1468	French	Monday to Friday, 9:00 a.m. to 5:00 p.m.
Greek Community of Metro Toronto 115 Bond Street Toronto, Ontario M5B 1Y2 364-9278 (Social Services)	Greek	Monday, Tuesday, Thursday, Friday, 9:30 a.m. to 4:30 p.m. Wednesday, 9:00 a.m. to 4:00 p.m.
Free Interpreter Service 901 Danforth Avenue Toronto, Ontario M4J 1L8 461-8108	Greek	

Canadian-Hungarian Federation 344 Bloor Street West, Suite 206 Toronto, Ontario M5S 1W9 921-6513	Hungarian	
Toronto Hungarian House 245 College Street Toronto, Ontario M5T 1R5 923-7846	Hungarian	Monday to Friday, 9:00 a.m. to 3:00 p.m.
Indian Immigrant Aid Services 9 Boon Avenue Toronto, Ontario M6E 3Z2 535-7442	East Indians	
Indonesian Canadian Association 171 Horsham Avenue Willowdale, Ontario M2N 2A4 223-3011	Indonesian	Calls taken at any time
Irish Immigrant Aid Society 699 Lansdowne Avenue Toronto, Ontario M6H 3Y9 534-1534	Irish	
F.A.C.I. Federazione Delle Associazioni E Clubs, Italo-Canadese 136 Beverley Street Toronto, Ontario M5T 1Y5 531-9964	Italian	
York Community Services 1651 Keele Street 653-5400	Italian	Monday to Friday, 9:00 a.m. to 5:00 p.m. Wednesday evenings – Legal aid clinic
Italian Immigrant Aid Society 1174 St. Clair Avenue West Toronto, Ontario M6E 1A6 531-2471	Italian	Monday to Friday, 9:00 a.m. to 12:00 noon 1:00 p.m. to 3:00 p.m.
Free Interpreter Service 665 College Street Toronto, Ontario M6G 1B7 533-9480 OR 533-9489	Italian	
C.O.S.T.I. Italian Community Education Centre 136 Beverley Street Toronto, Ontario M5T 1Y5 366-7991	All newcomers	Monday to Thursday, 8:30 a.m. to 9:00 p.m. Friday, 8:30 a.m. to 4:30 p.m.
York Information Centre 636 Glenholme Avenue Toronto, Ontario M6E 3G9 789-4394	Italian, French, English, Spanish	Monday, Wednesday, Friday, 9:30 a.m. to 4:30 p.m. Tuesday, Thursday, 9:30 a.m. to 8:30 p.m.

Jewish Immigrant Aid Services of Canada – Central Region 152 Beverley Street Toronto, Ontario M5T 1Y5 363-7231	Hebrew, German Russian Yiddish Roumanian, French	Monday to Thursday, 9:00 a.m. to 5:00 p.m. Friday, 9:00 a.m. to 4:00 p.m.
Korean Canadian Association of Metropolitan Toronto 676A Bloor Street West Toronto, Ontario M6G 1L2 537-8888	Korean	Monday to Friday, 1:00 p.m. to 6:00 p.m.
Pakistan Canada Association 67 Westminster Avenue Toronto, Ontario M6R 1N3 533-7493	Pakistan (Urdu)	Monday to Friday, afternoons
Polish Canadian Cultural Centre 206 Beverley Street Toronto, Ontario M5T 1Z3	Polish	
Social Service Council c/o Kensington Community School 401 College Street Toronto, Ontario M5T 1S9 924-0974	Portuguese	Evenings, 7:00 to 9:00 p.m.
Portuguese Centre 609 Adelaide Street West Toronto, Ontario M6G 1A8 366-2326	Portuguese, Spanish, French	Monday to Saturday, 9:00 a.m. to 6:00 p.m.
Portuguese Social Service Centre 15 Grace Street Toronto, Ontario M6J 2S3 363-9566	Portuguese, Spanish	Monday to Friday, 10:00 a.m. to 6:00 p.m.
St. Helen's Portuguese Community School 1678 Dundas Street West Toronto, Ontario M6K 1V3 535-3580	Portuguese	
Portuguese Free Interpreter Service 401 College Street Toronto, Ontario M5T 1S9 924-0974	Portuguese	
Centre for Spanish Speaking People 107 Dupont Street 921-7841	Spanish	Monday to Thursday, 9:30 a.m. to 8:00 p.m. Friday, 9:30 a.m. to 5:00 p.m.
Bloor-Bathurst Information Centre 896 Bathurst Street Toronto, Ontario M5R 3G3 531-4613	Spanish	Monday to Thursday, 10:00 a.m. to 7:30 p.m. Friday, 10:00 a.m. to 5:00 p.m.

Turkish Canadian Friendship Assoc.  
c/o Rocket Taxi Ltd.  
62 Edward Street  
Toronto, Ontario M5G 1C9  
367-0187

Turkish

Daily: 7:00 a.m. to 11:00 p.m.

Ukrainian Canadian Committee  
191 Lippincott Street  
Toronto, Ontario M5S 2P3  
921-6049

Ukrainian

Monday to Friday, 9:00 a.m. to 5:00 p.m.

## INTERPRETER SERVICES

### Translation and Interpreter Services

Many organizations and government departments have staff who can interpret their services in various languages. In addition interpreter service is available without charge from the organizations listed below. Suggestions for other sources of interpreter services are available from the Community Information Centre, 863-0505.

### Free Interpreter Service

863-0097

After hours: 863-0505

Hours at all centres:

Monday to Friday, 9:00 a.m. to 5:00 p.m.

4. Provided by four member agencies of the Inter-Agency Council for Services to Immigrants and Migrants. 4.  
Services offered in the following languages:

Chinese: University Settlement House  
23 Grange Road  
M5T 1C3  
368-1841

Greek: 901 Danforth Avenue  
M4J 1L8  
461-8108

Italian: 665 College Street  
M6G 1B7  
924-1974

Portuguese: 401 College Street  
M5T 1S9  
924-0974

### International Institute of Metropolitan Toronto

2084 Yonge Street  
M4S 2A3  
484-4252

Interpreter services may be arranged through the Director.

See also address #3 above.





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